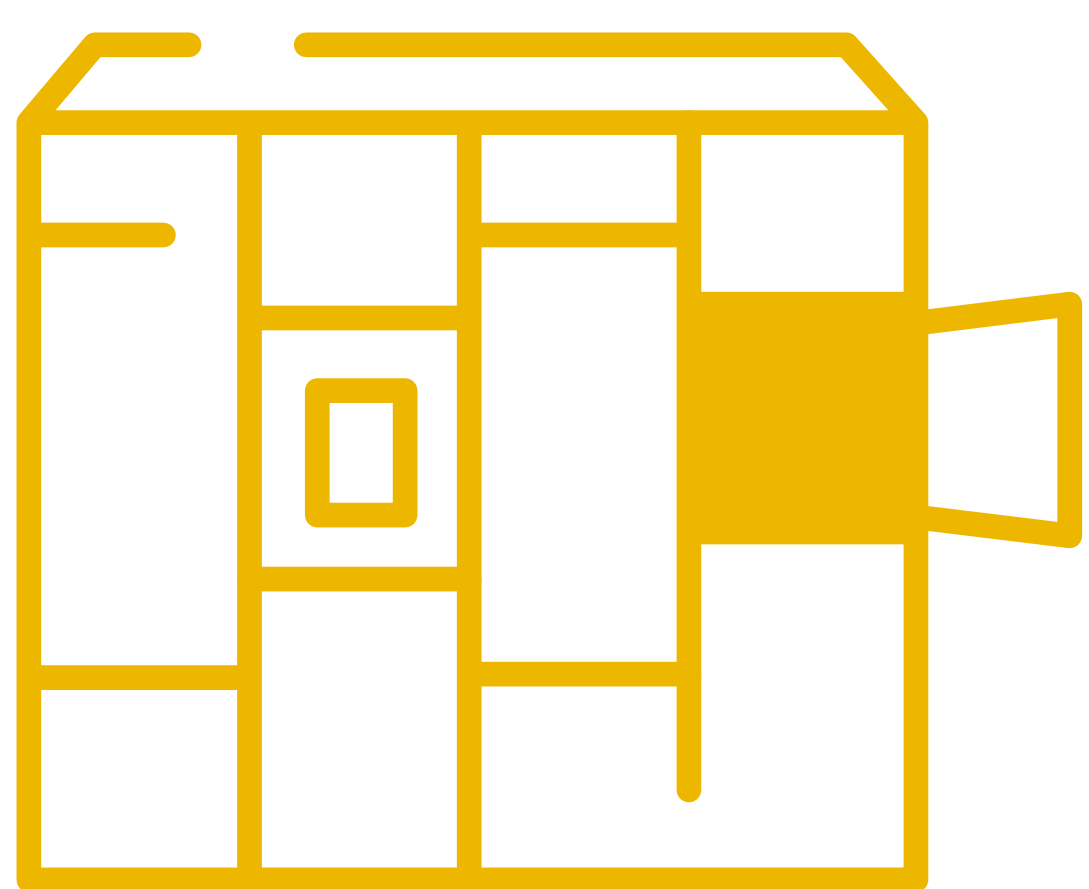


Smart locker demand and usage: a snapshot



Why we like smart lockers

54%
like contactless delivery/pickup

47%
like the option to pick up an order rather than wait for it to be delivered

Safety and security of packages concerns buyers



I use a smart locker for:

How likely would you be to use a Smart Locker for the following?

48%
Everyday online orders

25%
More expensive online orders

20%
Groceries

Millennials are trailblazers for smart lockers



1 in 3 use or have used [a smart locker]



3 in 4 like the security that they provide

73%

feel good about using as it would help reduce their carbon footprint

64%

like that there is less room for human error

62%

are more interested in using if they have to return to the office