



SendTech Solutions

Visitor Management & Tracking

Securely manage your visitors with a Pitney Bowes solution.



Build the visitor and contractor management solution that suits your needs.

Pitney Bowes visitor management solutions can help you protect staff, visitors and contractors & increase security at your site. We offer a range of products and subscription packages to help you build the right solution for your specific needs and requirements.

Pitney Bowes LobbyTrac™ is a contactless, easy-to-use digital visitor and contractor management system.

Its intuitive, step-by-step instructions simplify the sign-in/sign-out process by capturing and storing all the pertinent information to a secure, cloud-based database. This enables real-time reporting and greatly enhances existing security processes.



Traceability



Compliance



Contactless check-in

Simple and intuitive

With a user-friendly touchscreen monitor, LobbyTrac captures vital visitor information. Plus, the address book feature provides a predictive-like key stroke experience that allows visitors to check in without staff involvement. The device comes with everything you need for superior visitor and contractor management.

① Increase traceability

In the current environment, it's key for businesses to be able to track visitors and contractors who have been onsite. LobbyTrac lets you create customised questions to collect key health information.

② Contactless registration

LobbyTrac enables contactless sign-in. Visitors can pre-register online, complete a health and safety induction and then receive a barcode to access your site. This means staff members don't need to physically check in visitors or contractors when they arrive.

③ Customise your user-experience

Enhance your corporate image by customising the welcome screen of your LobbyTrac with graphics, messaging and more. In addition, the system lets you print brand labels for added security.

④ Easily manage facility entry points and offer a smooth visitor experience.

Like a virtual assistant the self-serve interactive terminal can ensure better use

of time and resources by allowing visitors to officially notify their arrival. Once they have registered, relevant staff will receive a notification of their arrival via email or SMS.

⑤ The small footprint fits in any space.

With a sleek and modern design, LobbyTrac takes minimal space for installation. Set it up as an automatic, self-service office reception in your facility or to assist your lobby personnel.

⑥ Strengthen duty of care and enable precise control over facilities.

Ensuring that only authorised persons enter buildings or workplaces is vital to occupant safety and protection of organisational assets. LobbyTrac supports existing security controls to ensuring compliance with legal and procedural obligations.

In case of emergency a real-time report can be produced on the spot or remotely to inform facility managers of who is on site and how to contact them.

LobbyTrac provides a secure and safe way to manage visitors, contractors and staff, making it ideal for organisations like:

- Schools and daycare facilities
- Colleges and tertiary institutions
- Government agencies
- Correctional facilities
- Aged care homes
- Corporations
- Hospitals and healthcare facilities
- Real estate management
- Event management.
- Facility management

Select the subscription level that fits your organisation.

Primary

- ✓ Unlimited visitor registrations
- ✓ VR service support
- ✓ Offline usability
- ✓ Emergency printouts
- ✓ Online emergency data
- ✓ Online dashboard and reports
- ✓ Visitor labels printing
- ✓ Barcode sign out
- ✓ Screens and settings customisation
- ✓ Visitor health and safety info

Essential

- ✓ As per **Primary, plus:**
- ✓ Email and SMS*
- ✓ notifications
- ✓ Re-usable labels sign in
- ✓ Permanent ID sign in
- ✓ Up to two workflows

Premium

- ✓ As per **Essential, plus:**
- ✓ Contractor health and safety info
- ✓ Active Directory integration
- ✓ Electronic reception bell
- ✓ Appointment pre-registration
- ✓ Three additional workflows (five total)

Enterprise

- ✓ As per **Premium, plus:**
- ✓ Send online inductions
- ✓ Keep track of site requirements
- ✓ Manage expiry dates
- ✓ Instant notification of non-compliance
- ✓ Monitor contractor hours
- ✓ Maintain company compliance details

*SMS notification will incur extra charges per SMS.

LobbyTrac™ is available in two sizes.



LobbyTrac Kiosk

- Integrated camera
- 12.3" touchscreen
- Self-cutting badge printer
- Barcode scanner
- Wi-Fi or Ethernet connectivity
- Windows 10 (64bit)
- Pivoting screen
- Inbuilt waste bin
- Customised user logo on the unit



LobbyTrac Flex

- Integrated camera
- 12.3" touchscreen
- Self-cutting badge printer
- Barcode scanner
- Wi-Fi or Ethernet connectivity
- Windows 10 (64bit)
- Pivoting screen

Introducing PB TempCheck

Deploy an additional security layer with PB TempCheck, our new infrared temperature scanning device, which is listed on the Australian Register of Therapeutic Goods (ARTG).*

PB TempCheck lets you quickly check a person's temperature upon their arrival at your site. The device can be mounted on your office wall or on a hand sanitiser stand providing a contactless solution. The device has a high-temperature alarm, so you're immediately alerted by a red LED light if someone's temperature is higher than 37.5 degrees (centigrade).

Implementing a temperature scanning device can help protect your business and staff during outbreaks like COVID-19, and it can also help prevent the spread of other infectious diseases such as influenza. Future proof the organisation today and be prepared in case of other health events.

Benefits of using PB TempCheck

- Contactless temperature checking
- Hands-free, no-touch solution
- Easy to use self-service option
- Increase safety at your sites
- Fast and accurate temperature screening: detect high temperatures so you can prevent entry to your premises



*PB TempCheck is an infrared temperature scanning device, listed on the Australian Register of Therapeutic Goods (ARTG), under reference number 345754 by Stericlick Pty Ltd -Thermometer, infrared, skin. The device is a battery powered infrared thermometer intended for screening people in public places. The thermometer is intended for intermittent measurement and monitoring of human body temperature from the forehead. The device is indicated for people of all ages and suitable for public places. The device is subject to compliance with conditions under Part 4-5, Division 2 of the Therapeutic Goods Act 1989 and Part 5, Division 5.2 of the Therapeutic Goods (Medical Devices) Regulations 2002. ALWAYS READ THE INSTRUCTIONS FOR USE. FOLLOW THE INSTRUCTIONS FOR USE.

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