




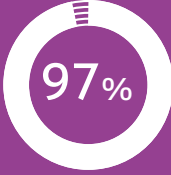


Pitney Bowes Global Services

We accelerate time to results.

In this complex and always evolving world of commerce, it's critical that the investments you make in your business deliver results in the quickest amount of time. Helping clients achieve faster, more impactful results is precisely what Pitney Bowes Global Services does.



Here's what we can do for you:

Our team provides customized services to meet your unique needs, now and in the future, including:

<p>Consulting</p>  <p>2,500</p> <ul style="list-style-type: none"> • 2,500 dedicated Global Services employees 	<p>Implementation support</p>  <ul style="list-style-type: none"> • 1.5M clients supported globally • 98% satisfaction rate of existing clients 	<p>Analytics</p>  <ul style="list-style-type: none"> • 1.2M+ connected systems worldwide • Over 350,000 systems digitally connected
<p>Managed services/ Remote services</p> <div style="display: flex; justify-content: space-around;"> <div data-bbox="363 1279 532 1454">  <p>97%</p> <p>remote resolution for software</p> </div> <div data-bbox="574 1279 743 1454">  <p>64%</p> <p>remote resolution for hardware</p> </div> </div>		<p>Maintenance</p>  <ul style="list-style-type: none"> • Services performed on Pitney Bowes solutions + 44 OEM systems worldwide • 1M+ field service dispatch requests annually • 300,000+ service requests in over 100 countries annually

Maintenance: Achieving higher systems availability and performance

Lead by the expertise of our certified technicians and the latest industry tools, our flexible service-level options:

<p>Provide omnichannel support.</p>  <p>On-site, on-call, online, machine to machine or on-machine</p>	<p>Prevent problems.</p>  <p>Remote diagnostic capabilities via innovative Pitney Bowes technology</p>	<p>Quickly resolve issues.</p>  <p>Last year, over 2 million service calls were closed.</p>
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We're here to help.

In everything we do as Pitney Bowes Global Services, we deliver accuracy and precision to drive meaningful impact. Our comprehensive coverage, innovative methodology and unparalleled knowledge help client navigate the complex and always evolving world of commerce. By working together, we'll help you achieve more – and faster -- with your existing operations.

For more information contact PBGSProservices@pb.com or visit us online: pitneybowes.com

