



Shipping & Mailing

Connect with simplicity, efficiency and intelligence.

Product guide 2018/2019







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View online at pitneybowes.com/au/product-guide

Pitney Bowes delivers accuracy and precision across the connected and borderless world of commerce by enabling billions of physical and digital transactions.

At Pitney Bowes, we deliver innovations that help clients navigate this complex and always evolving world of commerce—from helping them use data to market to the best customers, to efficiently enabling the sending of parcels and packages, to securing payments through statements and invoices.

Our business enables transactions in commerce through five key areas:

Shipping & Mailing



Customer Information Management



Location Intelligence



Customer Engagement



Global Ecommerce





Shipping and Mailing small and medium businesses

As a trusted and reliable industry leader with a deep understanding of the needs of small and medium businesses, we continue to help clients by:

- Enhancing efficiency across the tracking process by offering shipping software that provides access to multiple carriers in one place.
- Ensuring accuracy by offering mail systems with built-in scales and updates to the latest postage rates.
- Increasing productivity through postage meters that accurately process letters, reducing time and effort.
- Cutting costs by leveraging postal discounts.
- Increasing the speed of the mail process by offering products like inserters, sorters and mail-creation software to ensure that the right piece of mail with the right message gets to the right customer.
- Improve customer interactions through the ability to prepare and modify both print and electronic communications with our digital mailing software and solutions.

Communication software

Relay™ communications hub

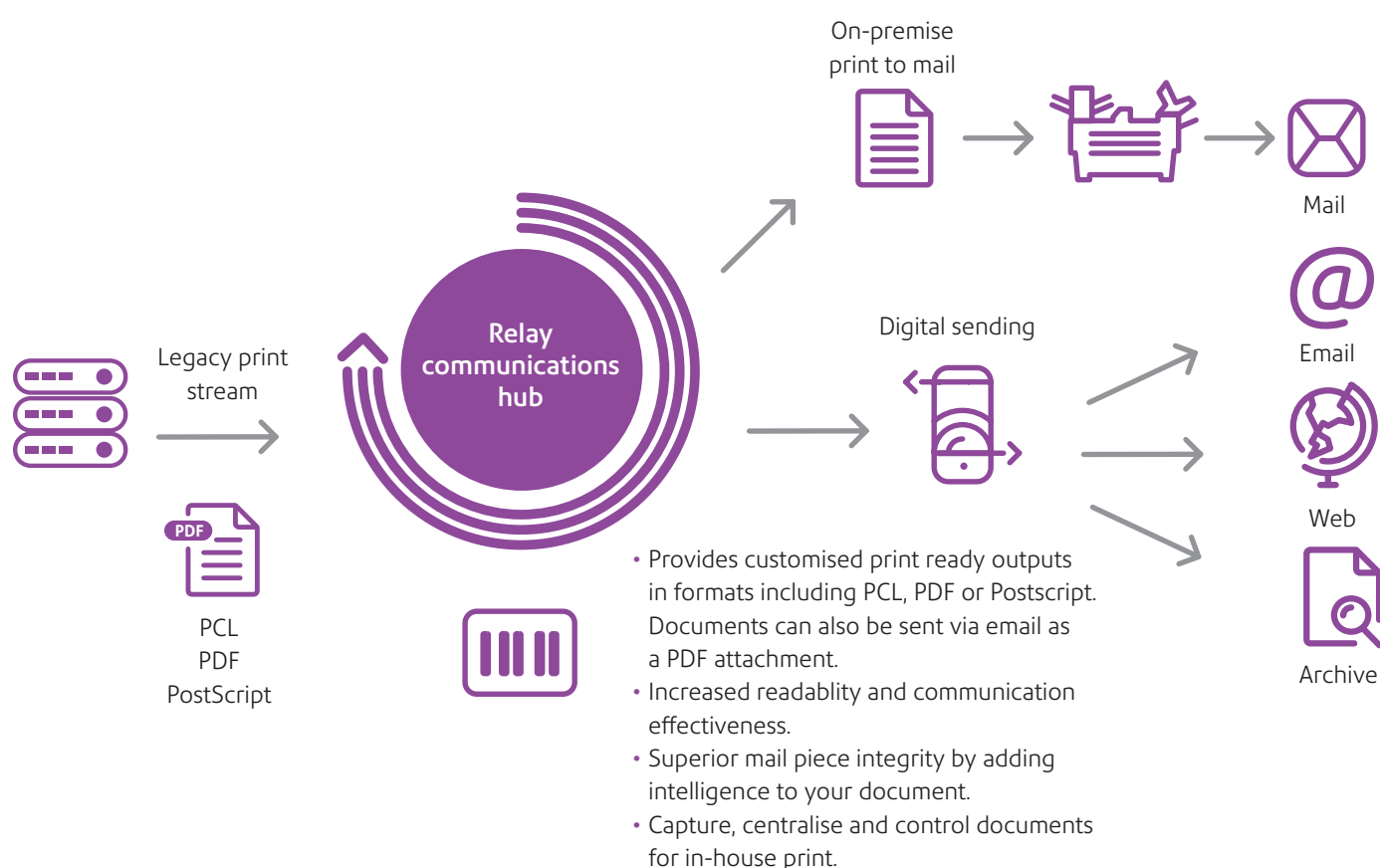
Easily enhance. Flexibly adapt. Simply communicate.

