pitney bowes

Shipping & Mailing

Connect with simplicity, efficiency and intelligence.

Product guide 2016/2017

Shipping & Mailing

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Pitney Bowes delivers accuracy and precision across the connected and borderless world of commerce by enabling billions of physical and digital transactions.

At Pitney Bowes, we deliver innovations that help clients navigate this complex and always evolving world of commerce—from helping them use data to market to the best customers, to efficiently enabling the sending of parcels and packages, to securing payments through statements and invoices.

Our business enables transactions in commerce through five key areas:

Shipping & Mailing

Customer Information Management

Location Intelligence

Customer Engagement

Global Ecommerce

Shipping and Mailing small and medium businesses

As a trusted and reliable industry leader with a deep understanding of the needs of small and medium businesses, we continue to help clients by:

- Enhancing efficiency across the tracking process by offering shipping software that provides access to multiple carriers in one place.

- Ensuring accuracy by offering mail systems with built-in scales and automatic updates to the latest postage rates.

- Increasing productivity through postage meters that accurately process letters, reducing time and effort.

- Cutting costs by leveraging postal discounts.

- Increasing the speed of the mail process by offering products like inserters, sorters and mail-creation software to ensure that the right piece of mail with the right message gets to the right customer.

- Improve customer interactions through the ability to prepare and modify both print and electronic communications with our digital mailing software and solutions.
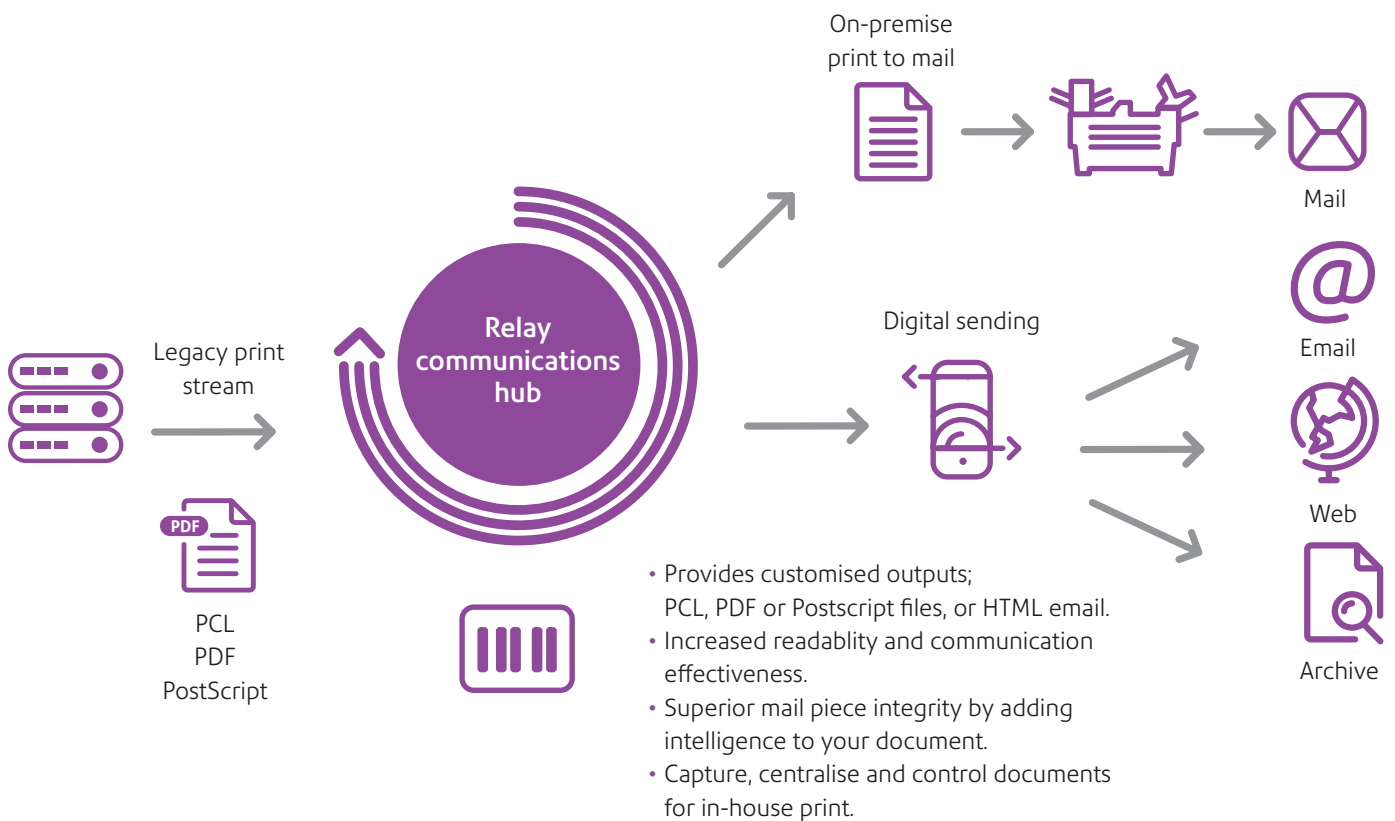
Communication software

Relay™ communications hub

Easily enhance. Flexibly adapt. Simply communicate.

