



Pitney Bowes Smart Access Management™ (SAM)

**Delivering assurance.  
Inspiring confidence.**

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# The workplace may be changing but the need to manage access to your business remains

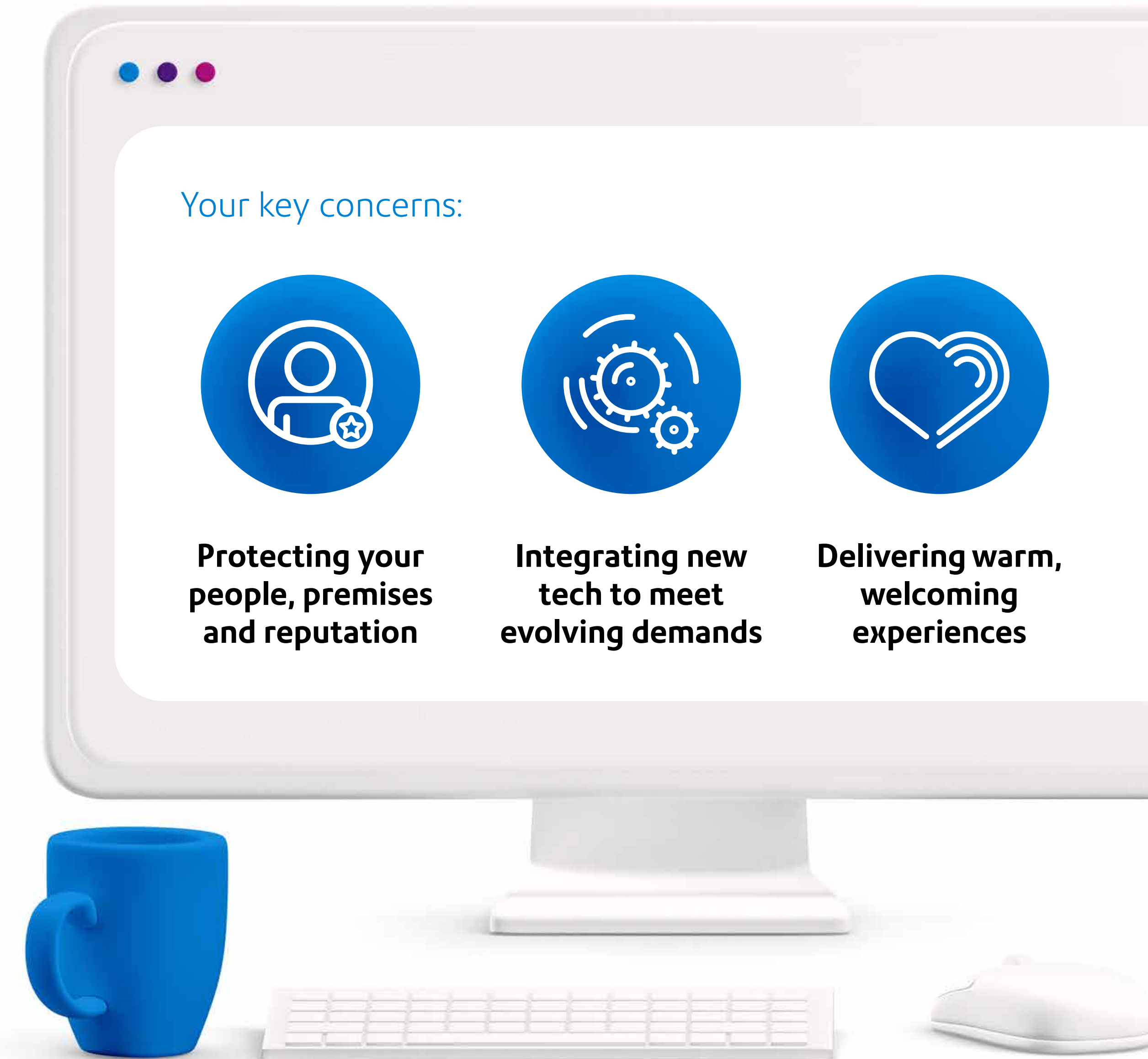
The workplace today is not what it was two years ago. During the pandemic remote working took off to such an extent that – while some personnel are finally returning to the office – the great majority of organisations (up to 83%<sup>1</sup>) anticipate a hybrid mix of on-premises and working from home to continue for the foreseeable future.