Future-proof the way you communicate. In today's business environment, where hardware and software systems can become outdated overnight and customer preferences are frequently changing, it's not just important to stay one step ahead—it's critical.

Modernise your legacy platforms with minimal investment.

The Relay communications hub from Pitney Bowes is a powerful, web-based software that works seamlessly with the machines and software you already have, allowing you to adapt to changing customer preferences, peak mailing cycles and other communication needs.

Relay communications hub and your systems



Integrity

Accurate in physical mail production



Precision

Superior precision, producing virtually error-free mail



Flexibility

Easily adapt to changing digital channels



Impact

Enhance documents for better customer engagement

Transform cluttered data into useful intel

Branding your company with unique print and delivering document integrity are significant milestones for achieving stand-out customer communications.

Effective communication management is an important element for achieving industry leadership in your field.

Data quality

Data is the first step to knowledge

Pitney Bowes can provide you with software that can fast track your business and turn your data into knowledge—the ultimate key in unlocking your business potential.

Ensuring your data is clean and verified is crucial to using your data effectively. How do we do this? Authenticating your data against authoritative and reliable sources; enhancing your data to build and deliver intelligence; and finally outputting your data, so it's meaningful and actionable.

By applying proven data quality processes to your operations, all via a single cloud-based platform, you are truly empowering your business.

Printstream management

PlanetPress®

A PlanetPress workflow solution can be customised for virtually any need and across every industry.

PlanetPress allows you to automate your printing workflow and manage the distribution of your documents based upon your existing business processes—how you want it, when you want it, the choice is customer driven.

By using input from any host system or application, the workflow tools process the documents, following user-friendly rules and conditions. Flexible document editing allows you to split or merge existing files, sort them, enhance the existing layout with barcodes, OMR marks, signature capture zones or targeted messages; all automated, with little human intervention.

PlanetPress then outputs the documents to any printer, locally or remotely, or creates electronic versions of the documents to distribute them using the recipients' preferences, whether by fax, email or regular mail. PlanetPress can automatically create an electronic archive for you to store in your document management system—with an index for easy retrieval.

Print formatting

EnvelopeNOW

PlanetPress EnvelopeNOW makes it easy for any user to configure scan marks and automatically manage the addition of several different inserts to your mail pieces. PlanetPress EnvelopeNOW takes a PDF version of your mail pieces and places the scan code in the appropriate area of the document, for your specific inserter model. You don't have to re-program your applications to add the scan mark, and there's no need to modify your document templates.

Virtual stationery

Capture On-The-Go™

Capture On-The-Go is designed to replace paper forms with unique e-form technology. Quite simply, data or documents can be sent to PlanetPress and then compiled as pre-populated forms. Based on specific business rules the forms are then distributed to each account automatically. With advanced capture features such as camera functionality, drop down menus, GPS locality and signature fields the data is captured, and sent back to PlanetPress for processing. The captured data can be pushed back into other systems, archived, emailed or even used to trigger other workflows to automate business processes.

- Replace paper forms with dynamic digital documents.
- Significantly reduce errors and processing time relating to data entry.
- Increase efficiency by automating business processes.
- Captures document transactions, signatures, photos, text and more.
- Supported on iOS and Android, utilising existing hardware.



