

SendPro™

SendPro™ Subscription Product Terms

(Last modified January 13, 2018)

Use of the Service

In order to use the Service, you must complete the registration process. You may use the Service on behalf of third parties. You may permit your third party contractors to access the Service solely on your behalf and for your benefit so long as the contractor agrees to fully comply with all terms and conditions applicable to the Service. You remain responsible for each contractor's compliance with those terms and conditions and any breach of those terms. All rights granted to any contractor under these terms terminate immediately upon (i) conclusion of the services provided by the contractor to you that gives rise to such right or (ii) termination of your account or your use of the Services.

Fees>

The fees for the use of the Service don't include the postage, shipping or other charges imposed by the carrier for printing postage or labels and sending letters or parcels through Canada Post ("CP") or another carrier.

Trial Period

If your subscription includes a free trial period and if you don't wish to continue your subscription past the trial period, you must cancel your subscription before the last day of the trial period to avoid being billed for the first month of the subscription once the trial period has expired.

Payment Through PitneyWorks

All charges by CP for the sending of parcels through the Service (such charges are called "Shipping Charges") and all fees for the use of the Service will be charged to your PitneyWorks account. All charges by any other carrier other than CP for the sending of parcels through the Service will be billed directly by the carrier.

CP Regulations

If you use the Service to print postage or send parcels with CP, you must comply with all CP regulations applicable to the use of the Service. If you: (a) use your account in a fraudulent or unlawful manner, (b) do not use your account during a consecutive twelve month period; (c) fail to exercise sufficient control over your account to prevent fraudulent or unlawful use, or (d) otherwise fail to abide by the provisions of postal regulations and these Terms regarding care and use of your account, then your account may be cancelled. You acknowledge and agree that your account shall be closed and your ability to use the Service terminated by us for any of the reasons described above or upon demand by CP. You agree that tampering with or misusing the Service is punishable under law. CP has approved the Service. As a user of the Service, you agree that: (a) CP is not a party to this agreement and will not have any obligations or liability under this Agreement; (b) we may exchange information regarding you with CP and you hereby give us your approval for such exchange; (c) you will allow CP to use for any purpose that is within the description of the objects of CP under the Canada Post Corporation Act, any information concerning you; (d) if CP establishes specifications for items used in conjunction with the Service, including, but not limited to, tape, labels and ink, you will only use items that are on CP's then current list of acceptable items of that type; and (e) you are using and will use your account only in connection with your business or businesses for your own mail or, to the extent that your core business or businesses involve the provision of mail preparation and induction services to your customers, the mail of such customers. You further agree to furnish to us the legal name and the trading name of your business, or each of the listed businesses, as the case may be.

Carrier Requirements

If you use the Service to send parcels with a carrier other than CP, you must comply with the requirements of that carrier. The terms governing the use of FedEx to send parcels are located at <https://www.fedex.com/>, the terms governing the use of UPS are

located at <https://www.ups.com/> and the terms governing the use of Purolator are located at www.purolator.com/en/legal/.