

Course Overview

This practical and intensive two day course provides users with the skills and techniques needed to create and manage a basic EngageOne environment.

Target Audience

Any technical user who will be using setting up and managing EngageOne Administrator as the tool for interactive document creation and management.

Course Prerequisites

Anyone planning to attend this course will have the following skills:

- An insight of interactive documents within their business
- An understanding of basic programming concepts, such as conditions and variables

The course is taught using the current shipping version of EngageOne.

Course Objectives

By the end of the course you will be able to:

- Set up a basic EngageOne Environment
- Understand System Data and Interactive Data
- Configure the Event Monitor
- Set up delivery options

Course Availability

You can check for scheduled course dates on our website: www.pitneybowes.co.uk

Scheduled courses are carried out in our Watford offices.

To book a place on a scheduled course, please contact us via email: UKTraining@pb.com

Or via telephone:

01923 279100

If you require a non scheduled course either run at your company site or using our training facilities please contact us. We will be happy to discuss your training needs.

Course Cost

Scheduled courses cost £1000 + VAT per delegate for the two day course.

Non scheduled courses cost £4000 + VAT for up to six delegates, plus additional set up, travel and subsistence costs if carried out on customer site.

Course Focus

Overview of EngageOne

- Benefits, Components
- EngageOne in an Interactive Solution
- Interactive templates

Creating An EngageOne Environment

- Defining Domains
- Setting up users and groups
- Creating Document Classes
- Defining Metadata
- Creating Template Folders

Configuring Workflow

- Using Workflow designer
- Defining and Activating Workflow

Importing and Testing

- Publishing for EngageOne
- Importing Resources
- Defining Devices
- Creating Delivery Channels
- Creating Delivery Options
- Using EngageOne Interactive

System Data Integration

- Understanding Templates and XForms
- Understanding Application Data Flow
- Testing System Data Integration

System Administration

- Managing license and sessions
- Using Event Monitor
- Configuring and Filtering Event Monitor
- Creating Event Reports

Exploring Delivery Options

- Adding Recipient Information
- Creating Output Variables
- Running Accumulated Batch
- Running Non-Accumulated Batch
- Adding Vault Delivery
- Adding e-Messaging Delivery
- Content Author integration