RISO ComColor® Inkjet Printers

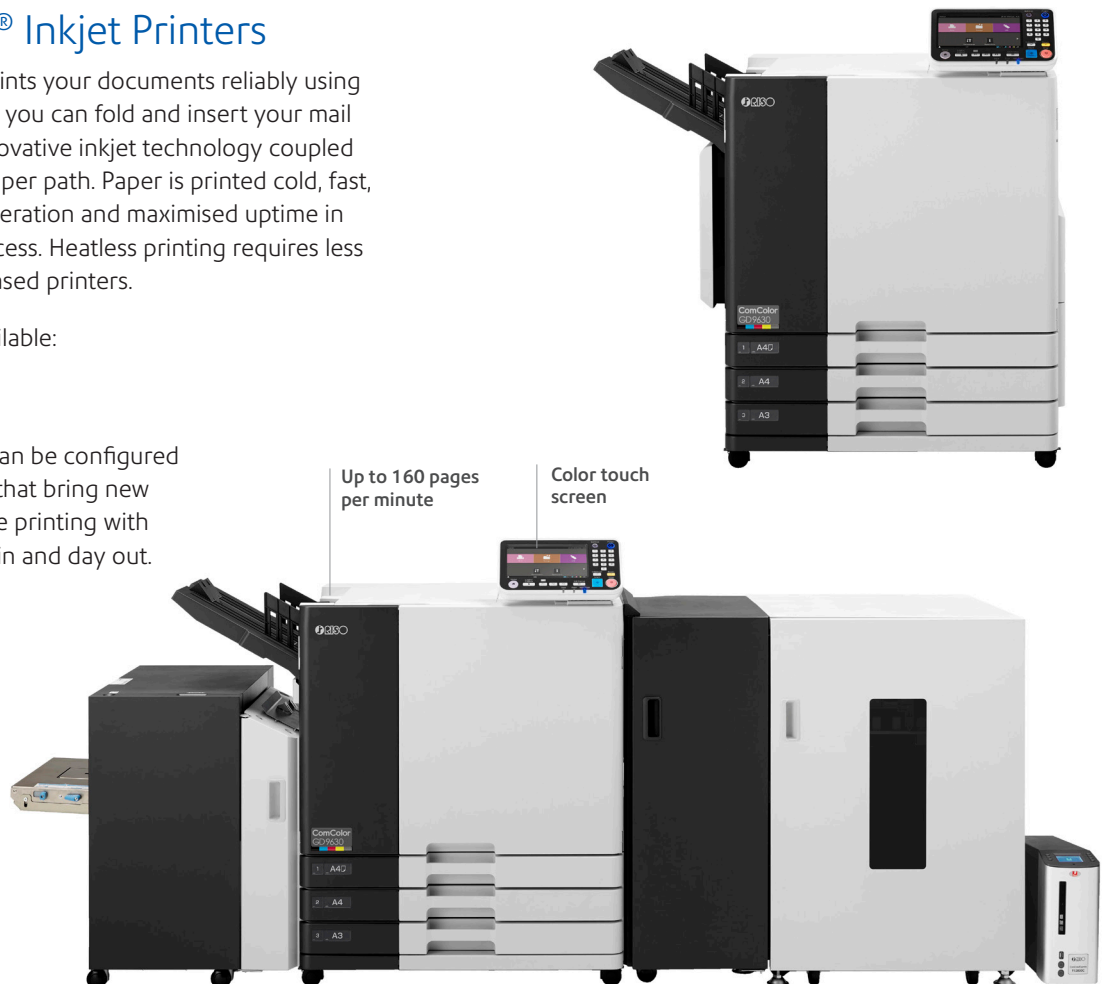
RISO ComColor® Inkjet Printers

The RISO ComColor GD prints your documents reliably using heatless inkjet printing, so you can fold and insert your mail without delays. It uses innovative inkjet technology coupled with an optional simple paper path. Paper is printed cold, fast, and flat for continuous operation and maximised uptime in your full print-to-mail process. Heatless printing requires less maintenance than heat-based printers.

There are two models available:

- GD9630
- GD7330

The ComColor GD series can be configured with optional accessories that bring new efficiencies to high volume printing with reliable performance day in and day out.



FS2000C Fiery® RIP

The FS2000C Fiery RIP server is an optional interface that enables local and remote Mac or PC users to manage the FS2000C, perform color management, submit jobs, prepare and preview jobs before printing, and more.



High Capacity Feeder

Achieve a higher volume of prints without replenishing paper with the optional High Capacity Feeder, built to hold up to 4,000 sheets.



High Capacity Stacker

The optional High Capacity Stacker allows the stacking of larger output volumes with reduced user intervention. Convenient removal and transport of the printed output is possible using the optional High Capacity Stacker Cart.

RISO ComColor® FW Inkjet Printers

The ComColor FW printers combine ultra-fast printing speed with inkjet printing technology. This prevents paper curl and reduces paper jams typically experienced from traditional toner-based printers.

There are two models available:

- FW 5000
- FW5230



The ComColor FW Series offers flexible options to suit your print finishing and management needs.



Scanner

The auto feeder enables copying and scanning of duplex originals of up to 200 sheets¹ at a time.

1. 80gsm or less.



Multifunction Finisher

Simplify the finishing process with automatic performance of multiple inline functions.



Face Down Finisher

Compact finisher exclusively for offset stacking and stapling finished prints.

High speed address printers

Hardworking mail begins with a complete addressing solution.

DA95F

The DA95F is a robust, fast and industrial solution for large volume operations. It provides speed and efficiency that can drive your production profitability. The DA95F is a breeze to set up and easy to use, whilst delivering optimum performance and durability.

- Addresses up to 30,000 mail pieces per hour.
- Optional integrated ink-dryer prevents smearing.
- Handles media up to 12.7mm thick.



DA80F

The DA80F has three fixed print heads which deliver crisp, direct-to-envelope imaging, creating a professional mail piece which makes an impact.

Ideal for frequent mailers, the DA80F envelope printer delivers optimum performance and dependability.

- Addresses up to 14,000 mail pieces per hour.
- Fixed head technology delivers paramount productivity and performance.

AddressRight® DA70s

Target the right market with the right media. The DA70s AddressRight® envelope printer can address your mail piece and add a personalised message to envelopes, postcards, booklets and more.

- Prints up to 8,800 DLX envelopes in an hour.
- Print resolution up to 600 dpi.
- Six quality settings: Draft light, draft, letter light, letter, executive light and executive.



AddressRight™ DA50s

Your goal is to produce successful mailings at the lowest possible cost per item. The DA50s AddressRight™ envelope printer can print up to 7,700 items per hour, optimising performance and saving costs along the way. Prints in monochrome only.



Folding and inserting



Relay™ 8000 inserting system

Get the peace of mind knowing your mail is completed accurately on a reliable system with the Relay 8000 inserting system.