Future-proof the way you communicate. In today's business environment, where hardware and software systems can become outdated overnight and customer preferences are frequently changing, it's not just important to stay one step ahead — it's critical.

Modernise your legacy platforms with minimal investment.
The Relay communications hub from Pitney Bowes is a powerful, web-based software that works seamlessly with the machines and software you already have, allowing you to adapt to changing customer preferences, peak mailing cycles and other communication needs.

Relay communications hub and your systems

On-premise
print to mail

Mail

Legacy print
stream

**Relay
communications
hub**

Digital sending

Email

PCL
PDF
PostScript

Web

- Provides customised outputs;
  PCL, PDF or Postscript files, or HTML email.
- Increased readablity and communication
  effectiveness.
- Superior mail piece integrity by adding
  intelligence to your document.
- Capture, centralise and control documents
  for in-house print.

Archive

Integrity
Accurate in physical
mail production

Precision
Superior precision, producing
virtually error-free mail

Flexibillity
Easily adapt to changing
digital channels

Impact
Enhance documents for
better customer engagement

Transform cluttered data into useful intel

Branding your company with unique print and delivering document integrity are significant milestones for achieving stand-out customer communications.

Effective communication management is an important element for achieving industry leadership in your field.

Data quality

Data is the first step to knowledge
Pitney Bowes can provide you with software that can fast track your business and turn your data into knowledge—the ultimate key in unlocking your business potential.

Ensuring your data is clean and verified is crucial to using your data effectively. How do we do this? Authenticating your data against authoritative and reliable sources; enhancing your data to build and deliver intelligence; and finally outputting your data, so it's meaningful and actionable.

By applying proven data quality processes to your operations, all via a single cloud-based platform, you are truly empowering your business.

Printstream management

PlanetPress®
A PlanetPress workflow solution can be customised for virtually any need and across every industry.

PlanetPress allows you to automate your printing workflow and manage the distribution of your documents based upon your existing business processes—how you want it, when you want it, the choice is customer driven.

By using input from any host system or application, the workflow tools process the documents, following user-friendly rules and conditions. Flexible document editing allows you to split or merge existing files, sort them, enhance the existing layout with barcodes, OMR marks, signature capture zones or targeted messages; all automated, with little human intervention.

PlanetPress then outputs the documents to any printer, locally or remotely, or creates electronic versions of the documents to distribute them using the recipients' preferences, whether by fax, email or regular mail. PlanetPress can automatically create an electronic archive for you to store in your document management system—with an index for easy retrieval.
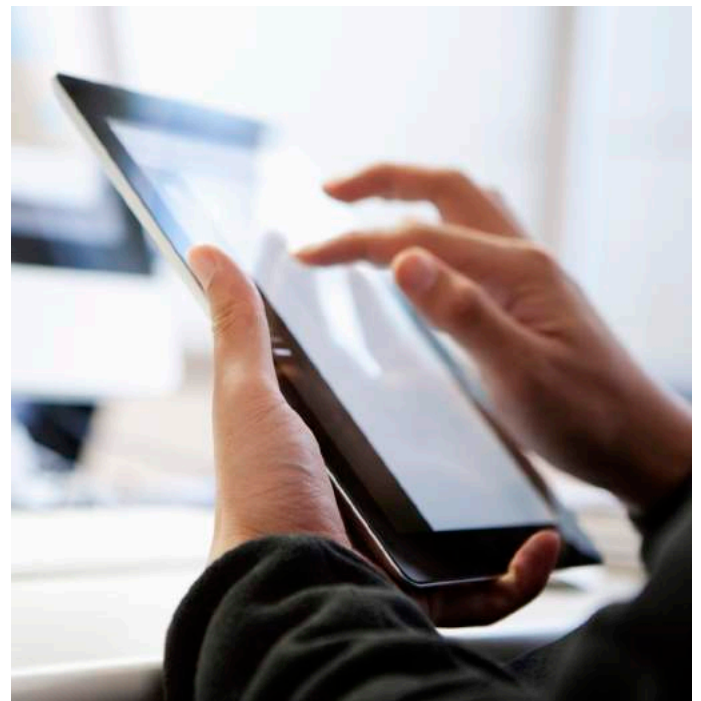
Print formatting

EnvelopeNOW
PlanetPress EnvelopeNOW makes it easy for any user to configure scan marks and automatically manage the addition of several different inserts to your mail pieces. PlanetPress EnvelopeNOW takes a PDF version of your mail pieces and places the scan code in the appropriate area of the document, for your specific inserter model. You don't have to re-program your applications to add the scan mark, and there's no need to modify your document templates.

Virtual stationery

Capture On-The-GO™
Capture On-The-Go is designed to replace paper forms with unique e-form technology. Quite simply, data or documents can be sent to PlanetPress and then compiled as pre-populated forms. Based on specific business rules the forms are then distributed to each account automatically. With advanced capture features such as camera functionality, drop down menus, GPS locality and signature fields the data is captured, and sent back to PlanetPress for processing. The captured data can be pushed back into other systems, archived, emailed or even used to trigger other workflows to automate business processes.

• Replace paper forms with dynamic digital documents.
• Significantly reduce errors and processing time relating to data entry.
• Increase efficiency by automating business processes.
• Captures document transactions, signatures, photos, text and more.
• Supported on iOS and Android, utilising existing hardware.

