Connect+™ constant connection

Your Connect+™ uses an Internet connection to ensure that you get the most from your investment in a new mailing system.

What are the benefits of an Internet connection?
You will obtain much quicker connection speeds when your postage meter connects to Pitney Bowes for features such as Postage by Phone, rate or system updates & downloads.

We are now able to support you further by providing you with a host of additional benefits for Connect+™ which include:

• Raising a service request or chatting with an operator
  through your machine
• Checking a postcode or address prior to mailing
• Tracking a parcel through your machine

In addition, because your postage meter will be connected through your internet, you'll no longer need an analogue phone line for it. This means that if you are paying line rental for a single analogue phone line, you will no longer need it.

Your connected machine will provide access to our suite of web based applications

Postal Tools
Access to Australia Post services. Find a postcode, track a parcel and learn about Mail Marketing.

Our Solutions
Find out about all our solutions to help you with your Customer Communication Management – whether paper based or electronic.

Order Supplies
Buy supplies directly from your Connect+™ system - ink, toners, envelopes and paper are all available.

Connect with PB
Connect directly to our Contact Us page where you can email us or obtain our nationwide telephone number.

Recycling
Need to find someone who can recycle office items – connect directly and search for local providers for over 90 different materials.

Pitney Bowes

Understanding the connection methods

How does your machine connect?

There are two main methods of connection that we offer.

Network connection
Your Connect+™ can connect via your network. We offer a standard wired LAN Ethernet Connection or a wireless option. We can even offer a router to provide a strong enough signal should it be required.

Connect+™

3G connection
This option provides a 3G connection directly from the Connect+™ Series to the internet, bypassing and not relying on your network. The speed of connection will rely on the strength of signal from your Connect+™ terminal.

3G Mobile broadband

Connect+™

Getting you up and running

Our supply process
Following placement of your Connect+™ order, we will ask you to supply a contact that is able to answer some basic questions around your network to ensure that we are able to install your equipment within the shortest possible timeframe.

The type of questions that we will ask will include:-

For Wired LAN connections
• How far is the machine going to be situated from the wired connection point?
• What is the IP address and port for the proxy server
• Does the customer uses a dynamic or static IP address?

For Wireless LAN connections
• Does an access point need to be provided?
• How strong is the signal?

For 3G Connections
• How strong is the signal?

Ensuring a successful installation

Network Requirements
Below is a list of network requirements that will ensure that your Connect+™ is installed and operates to maximum performance levels:

• The Connect+™ will initiate all communication via HTTP or HTTPS, so it can sit safely behind most firewalls
• The Connect+™ will communicate to external web services via HTTP over port 80
• The Connect+™ will communicate to PB secure servers via HTTPS over port 443
• The Connect+™ will use port 53 for DNS lookup

Port / Communication requirements
All communication is initiated from the Connect+™ system via ports 80 (HTTP) and 443 (HTTPS). All communication from the Connect+™ system to the back end system is in the form of XML messages.

Pitney Bowes

BusinessRecycling.com.au
PLANET ARK

Pitney Bowes is a proud foundation partner of Planet Ark's Business Recycling website.

CE Pitney Bowes certifies that the Connect+™ complies with the requirements of the Low Voltage Directive 73/23/EEC and the EMC Directive 89/336/EEC.