- Automatic setup for up to 24 stored jobs.
- High capacity sheet feeders and envelope feeder reduce reloading requirements.
- Electronic 'smart nip' folder allows fold settings to be changed instantaneously within jobs to handle a wider range of inserts.
- Optional FastPac envelope conveyor.
- Features OMR, with optional 1D, 2D, exit scanning and file based processing integrity.

Relay 7000 inserting system

The Relay 7000 allows you to stay productive, while delivering world-class accuracy and privacy for your mail. Process letter and flat envelopes in the same job.

- Process up to 5,400 pieces per hour or 120,000 pieces per month.
- Flexible tower feeders allow a wide range of sheets and inserts.
- Ideal for short runs and reprints in the production mail environment.



Relay 6000 inserting system

Improve productivity with the Relay 6000, which enables you to assemble up to 4,300 mail pieces per hour. Experience the benefit of enhanced speed and accuracy for all your various mailing jobs.

- Process up to 4,300 pieces per hour or 120,000 pieces per month.
- Small footprint.
- Optional high capacity sheet feeder allows for a total of 2,000 sheets per feeder.
- Security of 1D or OMR with optional 2D barcodes and filebased processing

Relay 5000 inserting system

Ideal for mid-volume mailers, the Relay 5000 inserter uses the same reliable design of our flagship table-top inserter, while maintaining a small footprint. With a simple, straight paper-path, the Relay 5000 can fold, insert and seal up to 4,000 envelopes per hour.

- Envelope feeder holds up to an impressive 350 inserts.
- Process up to 4,000 pieces per hour or 62,500 pieces per month.
- Security of 1D or OMR with optional 2D barcodes.
- Optional high capacity sheet feeder allows for a total of 2,000 sheets per feeder.



Relay 4000 inserting system

The Relay 4000 is a fast and accurate folding and inserting system with a simple user interface. Featuring optional OMR, 1D or 2D barcode scanning technology to automatically fold, insert, and seal your variable page mail.

- Touch screen interface provides visual and text based prompts to guide job set-up.
- Security of 2D and 1D barcodes or OMR.
- Folds and inserts up to 3,500 pieces of mail an hour.
- High capacity feed trays.

Relay 3000 inserting system

Reliability and productivity delivers in an easy-to-use folder inserter machine. The Relay 3000 allows you to automatically handle variable page mail and ensure your customers' private information makes it into the envelope accurately.

- Optional full color 8-inch touch screen interface.
- Folds and inserts up to 3,000 pieces of mail an hour.
- Operator friendly controls let you load and run up to 20 pre-programmed jobs.
- OMR, 1D, or 2D barcode scanning technology.



Relay 2000 inserting system

The Relay 2000 gives you a fast and easy way to fold, insert and seal your mail. It's OMR scanning feature eliminates the need to sort variable page documents by hand.

- A smart solution for bills or statements, direct mail, inserts and reply envelopes.
- Process up to 2,500 pieces per hour.
- Process up to five pages stapled or unstapled.
- Optional integrity feature, OMR.



Image shown with optional second sheet feeder.

Relay 1000 inserting system

The Relay 1000 is the simple solution for automating your everyday mailing like invoices, cheques, newsletters or direct mail. Self-installable, compact and quiet, making it a smart addition to any work environment.

- Folds A4 sheets to DL.
- Fold, insert and seal up to 900 mail pieces per hour.
- Operational efficiency. Save time and money.
- Optional second sheet feeder, adds scale to your operation.



Standard 2-station Relay 1000 is available in AU as a bundle with MailPlus® Services.

Multi-media folding and inserting

DI880 Pro

The adaptability of the DI880 Pro makes it ideal for direct mail operations. With the ability to handle up to 3,600 mail pieces per hour, the DI880 Pro can process DL envelopes. You can opt to add extra feeders and stackers.

- Process up to 3,600 pieces per hour.
- Handles a range of inserts including; CD packs, brochures, and cards.
- Perfect for folding A3.



DI880

The DI880 Inserting System can save you time and increase your profit margins.

- Feed and collate up to 7 documents into either wallet or pocket envelopes automatically.
- Process up to 3,600 mail pieces per hour.
- Process a vast range of materials from DL slips, CD packs, booklets, catalogues, magazines, cards and reply envelopes.



"Offering a full range of services is a more compelling offer than just one part of the process. The DI880 allows the company to do jobs involving 10 to 20 thousand letters, so it got me into some markets that I didn't actually expect to get into."

— Charles Batt, Owner, MBE Parramatta

Dedicated folding

DF900

The DF900 Folder is a fully automatic folder that has been developed to eliminate your manual folding difficulties. It will improve the accuracy of fold and therefore final presentation of your mail and hand bills.

- Seven fold options.
- Folds up to 20,000 items per hour.
- Fold A3 into A4.
- Optional cross-folding kit for creation of larger complex brochures and newsletters.
- Full setup, with the ability to store frequently used settings.
- Easy to use LCD panel control.



DF800

Sleek, modern and quiet, the DF800 automates your manual folding processes. It will improve your fold accuracy considerably, making your mail look more professional.

- Seven fold options.
- Folds up to 13,000 items per hour.
- Easy to use with LCD panel control.

Digital shipping and mailing systems



SendPro™ P3000

SendPro™ P Series

A new era in mailing—now you can mail and receive all in one place.

