



Location Intelligence

Asset Management

ConfirmConnect™

Asset management goes mobile.

Be more efficient and more effective.

The mobility of the ConfirmConnect application puts your field workers on a fast track in managing and maintaining public infrastructure assets. Reduce costs and increase efficiency via a real-time connection between maintenance teams in the field and asset management headquarters.

- Use a variety of mobile platforms and devices
- Work from the field: view live task lists, update asset conditions and attributes, and complete activities and inspections
- Simplify daily tasks
- Easily maintain all infrastructure assets including roads and highways, bridges and structures, street lighting, trees and green space, and waste management and recycling
- Improve constituent satisfaction

Product description

Manage public infrastructure assets and maintenance activity in real time, using iOS, Android or Windows mobile devices.

Work in real time from anywhere.

The ConfirmConnect application links your field workers and their managers with public asset data while on the go or in the office. That means:

Increased responsiveness

See customer enquiries from the Confirm™ application or your CRM system automatically on your mobile device. You can view the details and location information, and update status, in real time.

Better accuracy and precision

Automatically download data on your assets. You can see asset locations and complete condition assessments. You can also survey existing assets and create new assets while in the field and automatically keep your central asset register up to date.

Higher performance

Instantly send scheduled jobs to your crews and contractors and track the status and costs of maintenance activities. Take before and after photos to create an auditable work trail.

Clearer view of assets

Access Bing Maps or other web mapping services.

Designed expressly for mobile public asset management

ConfirmConnect™ has been built from the ground up with user experience and efficiency savings in mind. It's easy to set up and manage, and its intuitive interface supports common workflows and all key mobile platforms, including iOS, Android and Windows Mobile.

With its intuitive interface, ConfirmConnect addresses resource inefficiencies by connecting the workforce and assets in real-time:

Enquiries

Receive customer enquiries logged in Confirm™ or your CRM system automatically on your mobile device. View details and location of enquiries and send information back to Confirm on the enquiry status.

Condition survey

Automatically download assets and their attributes for inspection. View asset locations and complete condition assessments before sending the data back to Confirm.

Asset survey

Undertake surveys of existing assets and create new assets while in the field. Automatically keep your central asset register up to date with the latest information.

Jobs

Send scheduled jobs instantly to work crews or contractors, then track the status and costs of maintenance activities. Take before and after photos of the work carried out to create an auditable work history trail.

Street works

Undertake on-site inspections of works carried out by utility companies and other contractors to ensure compliance with statutory requirements and raise penalty notices for non-compliance.

Map and photo support

ConfirmConnect comes with access to Bing maps as standard and organisations can link to their own web mapping tile service to serve their own maps to ConfirmConnect. Users can make full use of integrated cameras to take photos of enquiries, assets, defects and street works.

Everyone benefits from better asset management.

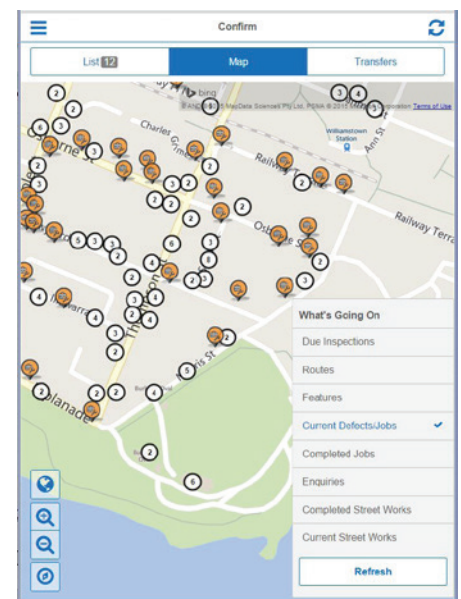
ConfirmConnect leads to meaningful impact both outside and inside your organisation. For the public, it improves infrastructure maintenance and customer service. Internally, it liberates your field workforce from tedious data downloading and office-bound tasks, so they can focus on fulfilling their asset-management mission. Find out more about how ConfirmConnect can help you by visiting us online: pitneybowes.com/au/confirm

Specification

- Available as a native app for Apple iOS, Android and Windows operating systems
- Operates in Google Chrome web browser, without plug-ins

Expected ROI

- Reduce costs, improve efficiency and better meet the needs of customers, citizens and employees
- Spend more time in the field
- Increase citizen and customer satisfaction
- Make informed decisions faster
- Download tasks and work offline in "dead zones"
- Increase efficiency through an intuitive design and common workflow support



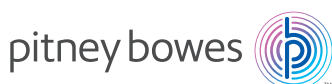
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