Data sheet





Shipping & Mailing
Inbound Package Management

SendSuite® Tracking

Track parcels, assets and more across the enterprise.

Keep inbound packages precisely on track.

SendSuite Tracking makes sure incoming packages find their way to their final destination quickly and reliably, even when you manage multiple locations. The combination of barcode technology and handheld devices simplifies inbound parcel management and automates the flow of data. These capabilities make it easy to speed internal delivery, minimize errors and meet service level agreements.

Browser-based administration lets you access the application from anywhere. Powerful APIs let you link to other systems and data sources for greater efficiency. And robust reporting capabilities help you spot inefficiencies and optimize performance.

Everything you need to track with confidence.

- Advanced technology platform
- Improved user experience
- Centralized management
- Robust security
- Scalability and flexibility
- Eliminate time consuming, error-prone manual process

Benefit from increased visibility, accountability and control.

Document the chain of custody.

- · Automate your receiving area.
- Generate electronic manifests and delivery logs.
- Record exactly when and where a package arrived, who delivered it and who signed for it.
- Syncs data automatically when delivery is complete.

Get real-time delivery status.

- Notify recipient through automated email.
- Route activity log with real-time updates.
- See exactly where each package is at any given moment.

Customize your workflow.

- Modify receiving screens.
- Create custom receiving and delivery routes.
- Re-route packages easily, or assign an alternate recipient.
- Use the built-in reporting and analysis to identify best practices and ensure SLA compliance.

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Enterprise tracking software that's smart, simple and secure.

Easily generate custom reports.

Crystal Reports® within SendSuite® Tracking, lets you create custom reports tailored to your unique business needs. In just a few keystrokes, powerful search and query functions let you:

- Check delivery status
- Obtain detailed sender and recipient information
- Locate images
- And much more

Track on the move.

Easily track on the go from anywhere in your facility with the SendSuite Mobile Tracking Assistant. Utilizing the latest Zebra/Motorola technology it allows you to remotely:

- Print barcode labels
- Track and log activities
- Capture signatures
- Synchronize data with the server

Link to more data.

Improve data integrity and eliminate duplication of effort. Add SendSuite® Link as an option for easy integration with other data sources in your chain of custody process, including carrier tracking tools and data, CRM and HR databases, purchase order systems and more.

Stay secure.

Protect sensitive data against unauthorized access with advanced security options, including:

- Multiple log-in options
- Flexible access control
- SSL encoding
- Automatic session timeouts
- Superior data encryption

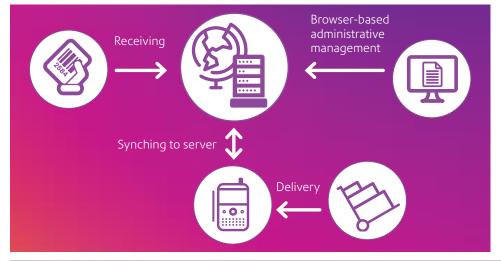
Choose onsite or hosted deployment.

Smart client technology simultaneously gives you the benefits of a "thin client" (limited footprint) and "fat client" (high performance, high productivity) system. Total cost of ownership is low because there is no need for in-house servers or database maintenance.

Track more than just packages.

An item received is not delivered until it's safely in the hands of the intended recipient, including:

- Critical documents
- Products
- Visitors
- Inventory
- And anything you can barcode



Get accurate real-time package status with SendSuite Tracking.

For more information, visit us online: pitneybowes.com/us/sst

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