The SendPro P Series mailing systems simplify processes by integrating mailing and receiving into a single system. With these versatile integrations, the P Series provides a simpler, more streamlined way to send letter mail and large envelopes. With the receiving application, you can accurately log all of your incoming packages and important documents so that you have an accurate history of every item delivered to your office.

Quickly improve productivity and cost efficiency in your office with the SendPro P Series.

SendPro™ P3000

For high-output mail operations looking to grow their business, the SendPro P3000 is our most powerful solution. With automatic feeding, Weigh-on-the-Way™ and Dimension-on-the-Way™, the P3000 system seals and meters mail up to 19mm thick in one continuous operation at up to 200 letters per minute, thus eliminating the need to sort mixed sized mail. The P3000's fully automatic feed of like-sized mail at up to 300 letters per minute.

- Print full colour graphics, logos and messages onto your envelopes at up to 1200 DPI.
- High production, with effective ink consumption.
- Features Weigh-on-the-Way™ (W-o-W™) and Dimension-on-the-Way™ (D-o-W™) technology.

SendPro™ P2000

Make sending more efficient with the SendPro P2000. Fully automatic feed of like-sized mail at up to 180 letters per minute and envelopes at up to 16mm thick.

With the Weight-on-the-Way™ and Dimension-on-the-Way™ feature, you can eliminate the need to sort mixed size mail as the P2000 automatically weighs each piece as it moves through the system at up to 110 letters per minute.

- Print colour graphics, logos and messages onto your envelopes at up to 1200 DPI.
- Features (W-o-W™) and (D-o-W™) technology.



SendPro™ P1500

Ideal for any size business, the SendPro P1500 is a durable mailing solution that automates and simplifies the processing of non-uniform mail. With the Weight-on-the-Way and Dimension-on-the-Way feature, you can eliminate the need to sort mixed size mail as the P1500 automatically weighs each piece as it moves through the system at up to 60 letters per minute. Process like-sized mail at up to 120 letters per minute and envelopes at up to 16mm thick.

- Print colour graphics, logos and messages onto your envelopes at up to 1200 DPI.



SendPro™ P1000

Designed to save you time and money, the P1000 is easy-to-use so everyone in your office can operate it. For letter mail, the P1000 can seal and print up to 180 letters per minute and handles envelopes up to 16mm thick.

- Simplifies your shipping by handling small and large parcels.
- An advanced level of technology that everyone can use with capabilities you can count on.
- Easy and simple to use. Communicate effectively with your customers using graphic printing and meet your deadlines.



Cloud connected metering solutions

SmartLink™ connected metering for maximised productivity

The DM450 SL and DM195 SL Digital postage meters use the very latest web technologies to achieve fast, connected and accurate mail processing. Experience all the benefits of the online environment from the convenience of your meter.



SmartLink is a fully integrated cloud solution, requiring no configuration that enables Pitney Bowes to remotely perform system health checks and system recovery.

The new Support Portal provides real-time telemetry from your postage meter, enabling our Customer Care Team to diagnose your system and provide instant support for maximum uptime.

SmartLink also allows special commands to be directed to your meter for real-time system restarts, performing remote software upgrades and postal rate updates automatically.



1. Speed varies dependent on model.
2. SmartLink™ Connectivity

Digital metering

Maximise your brand

Print your logo, a slogan or even details of a promotional offer on every envelope you meter. Achieve fast and accurate mail processing, all in a space-saving footprint.

DM450

From small stacks to the large weekly run, the DM450 Digital Postage Meter helps make sure that your mail is processed as quickly as possible. Plus, use the automatic tape dispenser for processing larger items such as satchels or parcels. Enhance your brand by printing a logo, a slogan, or even details of a promotional offer on every envelope you meter.

- Process up to 120 letters per minute.
- Handles mail pieces up to 8mm thick.
- 5kg integrated scale with the option of up to 35kg for parcels.
- Digital connectivity.



DM400

Bring efficiency to your mailroom, with automatic feeding functionality.

- Process up to 95 letters per minute.
- Handles mail pieces up to 8mm thick.
- 5kg integrated scale with the option to upgrade.
- Digital connectivity.



DM300

Every business needs to operate as efficiently as possible. Even daily, routine tasks need to be performed in a productive manner. Allow the DM300 to deal with your mailing in record time and make paying the correct postage on every letter and parcel simple.

- Process up to 65 letters per minute.
- Handles mail pieces up to 9.5mm thick.
- Accounting capability with up to 50 accounts.
- Digital connectivity.



Available
in AU

DM175/185/195

No need to sort mail into separate weights and sizes. The DM100 Series offers differential weighing to apply the correct rate to each item as it's removed from the scales. This compact meter is simple to use and with the touch of a button can replenish your funds round the clock.

- Heavy duty scale platform that can handle parcels up to 5kg.
- Process up to 40 letters a minute and up to 9.5mm thick.
- Digital connectivity.

DM100

Increase the speed, ease, and productivity of your mail processing. Put a post office in your office with the Pitney Bowes DM100.

- Process up to 40 letters per minute.
- Heavy duty scale platform that can handle parcels up to 5kg.
- Process up to 40 letters a minute and up to 9.5mm thick.
- Digital connectivity.