Printing solutions

When you improve the aesthetic of your communications, you'll do a better job of getting the attention of your target audience.

Your envelope's effectiveness relies on printing addresses clearly and in high quality. It's competitiveness rests on being dynamic. Pitney Bowes offers a range of products which help you achieve this.

Eliminating pre-printed envelopes, reducing storage needs, and streamlining your operation are also a prerequisite to sound cost containment.

Why not utilise both the inside and outside of your mail to additionally drive revenue opportunities?

Production volume printers

We offer sophisticated production scale printers with industry renowned Pitney Bowes Production Intelligence™ software. This can provide you with a streamlined platform for unprecedented printing and mail integration.

AcceleJet™ printing and finishing system

AcceleJet™ printing and finishing system.

Accelerate your path to colour with a high-quality inkjet printing solution. With the world-class capabilities of a White Paper Factory™ solution, using 100% variable data colour print to transform plain white paper and envelopes into a colourful, continuous flow of personalised customer communications, at a lower cost per piece.

- Start every job from rolls of white paper.
- Eliminate the need for warehouse pre-printed forms.
- Create communications that deliver greater business impact by adding personalised content and offers.

RISO® ComColor® X1™ Series

The Riso ComColor X1 is a high-speed full-color inkjet printer that produces up to 150 pages per minute using a heatless imaging technology to print more reliably and continuously. Print your documents in full-affordable color without sacrificing speed.

- Heatless printing requires less maintenance than heat-based printers
- Pages are printed fast, cold, and flat, so you can load them immediately into a Relay inserting system
- Prints full color at rated speed for similar costs to black and white printing.

There are five models available:
- 3110
- 3150
- 7110
- 7150
- 9150

Low cost high-speed colour printing

The RISO in-line print to mail solution > Paper ready for folding / inserting > Folding / inserting system > Envelopes ready to mail

New model coming soon

RISO ComColor® X1 9150

Send communications faster, and more reliably. Add colour, personalisation and promotional messages to your customer communications with a full-colour inkjet, sheet-fed printer—150ppm.

- Cost-effective—print colour and black and white at reduced cost.
- Efficient—easily scan and combine various size originals into a single print job.
- High Capacity—comes standard with three paper drawers and one paper tray able to hold 2500 sheets.

High capacity feederup to 4,000 sheets of paper

Up to 150 pages per minute

Continuous high-speed printing

High capacity stacker

Up to 2,200 completed mail pieces can be produced in an hour

High performance RIP with Adobe PostScript 3 for faster image processing

The Stacker Cart comes as an accessory to the ComColor® X1™ Series

Other optional accessories available.

Office printers and multi-function solutions

Samsung printer range

Professional output that delivers quality, speed and efficiency.

Featuring innovative technology to improve productivity, our range of Samsung multifunctional desktop printers deliver excellent quality to every print. Optimised to handle most workloads in black and white or vivid colour, Samsung printers deliver a work experience that is seamless, professional and productive.

Samsung printer series available in AU

- A4 printing
- 4 in 1 print, copy, scan and fax
- Duplex printing
- Wi-Fi and NFC capabilities with certain models
- Improve overall quality and vibrancy of your colour printing
- Convenient USB printing
- Samsung Mobile Print application allowing you to print directly from your mobile device

Samsung Workgroup A4 Mono Printer

- Up to 62 page per minute A4 Mono Printer
- Print Solutions capable
- Up to 520 sheet paper input tray
- Up to 100 sheet manual feed tray
- Up to 500 sheet output tray
- Duplex printing

Samsung Personal A4 Mono Printer

- Up to 40 page per minute A4 Mono Printer
- 1200dpi
- Up to 250 sheet paper input tray
- Up to 50 manual feed tray
- Up to 150 sheet output tray
- Duplex printing

Samsung SMB A4 Mono MFP

- Up to 38 page per minute A4 Mono MFP
- Print, copy, scan and fax
- Up to 520 sheet paper input tray
- Up to 50 sheet manual feed tray
- Up to 150 sheet output tray
- Duplex printing

Print Copy Scan Fax

Other models available. Model range may differ at time of purchase. Inquire for more details.

High speed address printers

Hardworking mail begins with a complete addressing solution.

DA95F

The DA95F is a robust, fast and industrial solution for large volume operations. It provides speed and efficiency that can drive your production profitability. The DA95F is a breeze to set up and easy to use, whilst delivering optimum performance and durability.

• Addresses up to 30,000 mail pieces per hour.
• Optional integrated ink-dryer prevents smearing.
• Handles media up to 12.7mm thick.

DA80F

The DA80F has three fixed print heads which deliver crisp, direct-to-envelope imaging, creating a professional mail piece which makes an impact.

Ideal for frequent mailers, the DA80F envelope printer delivers optimum performance and dependability.

• Addresses up to 14,000 mail pieces per hour.
• Fixed head technology delivers paramount productivity and performance.

AddressRight® DA70s

Target the right market with the right media. The DA70s AddressRight® envelope printer can address your mail piece and add a personalised message to envelopes, postcards, booklets and more.

• Prints up to 8,800 DLX envelopes in an hour.
• Print resolution up to 600 dpi.
• Six quality settings: Draft light, draft, letter light, letter, executive light and executive.

