pitney bowes

Receiving, distributing & tracking

PitneyLockers®, PitneyTrack®, PitneyAssets & 360 Platform

The reliable and secure way to manage, distribute and track your parcel and asset deliveries.

Make receiving and distributing of parcel and asset deliveries straightforward with our reliable locker solutions

Organisations that receive large volumes of parcels and assets understand the challenges of managing their receiving and delivery.

Overfilled mailrooms, misplaced or lost parcels, and long pick up queues are just a few of the issues mailrooms face with the rising surge of deliveries coming into their organisation.

PitneyLockers® provide a simple and effective solution to managing the ever-evolving parcel, mail, and asset delivery demands. Our self-service lockers improve parcel

and asset delivery processes and offer numerous benefits for any organisation.

Transform your parcel and asset delivery processes

- **24/7 self-service access**
  Automated alerts recipients of incoming parcels and assets, enabling them to securely retrieve items at their convenience.

- **Contactless delivery**
  Lockers provide a convenient, touch-free delivery and pickup option, ensuring the safety of both staff and recipients.

- **Complete chain of custody:**
  Paired with PitneyLockers, our tracking software, **PitneyTrack®**, transforms distribution, ensuring safe, secure, and convenient delivery both throughout your organisation and to your recipients.

- **Flexible options**
  With preconfigured, customisable, and outdoor locker designs available, we offer solutions to suit your specific volume, space, and layout requirements.

- **Multiple workflows**
  Manage parcel, asset, and workplace storage efficiently with the same locker banks, with the option to expand as your needs grow.

Manage your mailroom operations with ease using our solution for incoming parcel and asset delivery and pick up.

Receiving and delivering a parcel or asset to a recipient

When your staff handle a high volume of parcels and assets daily, PitneyLockers® with PitneyTrack® makes the process easier. Operators can quickly load locker compartments with a simple scan of the barcode, triggering automatic notifications to recipients when their parcels or assets are ready. The email notification includes a barcode or unique PIN for secure access, allowing recipients to safely retrieve their items from the locker compartments.

Retrieving a parcel or asset

When a recipient arrives at the locker, they can easily scan the barcode with their phone or enter their unique PIN code on the locker screen. The locker compartment will automatically open, allowing the recipient to retrieve their parcel or asset and continue on their way. With signature or photo confirmation and tracking, our solution helps eliminate lost parcels or assets and provides full chain of custody reporting.

Delivering

Scan operator barcode > **Scan parcel barcode to open locker** > **Load parcel into locker**

Retrieving

Scan recipient barcode from phone at locker > **Locker opens after identification verification**
Signature and/or photo capture
> **Retrieve contents and close locker**

Accessibility

Our solutions are designed with accessibility in mind. Our lockers and software comply with accessibility standards for inclusive design. Featuring wheelchair-accessible compartments and an easy-to-use, built-in audio and visual assistive keypad, they cater to the needs of everyone within your organisation.

Increase the value of your investment with a multi-purpose solution

Secure, contactless pick up of parcels and assets, along with reliable, self-service storage, all come from the same solution with Pitney Bowes.

Organisations are increasingly looking to transform their office spaces into modern, functional environments. Make the most of your smart locker investment and improve compartment space with simple software add-ons. Our parcel lockers, designed for both indoor and outdoor use, not only handle parcel delivery and distribution but can also manage chain of custody for internal assets like laptops, screens, and other equipment.

Asset management

Distribute, manage and receive internal assets - safely and securely

Distributing valuable assets to employees is vital to business operations. However, maintaining and tracking those assets isn't always straightforward.

PitneyLockers with PitneyAssets can be used for the distribution, exchange or return of valuable internal assets through simplified workflows. Your organisation will be able to easily track and manage assets, so you'll know when they were delivered, who has them and for how long. This may include:

• Onboarding materials
• IT equipment
• Tools and other workplace supplies
• Promotional materials

Workplace day use

Smart storage, whenever it's needed

As organisations continue to evolve in how they operate, ongoing evaluation and improvements are essential to support their hybrid workforce. Providing flexible and safe environments has become a priority.

Traditional, dedicated workstations have been replaced by 'hot desking' and collaboration areas, often leaving employees without a secure place to store their personal items when they are in the office.