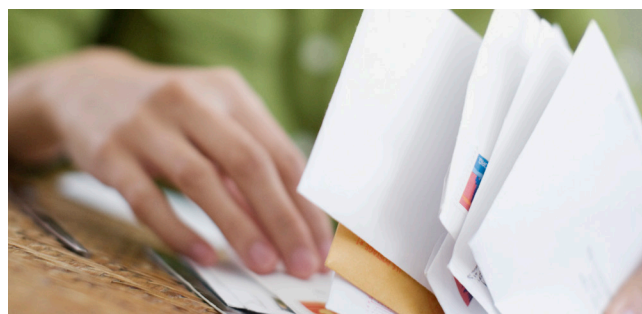
Sold in
New Zealand

Automated document imaging

All in one step

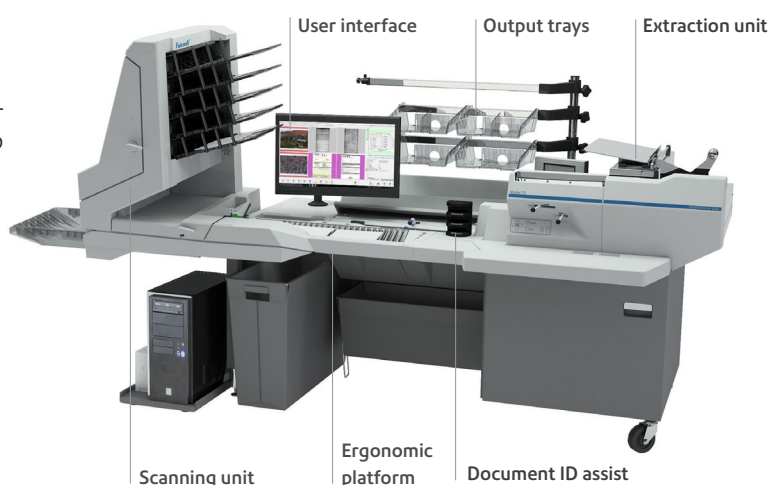
Open, prep, and scan the contents of envelopes all on a single platform.

Pitney Bowes has solutions ranging from small to large production levels, mail extractors, and image capture platforms for digitisation.



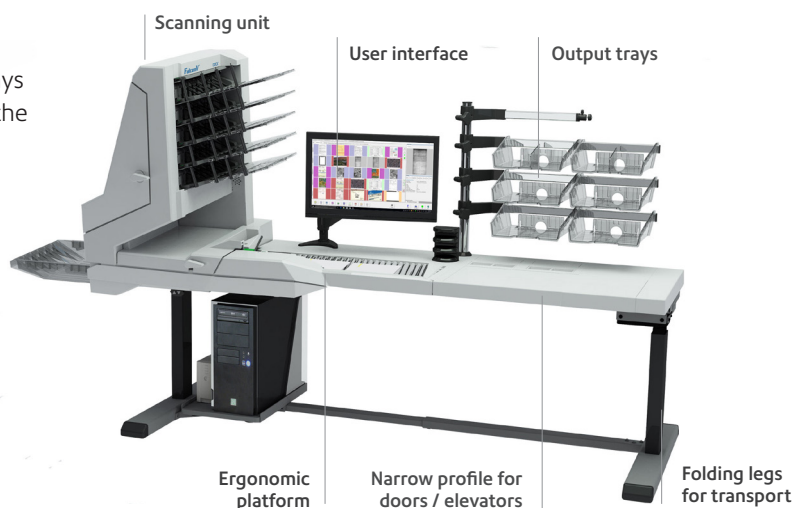
FalconV RED™

FalconV RED is designed to tackle the most difficult and daunting digital mailroom workflow challenges. Incorporating two additional sort bins and enhanced multi-feed detection, FalconV RED combines innovative one-step scanning process with the most efficient mail opening and extraction unit on the market, the OPEX Model 72™ Rapid Extraction Desk.



FalconV™

Innovative one-step scanning process with 5 output trays and enhanced multi feed detection, FalconV increases the functionality and flexibility of its universal document scanning workstations.



Incoming mail handling

Model 72 Extraction Desk

Processing large volumes of incoming mail swiftly is essential to the efficient running of any business. Optimise the productivity of your mailroom by choosing mail extraction over letter opening.

- Mail extraction will save you time by automatically feeding envelopes, opening the mail piece and presenting the contents to the operator.
- Processes up to 4,500 pieces per hour.
- Dimensions: 1585mm (L) x 1204 mm (D) x 1341mm (H).
- Envelope size: Length 127–292.1mm, Width 88.9 –162mm, maximum thickness up to 9.5mm.



Picture shows optional conveyor stacker

306/306s

High Volume, high speed envelope opening with breakthrough speeds of up to 40,000 envelopes per hour.

- Opens up to 660 letters per minute.
- Flexible and easy job setup.
- Superior milling technology with 8 cut depths to protect your contents from damage.
- Optional sorting, batching, printing and reporting functions to enhance your downstream processes.
- Convenient count function.

DL400

The DL400 high speed letter opener uses innovative milling technology to ensure the envelope is opened but no contents are damaged.

