



## Shipping & Mailing

Outbound and Inbound Package Management

# SendSuite<sup>®</sup> Live

Global logistics management made easy.

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## Simplify your logistics operation.

SendSuite Live is a scalable parcel and logistics management solution that allows you to compare rates from multiple carriers, enforce business rules throughout the enterprise and gain visibility into global shipping operations.

Whether you're managing parcels from the mail centre, documents from the desktop or freight from the warehouse, SendSuite Live utilizes a single platform to manage all transportation-related activities. It optimizes, integrates and automates shipping processes while providing the highest degree of real-time visibility and control of your operation.

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## Take control and manage costs.

From mail centre to loading dock, you're in control. Take advantage of these key benefits:

- Achieve greater flexibility in carrier choice and shipping location.
- Meet your specific business needs with full customization.
- Lower shipping costs.
- Scale to any size operation.

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## Handle all your shipping from a single platform.

### Replace complexity with simplicity.

Running a logistics operation is complex, with diverse shipping locations, including warehouses, stores, corporate mail centres and even remote offices. SendSuite Live works to streamline cost-management, process efficiency and compliance.

### Reduce concerns and costs.

Transportation costs make up 6-10% of company revenue. With so many shipping options, it can be difficult to take control. Make the most of your investment with SendSuite Live. Our solutions can dramatically reduce transportation costs, find the most competitive rates and services, and minimize unexpected fees and fuel surcharges.

### Streamline logistic processes.

The single-platform architecture provided by SendSuite Live helps create a streamlined and systematic shipping environment. By automating manual or ad hoc processes within your logistics operation, you'll be able to lower labour costs, eliminate information silos and improve inventory management and supply chain visibility.

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## Manage business risks with greater ease.

### Enhance mail centre capabilities.

Compare and choose the optimum delivery service for your shipments. SendSuite Live automates parcel processing and ties seamlessly into your Pitney Bowes mail finishing system, providing you with an integrated solution to manage all your shipments and mail.

- Replace multiple freestanding carrier systems with a single system for streamlined operations and simplified employee training.
- Help shippers select the most cost-effective shipment method that meets delivery requirements utilizing point-to-point rate shopping.
- Reduce input errors with intuitive and customizable user interface screens.

### Streamline shipping right from your desktop.

- Ship packages from any office or off-site desktop.
- Establish unique preferences and business rules.
- Create shipping requests or labels regardless of employee location.
- Allocate shipping costs to account, sub-account and sub-sub-account levels.
- Utilize company-authorized user-level security and shipping practices.
- Eliminate unauthorized use of manual air bills and use of online carrier systems.

### Greater savings and visibility for Production Shippers.

Whether shipping e-commerce parcels, managing global multimodal LTL or truckload freight shipments, SendSuite Live gives Production Shippers a new level of control, visibility and cost-saving services.

- Improve cost management with rating and route optimization.
- Provide insight into fuel surcharges and address validation prior to shipping and invoicing.
- Integrate with ERP, WMS, IM, accounting, order processing and pick-and-pack systems.
- Automatically generate shipping labels and supporting documents like bills of lading, air bills, COD tags and return labels.
- Improve customer service inquiry response and assist A/R department by providing access to proof-of-delivery confirmation.

SendSuite® Live helps streamline your operation, reduce costs and manage business risks, while vastly improving your capabilities. Users gain a single, unified experience and a complete order-to-fulfillment solution that delivers big results for shipping operations of any size.

**Improve vendor and regulatory compliance.** Auditable procedures give you evidence of control.

**Eliminate customs delays, returns and penalties.** Utilize the clear-cut documentation and electronic filing requirements included with the SendSuite Live solution.

**Ensure compliance.** Proper labeling and documentation ensure that governmental regulations and other requirements are met.

**Analyze and control spending.** The SendSuite Live accounting dashboard integrates seamlessly with ERP and other accounting systems to provide an integrated view of all transportation spend.

**Update changing carrier information.** Access live data that refreshes regularly provides you with the most recent carrier service capabilities.

**Connect easily with minimal IT support.** SendSuite Live features an enterprise-class Service Oriented Architecture (SOA) platform designed to meet the strictest IT demands for secure, scalable and reliable processing.

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