AddressRight™ DA50s

Your goal is to produce successful mailings at the lowest possible cost per item. The DA50s AddressRight® envelope printer can print up to 7,700 items per hour, optimising performance and saving costs along the way. Prints in monochrome only.

Folding and inserting

Relay™ 8000 inserting system

Get the peace of mind knowing your mail is completed accurately on a reliable system with the Relay 8000 inserting system.

• Automatic setup for up to 24 stored jobs.
• High capacity sheet feeders and envelope feeder reduce reloading requirements.
• Electronic 'smart nip' folder allows fold settings to be changed instantaneously within jobs to handle a wider range of inserts.
• Optional FastPac envelope conveyor.
• Features OMR, with optional 1D, 2D, exit scanning and file based processing integrity.

Relay 7000 inserting system

The Relay 7000 allows you to stay productive, while delivering world-class accuracy and privacy for your mail. Process letter and flat envelopes in the same job.

• Process up to 5,400 pieces per hour or 120,000 pieces per month.
• Flexible tower feeders allow a wide range of sheets and inserts.
• Ideal for short runs and reprints in the production mail environment.

Relay 6000 inserting system

Improve productivity with the Relay 6000, which enables you to assemble up to 4,300 mail pieces per hour. Experience the benefit of enhanced speed and accuracy for all your various mailing jobs.

• Process up to 4,300 pieces per hour or 120,000 pieces per month.
• Small footprint, basic system fits on a standard 1500mm table.
• Optional high capacity sheet feeder allows for a total of 2,000 sheets per feeder.

Relay 5000 inserting system

Ideal for mid-volume mailers, the Relay 5000 inserter uses the same reliable design of our flagship table-top inserter, while maintaining a small footprint. With a simple, straight paper-path, the Relay 5000 can fold, insert and seal up to 4,000 envelopes per hour.

• Envelope feeder holds up to an impressive 350 inserts.
• Process up to 4,000 pieces per hour or 62,500 pieces per month.
• Security of 1D or OMR with optional 2D barcodes.

Relay 4000 inserting system

The Relay 4000 is a fast and accurate folding and inserting system with a simple user interface. Featuring OMR, 1D or 2D barcode scanning technology to automatically fold, insert, and seal your variable page mail.

- Touch screen interface provides visual and text based prompts to guide job set-up.
- Security of 2D and 1D barcodes or OMR.
- Folds and inserts up to 3,500 pieces of mail an hour.
- High capacity feed trays.

Relay 3000 inserting system

Reliability and productivity delivers in an easy-to-use folder inserter machine. The Relay 3000 allows you to automatically handle variable page mail and ensure your customers' private information makes it into the envelope accurately.

- Optional full color 8-inch touch screen interface.
- Folds and inserts up to 3,000 pieces of mail an hour.
- Operator friendly controls let you load and run up to 20 pre-programmed jobs.
- OMR, 1D, or 2D barcode scanning technology.

Relay 2000 inserting system

The Relay 2000 gives you a fast and easy way to fold, insert and seal your mail. It's OMR scanning feature eliminates the need to sort variable page documents by hand.

- A smart solution for bills or statements, direct mail, inserts and reply envelopes.
- Process up to 2,500 pieces per hour.
- Process up to five pages stapled or unstapled.
- Optional integrity feature, OMR.

Relay 1000 inserting system

The Relay 1000 is the simple solution for automating your everyday mailing like invoices, cheques, newsletters or direct mail. Self-installable, compact and quiet, making it a smart addition to any work environment.

- Folds A4 sheets to DL.
- Fold, insert and seal up to 900 mail pieces per hour.
- Operational efficiency. Save time and money.

Multi-media folding and inserting

DI880 Pro

The adaptability of the DI880 Pro makes it ideal for direct mail operations. With the ability to handle up to 3,600 mail pieces per hour, the DI880 Pro can process DL envelopes. You can opt to add extra feeders and stackers.

- Process up to 3,600 pieces per hour.
- Handles a range of inserts including; CD packs, brochures, and cards.
- Perfect for folding A3.

DI880

The DI880 Inserting System can save you time and increase your profit margins.

- Feed and collate up to 7 documents into either wallet or pocket envelopes automatically.
- Process up to 3,600 mail pieces per hour.
- Process a vast range of materials from DL slips, CD packs, booklets, catalogues, magazines, cards and reply envelopes.

'Offering a full range of services is a more compelling offer than just one part of the process. The DI880 allows the company to do jobs involving 10 to 20 thousand letters, so it got me into some markets that I didn't actually expect to get into.'

—Charles Batt, Owner, MBE Parramatta

Dedicated folding

DF900

The DF900 Folder is a fully automatic folder that has been developed to eliminate your manual folding difficulties. It will improve the accuracy of fold and therefore final presentation of your mail and hand bills.

- Seven fold options.
- Folds up to 20,000 items per hour.
- Fold A3 into A4.
- Optional cross-folding kit for creation of larger complex brochures and newsletters.
- Full automatic setup, with the ability to store frequently used settings.
- Easy to use LCD panel control.

DF800

Sleek, modern and quiet, the DF800 automates your manual folding processes. It will improve your fold accuracy considerably, making your mail look more professional.

- Seven fold options.
- Folds up to 13,000 items per hour.
- Easy to use with LCD panel control.