These changes to working life have complicated matters when it comes to providing access to the workplace. Where once it was simply enough to maintain a warm, welcoming reception for visitors, organisations today must also keep a close eye on access permissions in real-time to keep buildings and staff secure while ensuring they comply with regulations at all times.



Many businesses are therefore re-evaluating their workplace entry systems to see if there's an altogether smarter way – one that uses modern intelligent technology – to meet both the physical and virtual needs of our digital world.

Pitney Bowes Smart Access Management effortlessly lets managers digitally control, check and administer entry authorisation for hybrid workers as well as visiting guests and third party contractors either physically at an entry kiosk or remotely in advance via an easy-to-use system portal.



<sup>1</sup> <https://www.pwc.com/us/en/library/covid-19/us-remote-work-survey.html>



# Introducing SAM\*: Your Digital Concierge

\*AKA – **S**mart **A**ccess **M**anagement



**Hi – I'm SAM**, let me be your Digital Concierge. I know how tricky it can be for businesses to manage visitor access in today's hybrid world of work. I'd like to help you protect your organisation. Let my intelligence provide you with all the information and insight you need to manage and control your physical and digital spaces.

Speak to Pitney Bowes today to find out more about how I can help:

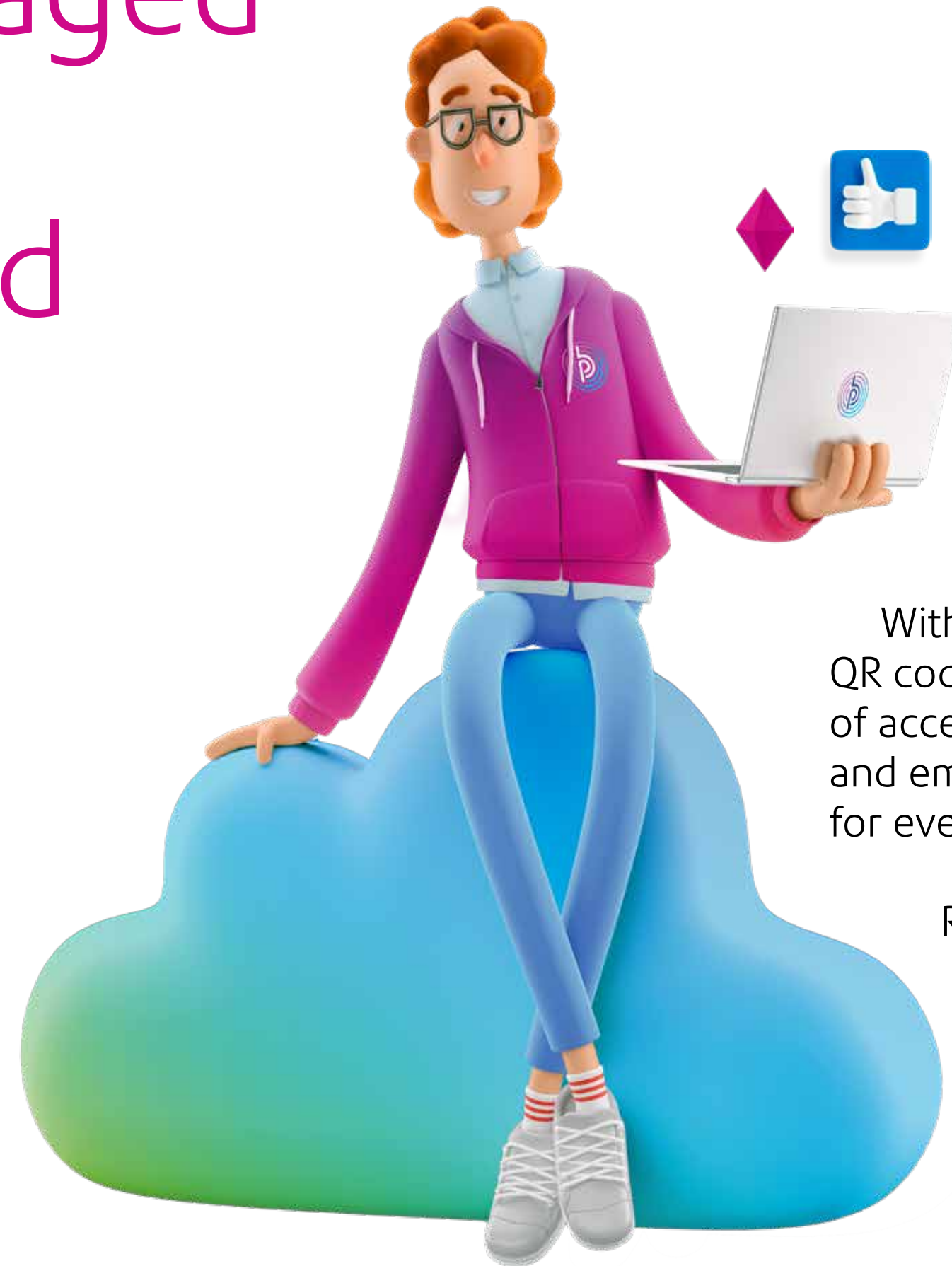
- Create a **welcoming, actively managed** environment for authorised people
- Deliver **intelligent technology for constantly changing requirements** and back-end prerequisites
- **Protect your people, premises and reputation** through effortless enforcement of security and compliance while providing a warm welcome for your visitors.





