

## Service Delivery Innovation

We have team of highly trained engineers with industry leading “soft and technical skills” to deliver service needs and desired outcomes. Choose the service components from our equipment support portfolio for your business by creating a framework that provides a flexible service layer, adapting to your changing business needs.

Leveraging our experience in material handling in warehouses, logistic centers, manufacturing and packaging industries, allowing us to guide your end-customer or your technician to a fast and effective services, repair and maintenance with minimal human contact, minimal cost, and maximum uptime.



### Provide multi-channel support

On-site, on-call, online, or self-help tools



### Prevent problems

Remote diagnostic and pro-active monitoring capabilities



### Quickly resolve issues

We have an 80% first contact fix rate

End-to-end field service support led by the expertise of our certified technicians and the latest industry tools.

- Preventive and predictive maintenance services
  - Breakdown support
  - Shifting
- Alteration/refurbishing; conveyor belt, conveyor joint machines and other components
- Parts supply and management
- Annual/quarterly maintenance contract
- Decommissioning
- Installations

For more information, call or visit us online.

**India**  
Unit No. 015, Ground Floor,  
Time Tower Building,  
M G Road, Gurgaon, Haryana – 122002

1800 110 198  
india.marketing@pb.com  
pitneybowes.com/in

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