Folder 1611

Sold in New Zealand

The 1611 auto folder is a high speed machine that automatically feeds and folds a stack of documents up to 216mm x 355mm. This machine is ideal for mailrooms and offices when easy-to-use is important.

- Five fold options.
- Folds up to 9,000 sheets per hour.
- Feed tray capacity of 150 sheets.

Folder P7400

Sold in New Zealand

The P7400 RapidFold automatic desktop folder is ideal for use in small mailrooms or offices. It will automatically feed and fold a stack of documents up to 216mm x 255mm.

- Four fold options.
- Feed tray has a capacity of 50 sheets.
- Folds up to 4,000 sheets per hour.

*Conditions apply

High production volumes

Production volumes

Allocating staff to fold and insert mail is a costly and tedious task. Whatever the size of your business, Pitney Bowes has the right folding and inserting system to automate this process. Your mailouts will have a professional look and pristine finish, allowing your staff to focus on more productive tasks.

Meet the next generation of ultra-high-speed mail inserters. These inserters are state-of-the-art mail finishing systems, which redefine non-stop performance. Driven by the newly designed mailstream engines, interchangeable friction and rotary feeders, high productivity inputs and enhanced envelope sealers, these mailstream systems combine speed with reliability and performance for an overall boost to achieve throughput.

Continuous loading, high capacity feeders maximise operational efficiency

Maximise productivity for variable page jobs

Solution can be tailored to customer specifications, including example shown.

DI™ 2000 Inserting System

The DI2000 Inserting system delivers high performance capabilities in a modular and compact design to help mail operations optimise the processing of customer communications each and every day. Built on the best in class, proven PB Productivity Series mail finishing systems, DI2000 mail finishing solution provides a dependable, flexible, and easy to use platform that meets your processing needs.

• Speeds of up to 10,000 mail pieces per hour.
• Up to four intelligent insert stations.
• Servo driven motors.
• Can handle a combination of rotary and friction insert feeders.

Keep operators focused on productivity

Streamline workflow with optional envelope printing

Versatile platform

Compact footprint provides more value per square foot

Digital shipping and mailing systems

On demand colour printing

Connect+ series sold in AU

The Connect+™ 3000

Introducing Connect+™
The only full colour postage meter series on the market

Imagine having a post office right in your office: one that has multiple connectivity options, allowing you to stamp mail, ship parcels and even satchels—all without joining a queue.

Your postage meter helps to speed up the whole mailing process, and ensures you never run out of stamps.

The Pitney Bowes Connect+™ Series can even print images and full colour graphics across the top of your envelopes, all in one pass.

Connect+™ 3000

The Connect+ 3000 takes mailroom capability to the next level, both in terms of productivity and capability. It prints postal indicia faster than any machine currently available, whilst being easy to use and maintain. The colour touch-screen display is intuitive with application based navigation and web connectivity.

• Print full colour graphics, logos and messages onto your envelopes at up to 1200 DPI.
• High production, with effective ink consumption.
• Capable of processing over 18,000 letters per hour.
• Features Weigh on the Way® (W-o-W®) and Dimension on the Way® (D-o-W®) technology.
• Process mail pieces up to 19mm thick.

Connect+™ 2000

Imagine the possibility of creating graphics and promotional messaging to unlock new markets and engage your customers—before they even open the envelope. The Connect+ Series is the first mailing system to print targeted marketing or sales messages across the top of your envelope as well as postage indicia all in one pass.

- Print colour graphics, logos and messages onto your envelopes at up to 1200 DPI.
- Process up to 180 letters per minute.
- Features Weigh on the Way (W-o-W™) and Dimension on the Way (D-o-W™) technology.
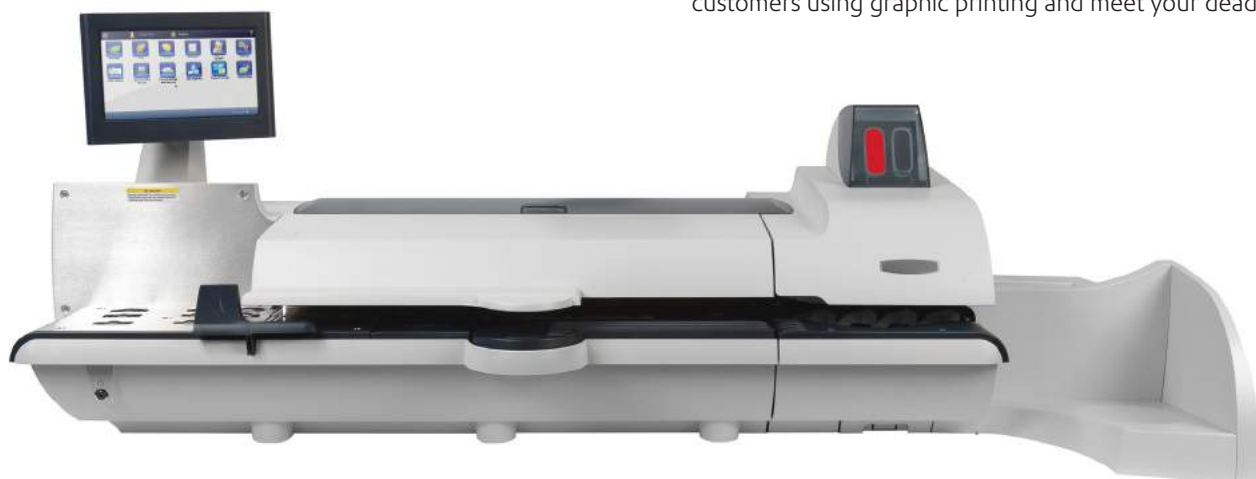- Process mail pieces up to 16mm thick.