# Creating a welcoming, actively managed environment for authorised people.

As we move into a new hybrid world of work, where your employees, visitors and contractors need safe access to your digital and physical workspaces, creating a welcoming, actively managed environment has never been more important.



## **SAM is the constant custodian of all your physical and digital spaces**

SAM makes controlling onsite and remote workplace access fast, secure and simple.

With SAM, you can enable contactless access with QR codes for regular visitors and precise management of access for in-person, hybrid and remote visitors and employees to create a warm, positive experience for everyone and across all of your locations.

Real-time visibility into access status, total numbers and compliance or vaccine status brings greater confidence and assurance while enabling a supportive, welcoming visitor experience.

## **SAM features:**

SMS/email notifications when a contractor or visitor arrives

Quick and easy temperature checking with PB TempCheck

Ease of use, avoiding bottlenecks at reception

Flexibility to suit different visitor types and both attended and unattended receptions

Zero touch access via QR code for frequent visitors and users who pre-register

Large screen with customisable graphics and appearance for brand consistency

Robust, premium stand alone kiosk and desk-based devices

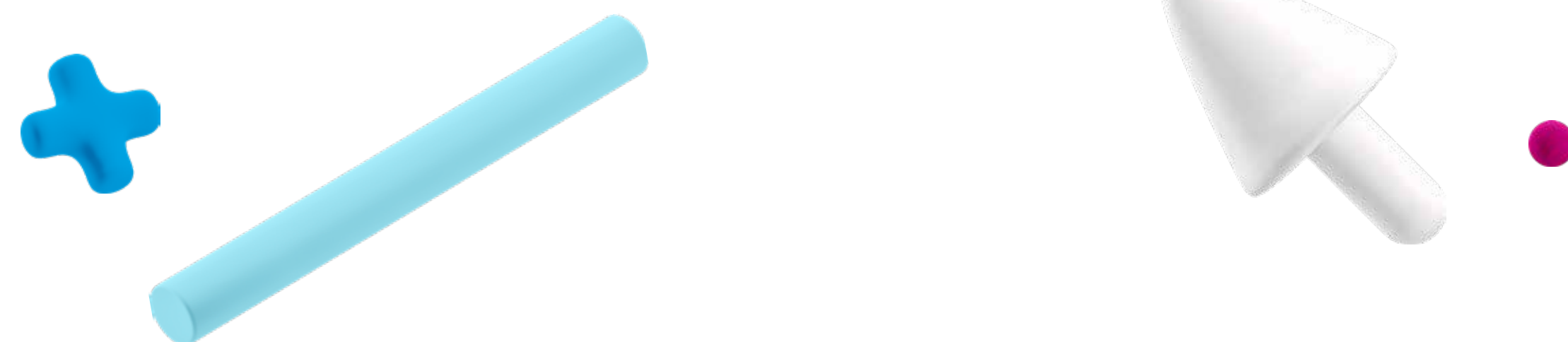






# Intelligent technology for constantly changing requirements and back-end prerequisites.

Embracing new technology to help solve some of your biggest challenges as a business can not only enable new ways of working, but help your organisation accelerate its transformation journey and provide greater depth of capability and assurance.



## **SAM is a digital tech whizz and can help drive transformation**

SAM delivers a complete, real-time and data-driven view of all your people, visitors and contractors to help give you greater control and visibility.

SAM brings a high level of technical expertise, aligning with and supporting every requirement your IT teams have, helping reduce administrative burden and making access control more intelligent than ever.

SAM understands the rapidly evolving requirements of modern organisations and offers secure Azure cloud hosting (ISO27001) and total compliance for smarter document management, more reliable centralised data capture and offline registration during network outages.



## **SAM helps you:**



Manage certifications including expiry notifications



Centralise visitor data



Register visitors even when offline



Go paperless



Organise visitor access in a way that suits you







# Protecting your people, position and reputation through absolute control and compliance

New regulatory, compliance and health risks mean that protecting your people, position and reputation is critically important in a new hybrid world of work. To do so, you need an intelligent solution that can identify and manage every employee, visitor and contractor on site in real-time.