- Opens up to 400 letters per minute.
- Handles a range of sizes and types of envelopes.
- Envelope counter with cut/no cut options.
- Robust automated feeder.
- Big capability with compact size.



1241

This robust yet compact machine automatically opens letters at impressive speeds. Regardless of the format, each letter is opened accurately, with no damage to the contents.

- Handles envelopes up to 260 x 330mm.
- Envelopes are slit open meaning no waste product or bins to empty.
- Adjustable cut depth.



Shipping, logistics and technology solutions

We handle billions of parcels, packages and pieces of mail per year, helping businesses manage costs and streamline operations in all of their mailing processes. From rate selection to tracking, we also enable efficiency across a range of shipping scenarios.



SendSuite™ Tracking

Enterprise inbound parcel tracking and management

Managing the distribution of important items such as special or recorded delivery mail or courier packages is a difficult task.

SendSuite™ Tracking from Pitney Bowes has been developed to help facilities managers, and mailroom supervisors take control of the receipt, transfer and delivery of incoming mail and assets.

Backed by sophisticated reporting, it puts you in control by providing you with the tools to know the real time status of any item — who had it previously, who has it now, when they took receipt and where the item is located.

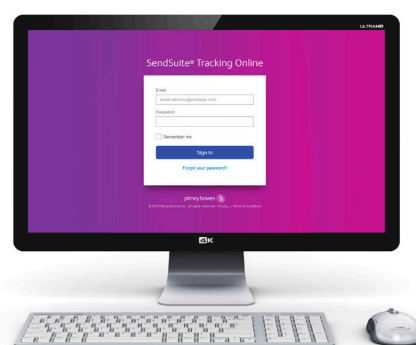


SendSuite™ Tracking Online

Say goodbye to lost or misplaced packages and say hello to SendSuite Tracking Online

SendSuite tracking Online is a SaaS based solution, automating the process of logging, tracking and managing important packages and mail coming into your organisation.

Choose the SendSuite Tracking Online subscription package and hardware that's right for your business needs.



Experience the convenience of our cloud-based solution

Eliminate IT costs and delays. Automatically receive new features as soon as they are released.



No training required

Easy for anyone to use. Within 10 minutes of receiving your welcome email, you will be proficient and productive.



One 2D scan tracks your package across its journey

Operators deliver each item to a nominated checkpoint or to the intended destination.



Receive email notifications

Reduce "where's my package?" You can send email notifications to internal recipients once a package has been scanned.

Security and visitor management

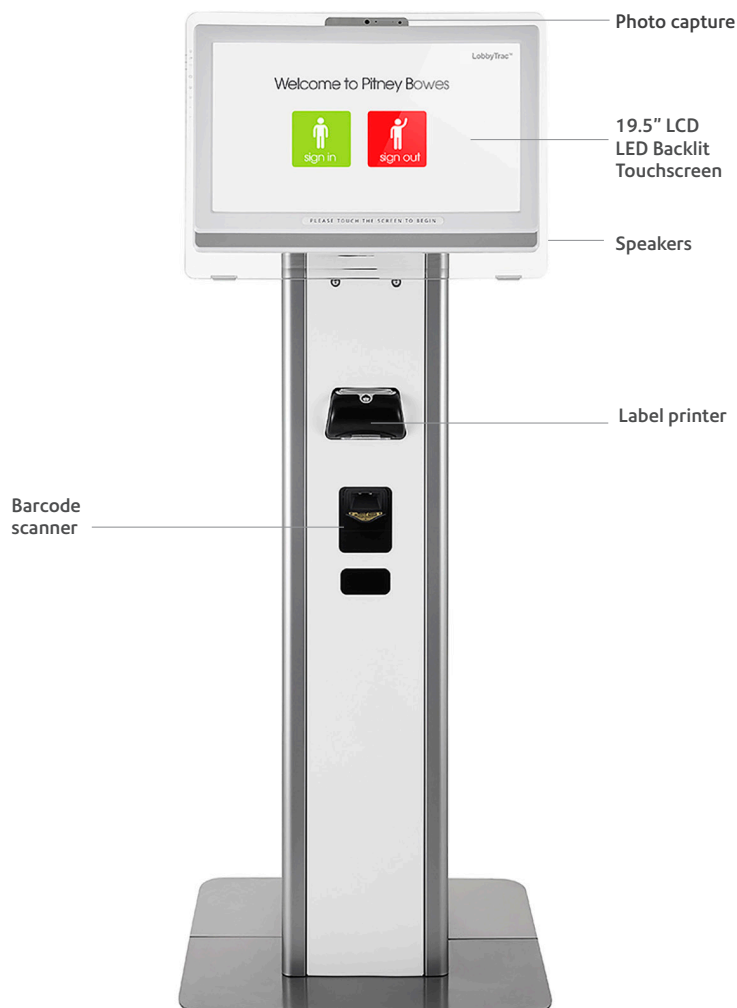
LobbyTrac™

LobbyTrac is a self-service, all-in-one professional solution designed to make visitor management easier to manage for offices, buildings and government.