PitneyLockers Workplace Day Use offers a smart, secure way for employees and guests to temporarily store personal items and work-related equipment. It's a practical solution that delivers flexibility and peace of mind during office visits.
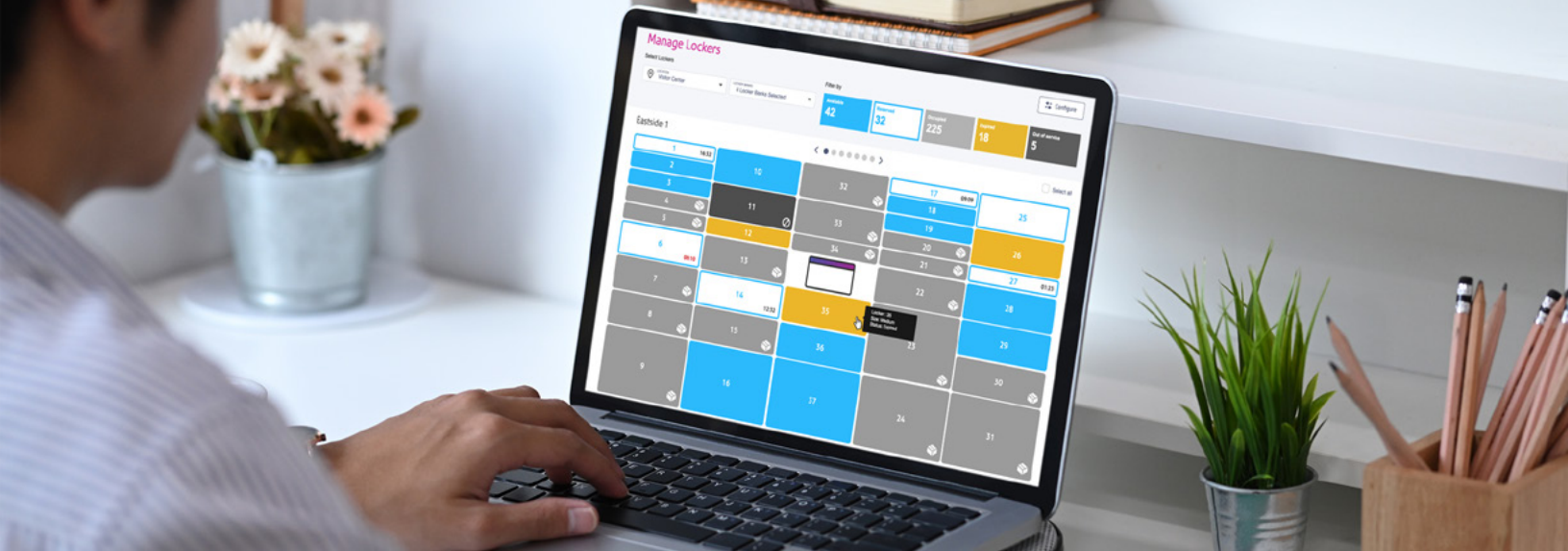
Gain visibility into usage and strategically deliver more value with the 360 Platform

A secure, centralised cloud-first approach

Our PitneyLockers®, PitneyTrack®, and PitneyAssets solutions all sit on our single sign-on platform, the **360 Platform**, providing easy management through Pitney Bowes' powerful SaaS-based solution.

With the 360 Platform, you gain full transparency into locker usage, including the duration of time each parcel or asset remains in a locker, as well as the availability of empty locker compartments. You can remotely manage an a single locker or fleets across multiple locations, or a fleet of lockers across multiple locations, as well as:

• Remotely troubleshoot locker issues with the ability to open locker doors.

• Gain visibility into usage via real-time dashboards to help determine locker-use allocations.

• Monitor current and historical trends across your organisation.

• Make use of under-utilised compartments with asset management or day use workflows.

> Our cloud-based platform securely connects within your organisation's mailing, shipping, tracking, receiving and distribution operations to create end-to-end solutions with 360-degree visibility.

PitneyTrack: End-to-end parcel visibility

All the benefits of physical locker storage plus receiving software

Available on the 360 Platform, PitneyTrack is an efficient way to receive, distribute, and track parcels across your organisation. Our cloud-based solution easily integrates with our lockers and provides tracking and recipient details as parcels move through your operations. It establishes chain of custody, so you always know what came in, who it was for and when it was delivered to the final recipient.

Simplify tracking and receiving by:

• Eliminating manual tasks such as paper-based logging.

• Quick scanning of all parcels and verifying count with the carriers' manifests.

• Automatically capturing parcel details with simple barcode scanning.