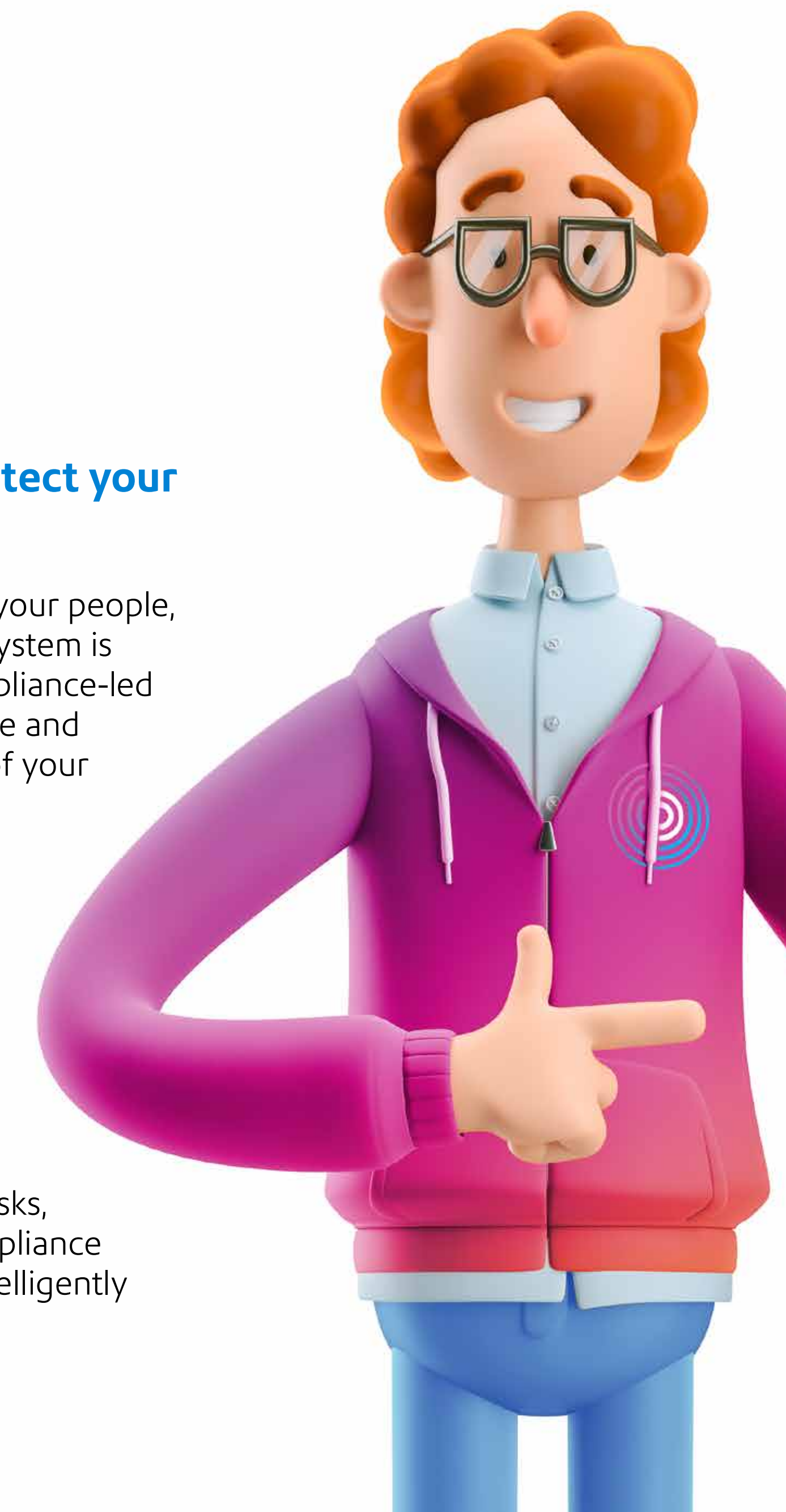


## SAM is available 24/7 to protect your people and reputation

SAM is always ready to help protect your people, position and reputation. Our entire system is totally customisable and SAM is compliance-led too, making it simple to control onsite and remote workplace access across all of your physical and digital locations.

SAM holds the digital keys to the building and all your systems to provide total visibility and data-driven access management to help ensure everyone entering your premises has the required level of certification and approval.

And SAM can help minimise health risks, drive increased security, ensure compliance and protect brand integrity while intelligently managing risk.



## SAM lets you:

- Manage who is on-site and for how long
- Know 100% that people on-site are entitled to be there
- Restrict access according to current recommendations and regulations
- Check everyone entering has all relevant approvals and certification
- Customise on-screen visitor information about policies and procedures



# Smart Access Management (SAM) like no other



## Seamless Experience



SAM creates a **welcoming, actively managed environment** for your authorised visitors. A single centralised control point lets you manage access for all your visitors, giving employees, contractors and guests a warm seamless experience and a welcoming environment – everywhere.

## Hybrid Working



SAM lets you manage the physical and virtual needs of today's hybrid workforce. Pre-registered regular visitors simply **check-in using a QR code** issued in advance or physically on arrival at a **large screen kiosk**.

## Security



SAM protects your **people, premises and reputation** by giving you complete control over **data privacy, personal wellbeing and workplace safety**. Managers can remotely track visitor movements at any office in real time, helping staff feel secure knowing any strangers they see are authorised to be there and are on legitimate business.

## Intelligence



SAM's **intelligent technology** readily adapts to constantly **changing requirements** and back-end prerequisites. Trade up to a smart entry system that meets the rapidly evolving data-driven demands of modern organisations.

## Flexible



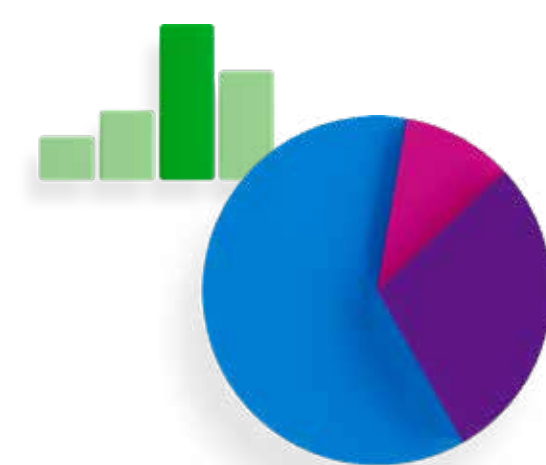
SAM's **flexible finance offerings** and configurations mean you get everything you need from software to devices, onboarding, maintenance and SLA. **All from one trusted supplier** and at **a single price point** that suits your needs and those of your business.

