

# Up to speed

## Service Works™ Solutions Operator Refresh Training

### Need a refresher?

Your operation environment, jobs, and SLAs change over time and machine operator skills must keep pace. Maximise your investment by giving your operators the added tools they need to get the most out of your equipment - including faster and more accurate changeovers, better setup and more efficient production runs.

Operator training, administered by qualified Pitney Bowes engineers, provide the latest techniques and knowledge about the specific operation of your machine. Our thoroughly trained technicians understand your production SLAs, focusing on job requirements and production priorities. We can help keep your operation up to speed maximising productivity.

### Stay where you are

No need to waste valuable time transporting operators to another facility or Pitney Bowes location for training.

### Best practices

- Training to enhance certification for your specific machines and applications
- Access to industry best practices
- Optimise resources

### Keep up training opportunities

- New Post Office regulations change the basic setup of most of your jobs
- Operators return from prolonged absences and need a refresher
- New complex job is now part of your normal production run requiring additional training
- Audit requirements change
- Inserter operations change due to upstream or downstream changes - operators need to adapt
- If an operator falls behind in production metrics, they may need a refresher course to enhance their skills

### Made for you

Let us customise a training programme to meet your unique needs. We can provide a wide range of training from specific machine areas, to full end to end instruction.