Connect+™ 1000

The Connect+ 1000 Digital Postage Meter can turn your regular transactional mail into a revenue generating tool.

- Print colour graphics, logos and messages onto your envelopes at up to 1200 DPI.
- Process up to 180 letters per minute.
- Process mail pieces up to 16mm thick.

Connect+ 500W

Connect+ 500W will help you meet your daily deadlines and keep up with changing Postal rules. Its advanced technology makes your work simpler — whether for your everyday mail or your special mailing needs.

- Features weigh on the way (W-o-W®) technology
- Ready to handle mail with mixed sizes, thicknesses and weights, without you or your staff having to interfere.
- Simplifies your shipping by handling small and large parcels.
- An advanced level of technology that everyone can use with capabilities you can count on.
- Easy and simple to use. Communicate effectively with your customers using graphic printing and meet your deadlines.

Digital metering

Maximise your brand

Print your logo, a slogan or even details of a promotional offer on every envelope you meter. Achieve fast and accurate mail and processing, all in a space-saving footprint.

DM450

From small stacks to the large weekly run, the DM450 Digital Postage Meter helps make sure that your mail is processed as quickly as possible. Plus, use the automatic tape dispenser for processing larger items such as satchels or parcels. Enhance your brand by printing a logo, a slogan, or even details of a promotional offer on every envelope you meter.

• Process up to 120 letters per minute.
• Handles mail pieces up to 8mm thick.
• 5kg integrated scale with the option of up to 35kg for parcels.
• Digital connectivity.

DM400

Bring efficiency to your mailroom, with automatic feeding functionality.

• Process up to 95 letters per minute.
• Handles mail pieces up to 8mm thick.
• 5kg integrated scale with the option to upgrade.
• Digital connectivity.

DM300

Every business needs to operate as efficiently as possible. Even daily, routine tasks need to be performed in a productive manner. Allow the DM300 to deal with your mailing record time and make paying the correct postage on every letter and parcel simple.

- Process up to 65 letters per minute.
- Handles mail pieces up to 9.5mm thick.
- Accounting capability with up to 50 accounts.
- Digital connectivity.

Available in AU

DM175/185/195

No need to sort mail into separate weights and sizes. The DM100 Series offers differential weighing to apply the correct rate to each item as it's removed from the scales. This compact meter is simple to use and with the touch of a button can replenish your funds round the clock.

- Heavy duty scale platform that can handle parcels up to 5kg.
- Process up to 40 letters a minute and up to 9.5mm thick.
- Digital connectivity.

DM100

Increase the speed, ease, and productivity of your mail processing. Put a post office in your office with the Pitney Bowes DM100.

- Process up to 40 letters per minute.
- Heavy duty scale platform that can handle parcels up to 5kg.
- Process up to 40 letters a minute and up to 9.5mm thick.
- Digital connectivity.

Sold in New Zealand

Automated document imaging

All in one step

Open, prep, and scan the contents of envelopes all on a single platform.

Pitney Bowes has solutions ranging from small to large production levels, mail extractors, and openers image capture platforms for digitisation.

Falcon series

Significantly reduce labour-intensive document prep time and increase efficiency. The Falcon™ Series combines innovative one-step drop feed scanning with the performance of a high-capacity production scanner. Falcon is designed to attack the most difficult and daunting workflow challenges.

Falcon RED

Allows operators to open, prep, and scan the contents of envelopes all on a single platform.

- 2 way opening.
- Suction assist content presentation scanning input.
- High-capacity auto feed.
- Scans up to 110ppm at 300 dpi.

User interface   Sorting   Automated rapid extraction unit

Scanning unit   Ergonomic platform   Document ID assist

Falcon Scanner

Allows operators to prep and scan or mail documents at a faster rate. It offers 4 versatile feeder options: drop-feeder, packet feeder, high-capacity feeder, and a unique Rescan Feeder.

Falcon Transportable

Designed for mobile scanning operations, with easy manoeuvrability in and out of vehicles including minivans.

- On premise high-volume scanning.
- Unlimited daily duty cycle.

Incoming mail handling

Model 72 Extraction Desk

Processing large volumes of incoming mail swiftly is essential to the efficient running of any business. Optimise the productivity of your mailroom by choosing mail extraction over letter opening.

- Mail extraction will save you time by automatically feeding envelopes, opening the mail piece and presenting the contents to the operator.
- Processes up to 4,500 pieces per hour.
- Dimensions: 1585mm (L) x 1204 mm (D) x 1341mm (H).
- Envelope size: Length 127–292.1mm, Width 88.9 –162mm, maximum thickness up to 9.5mm.

Picture shows optional conveyor stacker

306/306s

High Volume, high speed envelope opening with breakthrough speeds of up to 40,000 envelopes per hour.