• Summarising the status of parcels by date and location via actionable dashboards.

• Easily capture delivery signatures and photos.

Together, our tracking software and smart lockers become a sophisticated, easy-to-use solution that provides full, end-to-end visibility and confidence that every parcel and asset moving across your organisation will be delivered safely and securely.

5

PitneyTrack®

Efficiently manage and track inbound parcels with a cloud-based solution.

Gain full visibility, automate tracking, and secure your inbound parcel management with a smart, cloud-based solution.

PitneyTrack®, part of the Pitney Bowes 360 Platform, offers a smarter, more efficient way to receive and track parcels, providing full chain-of-custody reporting from arrival to final delivery. Eliminate manual processes and gain real-time visibility into all incoming deliveries to prevent lost or mismanaged parcels. Centralise operations to improve efficiency and accuracy:

Take control of your incoming delivery management processes with PitneyTrack®. Built on the secure Pitney Bowes 360 Platform, provides a company-wide view of incoming shipments, allowing you to track your delivery items from any location. With automated notifications and real-time reporting, you can ensure every item reaches its intended recipient promptly and securely.

- **Track and log delivery items automatically** with simple barcode scanning.

- **Access real-time data** across all locations through a centralised, cloud-based portal.

- **Eliminate manual errors** and reduce lost items with full chain-of-custody reporting.

- Use **one system** across your entire organisation for consistent, reliable tracking.

- **Automate parcel** tracking from arrival to final pickup with barcode scanning.

- Generate **real-time reports** to monitor parcel status and prevent delays or errors.

Maximise efficiency and accountability with inbound parcel tracking.

As package volumes increase, **PitneyTrack®** provides a streamlined approach to receiving and tracking, ensuring your operations remain both efficient and secure.

- **Automate manual tracking**: By utilising barcode scanning and automated updates, the system significantly reduces the chances of human error. This automation frees up your team from manual data entry, allowing them to focus on higher-value tasks, while maintaining precise package records at every step.

- **Customise workflows**: Tailor the tracking process to meet the specific needs of your organisation. Whether it's adjusting notifications or adding specific data fields, the system offers flexibility. With the mobile app, your team can access real-time tracking data, providing a seamless experience both on-site and remotely.

- **Full chain-of-custody reporting**: Maintain complete transparency by tracking every stage of the parcel's journey. This ensures accountability and helps reduce the risk of lost or misplaced parcels, while also providing documentation for audits and compliance requirements.
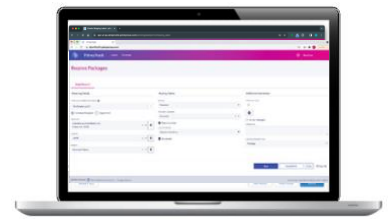
With **PitneyTrack®**, users can efficiently monitor and manage all inbound packages across multiple locations from a centralised platform, ensuring full visibility and control over parcel movements. With customisable workflows, real-time tracking, and chain-of-custody reporting, the system provides flexibility to meet the unique needs of your organisation, while enhancing accountability and security throughout the entire receiving process.

Ensure accuracy and transparency in inbound package tracking.

PitneyTrack®, leveraging the robust capabilities of the **Pitney Bowes 360 Platform**, captures all relevant parcel data with each barcode scan, ensuring complete visibility and control over your inbound logistics.

- **Real-time tracking** provides immediate access to parcel status and recipient details.

- **Automation & Notifications**: Automate parcel tracking and logging with real-time notifications sent to recipients as their packages arrive, improving workflow efficiency and reducing manual entry errors.

- **Customisable reports** allow for accurate auditing and compliance with internal protocols.

- **Scalable solution** that grows with your business, requiring minimal IT resources.

- **Mobile Accessibility**: Leverage the intuitive mobile app for on-the-go tracking and monitoring, ensuring your team has complete visibility from any location.

Trust Pitney Bowes.

For over 100 years, Pitney Bowes has been a trusted leader in shipping and mailing solutions. **PitneyTrack®** helps businesses streamline their inbound parcel management, ensuring accuracy, security, and operational efficiency, all backed by the trusted **Pitney Bowes 360 Platform**.

PitneyLockers® Indoor Smart Lockers

Safe, secure and simplified parcel and asset delivery

PitneyLockers® by Pitney Bowes offer a sophisticated, easy-to-use solution for evolving package, mail and asset delivery demands. They provide the flexibility and convenience you want while delivering the safety and security you need. Our extremely durable locker systems ensure protection, so your packages and assets are safe, secure, and always accessible. Lockers can be configured to meet your parcel volume and spatial needs.

