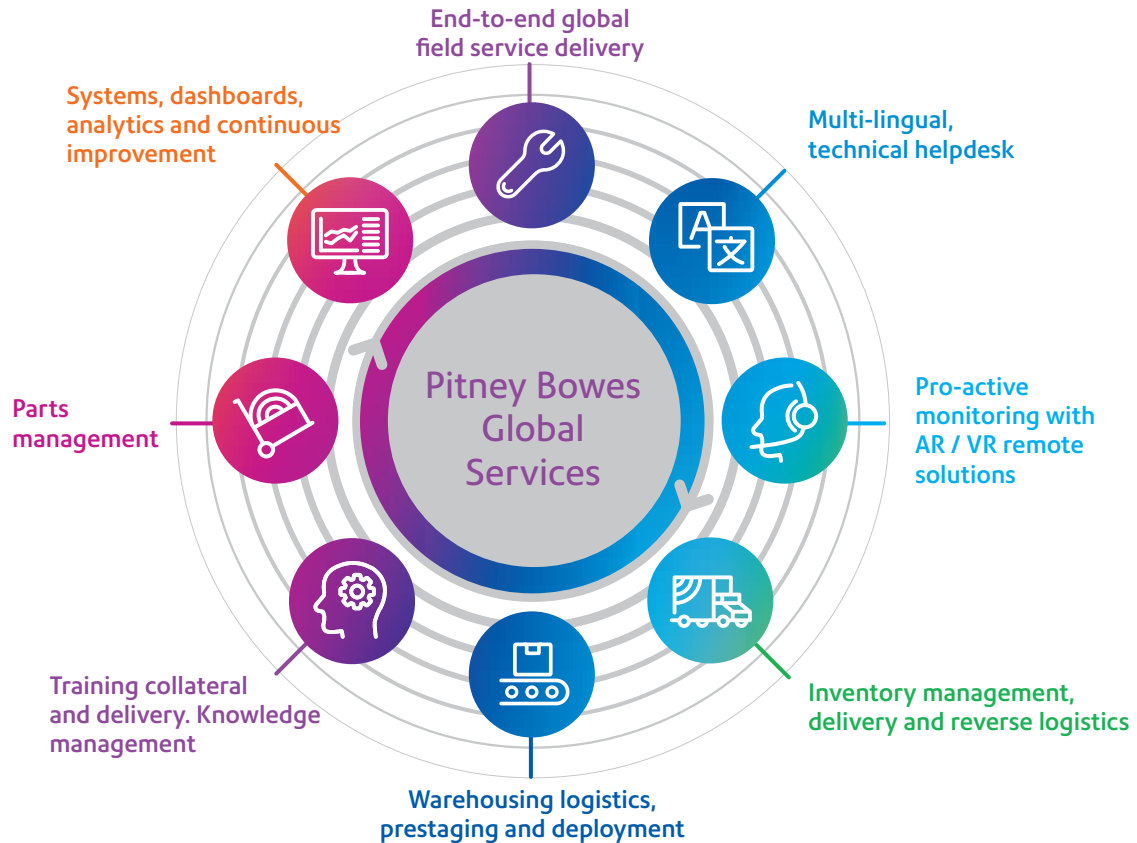


Integrated Services & Solutions

Choose the service components you need, where you need them, or we will design a bespoke solution with you. Create the service solution for your product or augment your current service solution to meet your current and future needs.



End-to-end global field service delivery

Installations, equipment moves, field change orders, equipment hardware and software upgrade projects, reactive and emergency maintenance, breakdowns, fault resolution, preventative and predictive maintenance, decommissioning, equipment disposal. By utilising highly trained engineers with industry leading 'soft skills'; whatever and wherever the requirement; we deliver your service needs and desired outcomes.

Multi-lingual, technical helpdesk

Operating 24x7 globally; leverage Pitney Bowes technical helpdesk to give your end customers fast and efficient remote resolution.

Pro-active monitoring with AR / VR remote solutions

We have the technology to exceed your customer's helpdesk expectations. Allow us to guide your customer or your technician to a fast and effective fix without the need for an on-site engineer. Minimal human contact, minimal cost, minimum fuss; maximum uptime.

Inventory management, delivery and reverse logistics

Strategically located warehouses with advanced inventory management and order fulfilment systems ensure we get the right part, consumable or product to the right place on-time, every time and we manage the reverse logistics too.

Warehousing logistics, prestaging and deployment

We make the installation process seamless; consolidating equipment and solutions, preparing them for deployment and installing them professionally.

Training collateral and delivery. Knowledge management

Go to market faster; we can design and deliver the training material needed to enlighten and delight your technicians, customers or partners.

Parts management

We have the infrastructure, systems and experience to support large scale programs inclusive of parts management.

Systems, dashboards, analytics and continuous improvement

Use our data analytics, dashboards and insightful reporting to stay in control, manage and plan for the future. We give you the power to deliver operational excellence throughout your organisation.