## Compliance



SAM allows you to **check and enforce** compliance measures governing data security, valid documentation and health & safety at work. Sensitive information is **securely stored in the cloud** while copies of essential **certifications** – like COVID vaccination status for example – can be **checked in advance**. Front desk staff have fewer distractions helping them to focus on giving visitors a warm welcome.





# Smart Access Management (SAM) made affordable



SAM intelligent workplace entry services are available on flexible financial terms designed to suit every business size and requirement.

We work closely with you to configure SAM just the way you want it and provide the assurance of working with a single supplier to drive cost savings through a fixed payment plan with built-in flexibility to expand or change your requirements as your business grows.

We can offer a phased commercial agreement built around your needs.



## You can benefit from:



Direct cost savings to make it cheaper and easier than ever to leverage advanced Smart Access Management



Fixed payments and positive cash flow for greater long-term transparency and increased resilience



Immediate use of equipment and tech so you get a constant custodian for all your physical and digital spaces



The conservation of vital capital and preservation of credit to help ensure greater financial health of your business



More easily manageable off balance sheet debt to provide greater clarity and assurance



The ability to turn Capital Expenditure (CAPEX) into Operating Expenses (OPEX) for a more flexible configuration



Access to forward-looking, integrated technology that is future-proof and built to evolve around your needs as your business grows



The flexibility to expand and change as your business grows and requirements evolve