Solution benefits

Our LobbyTrac visitor management solution addresses different business needs, enabling you to:

- Automate check-in and check-out and improve lobby security.
- Track visitor sign-in and sign-out process.
- Manage visitors quickly and securely.
- Better manage your building premises and facilities.
- Capture detailed visitor information and photos in seconds.
- Increase security with visitor badges.
- Maintain confidentiality of visitor information.
- Analyse visitor data and produce reports.
- Enhance your corporate image by processing visitors more professionally.
- Facilitate frequent visitors and group visits with ease.
- Helps you meet your obligations with compliance legislations.



Secure document destruction

Transactional, proprietary and sensitive documents must be disposed of properly.

Our range of shredders can handle a wide range of materials.

Our German engineered HSM shredders provide outstanding secure destruction for paper and digital media. Whether it is for the home office, or major corporate departments, we have the perfect solution.

- High quality made German shredders.
- Fast, quiet and powerful.
- Low power consumption.
- Reliably shred CD's/DVD's and credit/store cards.
- All security classes from standard office to high security level 6 "COMSEC".



Security level 2 strips
Shredding no. 5
5.8 mm



HS level 6 particles
1 x 5 mm



Energy management control system



Shred credit cards, store cards and CDs



Shred USB sticks



PAPERcontrol function helps reduce paper jams

HSM shredders provide a secure, onsite destruction of confidential information and data. Making it suitable for any office environment including small and medium businesses, large enterprises, and both central and local government.

Office supplies and solutions

Pitney Bowes has a variety of office solutions and supplies to help you professionally manage and present your office documents. We can provide convenient and efficient solutions for your daily operational and business needs.



Office supplies

Paper: We source and provide marketplace approved paper. We provide competitive pricing and free delivery to your business. Compare our prices today, so you can shop in one place and save immediately.

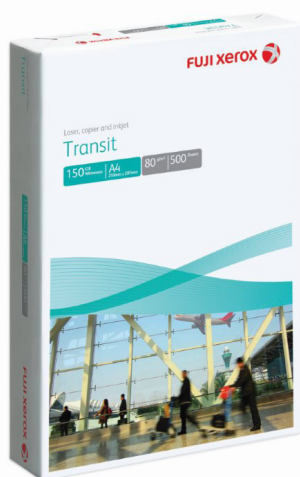
Equipment consumables: From meter labels to envelope sealing fluid, we stock a full range of consumables to keep your Pitney Bowes equipment running smoothly.

Meter ink: Pitney Bowes ink is specially formulated to safeguard your postal funds by creating a sharp, clear, postal impression, every time. We provide Australia Post compliant fluorescent ink specifically formulated to keep your Pitney Bowes postage meter running optimally.

Envelopes: Pitney Bowes is one of the largest suppliers of envelopes in Australia. Our range of envelopes have been specifically designed to work with Pitney Bowes equipment. We can also source made-to-order envelopes for your specific requirements.

Printer toners: We carry over 2,000 toners in our range, all at competitive prices. You can shop safe with the knowledge that should you experience any problems or issues with any toner, you will be covered for a refund or replacement by our toner product warranty.

Envelope printing services: We have the capability to be your one stop shop and offer customised envelope printing services at competitive prices.



Need supplies?

Visit us online at pitneybowesdirect.com/au
Alternatively, call 1300 015 356 or email us
at supplies.au@pb.com

Services

Pitney Bowes provides you with a variety of consulting and maintenance benefits. We offer a series of service contracts that ensure we assist you in all matters related to your solutions.

We understand that your solutions are valued and we provide technical services and remedial maintenance, to ensure maximum business continuity.



Product installation

Our installation services manage your equipment installation processes from start to finish. We set up hardware and software, perform necessary configurations, and train operators to ensure that you optimise your equipment investment. We help minimise equipment start-up time and maximise operating efficiency.

Our commitment to training offers our customers the advantages of unmatched reliability and service. Our nationwide network of highly skilled professionals ensures you always receive the best service possible anywhere in the country.

Product training

Get the most value from your Pitney Bowes assets through our product operator training programs. Customised, onsite training ensures you maximise the features and functionality of your Pitney Bowes Solutions.

Our experienced professionals deliver hands-on instruction to using your equipment, in your environment. Pitney Bowes Operator Training is personalised to meet the needs of your unique application and provides a cost-effective, proven solution for training new operators or expanding the knowledge of your existing staff. We provide flexible training services including:

- Implementing a new Pitney Bowes product solution.
- Training new operators.
- Refresher training on an existing product.

Equipment maintenance

Let's face it; keeping your mailstream running smoothly is vital to your business. Any interruption can cost you valuable opportunities and lost productivity. To help ensure your business keeps operating at peak efficiency, count on Pitney Bowes.

Pitney Bowes has three levels of cover ranging from premium to basic, all with guaranteed response times*. Contact Pitney Bowes to find out which level of service cover is best suited to your specific business needs.

*Response times calculated on operational business hours.

Finance

Pitney Bowes can provide flexible financing options that conserve capital and facilitate solutions to suit your budget.

As an in-house provider, Pitney Bowes prides itself on catering to your budgetary needs. We combine consulting and account management to meet your expectations.



Delivery

Installation

Training

Professional
services

Equipment
finance

Equipment
maintenance



We deliver precision,
enterprise-wide. Driving parcel
handling and mailing efficiency
with end-to-end innovation.

Australia

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