- Opens up to 660 letters per minute.
- Flexible and easy job setup.
- Superior milling technology with 8 cut depths to protect your contents from damage.
- Optional sorting, batching, printing and reporting functions to enhance your downstream processes.
- Convenient count function.

DL400

The DL400 high speed letter opener uses innovative milling technology to ensure the envelope is opened but no contents are damaged.

- Opens up to 400 letters per minute.
- Handles a range of sizes and types of envelopes.
- Envelope counter with cut/no cut options.
- Robust automated feeder.
- Big capability with compact size.

1241

This robust yet compact machine automatically opens letters at impressive speeds. Regardless of the format, each letter is opened accurately, with no damage to the contents.

- Handles envelopes up to 260 x 330mm.
- Envelopes are slit open meaning no waste product or bins to empty.
- Adjustable cut depth

Shipping, logistics and technology solutions

We handle billions of parcels, packages and pieces of mail per year, helping businesses manage costs and streamline operations in all of their mailing processes. From rate selection to tracking, we also enable efficiency across a range of shipping scenarios.

SendSuite™ Tracking

Enterprise inbound parcel tracking and management
Managing the distribution of important items such as special or recorded delivery mail or courier packages is a difficult task.

SendSuite™ Tracking from Pitney Bowes has been developed to help facilities managers, and mailroom supervisors take control of the receipt, transfer and delivery of incoming mail and assets.

Backed by sophisticated reporting, it puts you in control by providing you with the tools to know the real time status of any item—who had it previously, who has it now, when they took receipt and where the item is located.

SendSuite™ Tracking Online

Say goodbye to lost or misplaced packages and say hello to SendSuite Tracking Online
SendSuite tracking Online is a SaaS based solution, automating the process of logging, tracking and managing important packages and mail coming into your organisation.

Choose the SendSuite Tracking Online subscription package and hardware that's right for your business needs.

01. Check in
Incoming items are scanned to record the date and time of receipt.

02. Manifest
Deliveries are organised by delivery route and transferred onto portable data collectors.

03. Deliver
Operators deliver each item to a nominated checkpoint or to the intended destination.
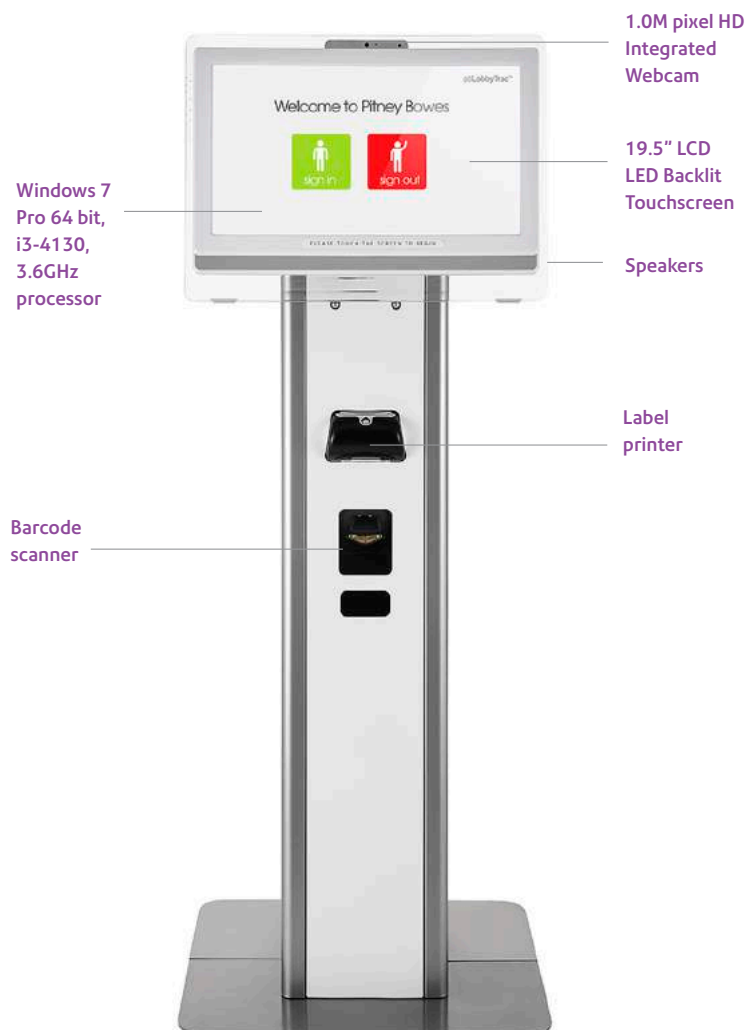
Security and visitor management

pbLobbyTrac™

pbLobbyTrac is a self-service, all-in-one professional solution designed to make visitor management easier to manage for offices, buildings and government.

Solution benefits
Our pbLobbyTrac visitor management solution addresses different business needs, enabling you to:

- Automate check-in and check-out and improve lobby security.
- Track visitor sign-in and sign-out process.
- Manage visitors quickly and securely.
- Better manage your building premises and facilities.
- Capture detailed visitor information and photos in seconds.
- Increase security with visitor badges.
- Maintain confidentiality of visitor information.
- Analyse visitor data and produce reports.
- Enhance your corporate image by processing visitors more professionally.
- Facilitate frequent visitors and group visits with ease.
- Helps you meet your obligations with compliance legistlations.