Preconfigured design to fit your needs.

- Choice of seven configurations of front loading column towers.

- Choice of a single or double column kiosk with optional accessible keypad

- Assortment of extra-small to XXL compartment sizes

- Seamless integration with PitneyTrack® Inbound, our inbound package tracking software

- Standard grey colour with the option for a custom design wrap

Smart and dependable for everyday use

- 15.6" Android-based touchscreen tablet

- Barcode and QR code scanner

- Optional audio assistive controller

- Ethernet connection

- Standard 240v with uninterruptible power supply (battery back-up)

Built to last, easy to service

• Door construction: Heavy-duty, 16-gauge reinforced steel

• Lock construction: Solenoid-based stainless steel

• Hinge construction: ¼" solid stainless-steel rod

• U-Latch construction: Heavy-duty, U-latch welded pin bracket in 12-gauge A60 reinforced steel

• Superior serviceability: Single-door and single-lock replacement

PitneyLockers® Indoor Smart Lockers

You'll enjoy easy installation and simple system management—all backed by an unrivalled local service and support team.

Build your Indoor Smart Locker system in 3 Easy Steps:

1. Select your locker configuration: Configure your lockers to meet your package volume and spatial needs.

INDOOR						
LOCKIN1A3EU	LOCKINA3EU	LOCKINXSEU	LOCKINFEU	LOCKINQEU	LOCKINVEU	LOCKINXXLEU
Single Kiosk Column	Kiosk Tower	XS Door Tower	Mixed Door Tower	Medium-Plus Door Tower	Extra-Large Door Tower	XXL Door Tower
Number of compartments						
3 Small 2 Medium 1 Large	11 Small 4 Medium 2 Large	40 Extra-Small 2 Medium 2 Large	16 Small 4 Medium 2 Large	10 Medium-Plus	4 Extra-Large	2 Extra-Extra Large
Dimensions in millimetres						
2085 h 590 w 635 d	2085 h 1050 w 635 d	2085 h 1050 w 635 d	2085 h 1050 w 635 d	2085 h 1050 w 635 d	2085 h 1050 w 635 d	2085 h 1050 w 635 d

2. Select best features that best meet your needs:

    a. **Standard:** Barcode scanner, Ethernet
    b. **Optional Kiosk Add on:** Audio-assisted control

3: Colour or Design: Lockers come in standard grey with the option to add customised design and colour with our lockers

Extend your mailroom hours without having to add staff with 24/7 package pick-up.

Seamless integration with PitneyTrack® Inbound integration, our inbound package tracking software.

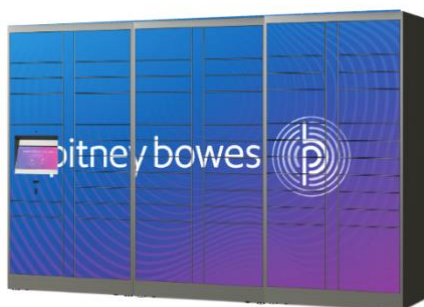Powered by the Shipping 360® platform, our proprietary locker software.

Single-source provider for software, deployment, installation and support.

PitneyLockers® dashboard provides real-time visibility, remote management, and analytics, enabling seamless tracking, user access control, and operational insights—all from a single, centralised platform.

PitneyLockers® Outdoor Smart Lockers

Bringing secure, simplified package and asset delivery outside

PitneyLockers® Outdoor Smart Lockers by Pitney Bowes offer a sophisticated, easy-to-use solution for evolving package, mail, and asset delivery demands. They provide the flexibility and convenience you want while delivering the safety and security you need.

Our extremely durable outdoor locker systems ensure protection from moisture, heat, cold, and wind, so your packages and assets are safe, secure, and always accessible. Outdoor lockers can be configured to meet your parcel volume and spatial needs.

Preconfigured design to fit your needs.

- Choice of seven configurations of column towers
- Choice of a single or double column kiosk with optional accessible keypad
- Assortment of extra-small to XXL compartment sizes
- Seamless integration with PitneyTrack® Inbound, our inbound package tracking software
- Standard grey colour with the option for a custom design wrap to show your branding
- LED-lighted canopies for safe nighttime lighting and usage

Smart and dependable for everyday use

- 15.6" