

DM50 / DM55 (K724) Series

New Telephone Number Update instructions

With improvements to our IT infrastructure, a change is required to the telephone number used by your Pitney Bowes postage meter. The postage meter uses the telephone number to connect to our Pitney Bowes servers to download postage, software updates and postage rates.

The telephone number should automatically update in your system. However should you need to manually update the number, please follow the steps on your DM50 meter.

1. Press the **Options** key.
2. Press the **Up** arrow key to scroll to **Change setup?** Press the **Enter/Yes** key.
3. Press the **Up** arrow key to scroll to **Change communication settings?** Press the **Enter/Yes** key.
4. Press the **Down** arrow key to scroll to **Change local access phone number?** Press the **Enter/Yes** Key.
5. If **0818 270 348** is already present press the **Enter/Yes** key. If there is any other number already present, press the **Clear/Back** key to remove these and key in the new phone number **0818 270 348**. Press the **Enter/Yes** key.
6. You will then be asked if you want to **Stay in setup?** Press the **Enter/Yes** key.
7. The screen should now show **Change communication settings?** Press the **Enter/Yes** key.
8. Press the **Down** arrow key to scroll to **Change Data Centre phone number?** Press the **Enter/Yes** key.
9. If **0818 270 348** is already present press the **Enter/Yes** key. If there is any other number, press the **Clear/Back** key to remove these and key in the new phone number **0818 270 348**. Press the **Enter/Yes** key.
10. You will then be asked again if you want to **Stay in setup?** Press the **No** key to be returned to the home screen.
11. Power down your meter by removing the power cord for 10 seconds and restart.
12. Check your connection by completing a balance enquiry. To do this press the **Funds** key.
13. Press the **Down** arrow key to scroll to **Check balance available?** Press the **Enter/Yes** key.
14. Your meter will connect to the Pitney Bowes infrastructure. When your balance is displayed on screen press the **Enter/Yes** key.



15. When prompted to **Refill Postage** press the **No** key. You will then be returned to the home screen.

Visit www.pitneybowes.com/ie/support for additional assistance.