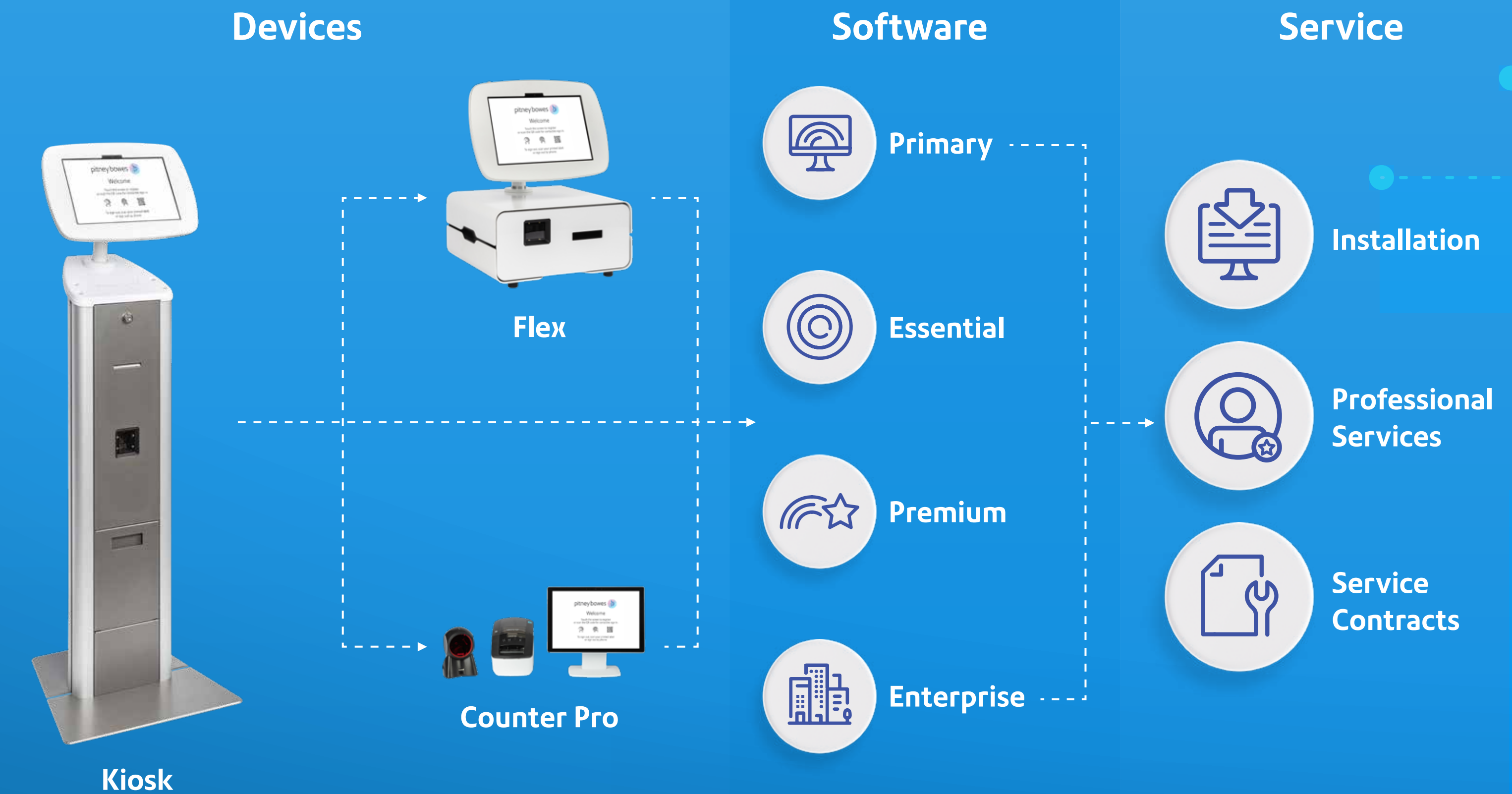


# Your Smart Access Management solution can be built to suit your business needs

SAM brings a truly flexible range of devices and software configurations to suit your business requirements. Covering everything from installation to ongoing professional services and maintenance, we help ensure you have everything you need at a price point that works for you.



## Choose from different configurations





# Select the subscription level that fits your organisation

Primary	Essential	Premium	Enterprise
<ul style="list-style-type: none"><li>✓ Registrations per week-100 (excluding staff)</li><li>✓ Offline usability</li><li>✓ Emergency printouts</li><li>✓ Online emergency data</li><li>✓ Online dashboard and reports</li><li>✓ Visitor labels printing</li><li>✓ Barcode sign out</li><li>✓ Screens and settings customisation</li><li>✓ Visitor health and safety info</li></ul>	<p>As per <b>Primary, plus:</b></p> <ul style="list-style-type: none"><li>✓ 100 additional registrations per week (excluding staff)</li><li>✓ Email and SMS* notifications</li><li>✓ Re-usable labels sign in</li><li>✓ Permanent ID sign in</li><li>✓ Up to two workflows</li></ul> <p><small>*SMS notification will incur extra charges per SMS.</small></p>	<p>As per <b>Essential, plus:</b></p> <ul style="list-style-type: none"><li>✓ Unlimited registrations</li><li>✓ Contractor health and safety info</li><li>✓ Active Directory integration</li><li>✓ Electronic reception bell</li><li>✓ Appointment pre-registration</li><li>✓ Three additional workflows (five total)</li></ul>	<p>As per <b>Premium, plus:</b></p> <ul style="list-style-type: none"><li>✓ Send online inductions</li><li>✓ Keep track of site requirements</li><li>✓ Manage expiry dates</li><li>✓ Instant notification of non-compliance</li><li>✓ Monitor contractor hours</li><li>✓ Maintain company compliance details</li></ul>

## PB TempCheck

Deploy an additional security layer with **PB TempCheck**, our infrared temperature scanning device, which is listed on the Australian Register of Therapeutic Goods (ARTG).

PB TempCheck lets you quickly check a person's temperature upon their arrival at your site. The device can be mounted on your office wall or on a hand sanitiser stand providing a contactless solution. The device has a high-temperature alarm, so you're immediately alerted by a red LED light if someone's temperature is higher than 37.5 degrees (centigrade).

Implementing a temperature scanning device can help protect your business and staff during outbreaks like COVID-19, and it can also help prevent the spread of other infectious diseases such as influenza. Future proof the organisation today and be prepared in case of other health events.



### Benefits of using PB TempCheck

- Contactless temperature checking
- Hands-free, no-touch solution
- Easy to use self-service option
- Increase safety at your sites
- Fast and accurate temperature screening: detect high temperatures so you can prevent entry to your premises





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Inspiring confidence.

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For more information, call or visit us online.

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