1.0M pixel HD Integrated Webcam

19.5" LCD LED Backlit Touchscreen

Windows 7 Pro 64 bit, i3-4130, 3.6GHz processor

Welcome to Pitney Bowes

sign in   sign out

Speakers

Label printer

Barcode scanner

Secure document destruction

Transactional, proprietary and sensitive documents must be disposed of properly.

Our range of shredders can handle a wide range of materials.

Our German engineered HSM shredders provide outstanding secure destruction for paper and digital media. Whether it is for the home office, or major corporate departments, we have the perfect solution.

- High quality made German shredders.
- Fast, quiet and powerful.
- Low power consumption.
- Reliably shred CD's/DVD's and credit/store cards.
- All security classes from standard office to high security level 6 "COMSEC".

Security level 2 strips Shredding no. 5 5.8 mm

HS level 6 particles 1 x 5 mm

Energy management control system

Shred credit cards, store cards and CDs

HSM shredders provide a secure, onsite destruction of confidential information and data. Making it suitable for any office environment including small and medium businesses, large enterprises, and both central and local government.

Shred USB sticks

PAPERcontrol function helps reduce paper jams

Office supplies and solutions

Pitney Bowes has a variety of office solutions and supplies to help you professionally manage and present your office documents. We can provide convenient and efficient solutions for your daily operational and business needs.

Office supplies

Paper: We source and provide marketplace approved paper. We provide competitive pricing and free delivery to your business. Compare our prices today, so you can shop in one place and save immediately.

Equipment consumables: From meter labels to envelope sealing fluid, we stock a full range of consumables to keep your Pitney Bowes equipment running smoothly.

Meter ink: Pitney Bowes ink is specially formulated to safeguard your postal funds by creating a sharp, clear, postal impression, every time. We provide Australia Post compliant fluorescent ink specifically formulated to keep your Pitney Bowes postage meter running optimally.

Envelopes: Pitney Bowes is one of the largest suppliers of envelopes in Australia. Our range of envelopes have been specifically designed to work with Pitney Bowes equipment. We can also source made-to-order envelopes for your specific requirements.

Printer toners: We carry over 2,000 toners in our range, all at competitive prices. You can shop safe with the knowledge that should you experience any problems or issues with any toner, you will be covered for a refund or replacement by our toner product warranty.

Envelope printing services: We have the capability to be your one stop shop and offer customised envelope printing services at competitive prices.

Need supplies?

Visit us online at pitneybowes.com/au/shop
Alternatively, call 1300 015 356 or email us at supplies.au@pb.com

Services

Pitney Bowes provides you with a variety of consulting and maintenance benefits. We offer a series of service contracts that ensure we assist you in all matters related to your solutions.

We understand that your solutions are valued and we provide technical services and remedial maintenance, to ensure maximum business continuity.

Product installation

Our installation services manage your equipment installation processes from start to finish. We set up hardware and software, perform necessary configurations, and train operators to ensure that you optimise your equipment investment. We help minimise equipment start-up time and maximise operating efficiency.

Our commitment to training offers our customers the advantages of unmatched reliability and service. Our nationwide network of highly skilled professionals ensures you always receive the best service possible anywhere in the country.

Product training

Get the most value from your Pitney Bowes assets through our product operator training programs. Customised, onsite training ensures you maximise the features and functionality of your Pitney Bowes Solutions.

Our experienced professionals deliver hands-on instruction to using your equipment, in your environment. Pitney Bowes Operator Training is personalised to meet the needs of your unique application and provides a cost-effective, proven solution for training new operators or expanding the knowledge of your existing staff. We provide flexible training services including:

• implementing a new Pitney Bowes product solution.
• training new operators.
• refresher training on an existing product.

Equipment maintenance

Let's face it; keeping your mailstream running smoothly is vital to your business. Any interruption can cost you valuable opportunities and lost productivity. To help ensure your business keeps operating at peak efficiency, count on Pitney Bowes.

Pitney Bowes has three levels of cover ranging from premium to basic, all with guaranteed response times*. Contact Pitney Bowes to find out which level of service cover is best suited to your specific business needs.

*Response times calculated on operational business hours.

Finance

Pitney Bowes Credit has been providing flexible financing options that conserve capital and facilitate solutions to suit your budget.

As an in-house provider, Pitney Bowes Credit Australia prides itself on catering to your budgetary needs. We combine consulting and account management to meet your expectations.

| Delivery | Installation | Training | Professional services | Equipment finance | Equipment maintenance |

Shipping and mailing large enterprise

As a leader in shipping and mailing backed by over 90 years of experience, we help solve our clients' shipping and mailing needs by:

- **Integrating all areas of print and mail** into an end-to-end production environment from message creation to dispatch.

- **Accurately handling billions of pieces of mail per year** globally, helping large businesses manage mail with confidence.

- **Enabling the creation of individual invoices and statements** with unparalleled integrity and security.

- **Navigating commerce regulations and compliance issues** through global postage and shipping knowledge.

- **Sorting millions of parcels and pieces of mail** to drive efficiency and reduce costs.

We deliver precision, enterprise-wide. Driving parcel handling and mailing efficiency with end-to-end innovation.

pitney bowes

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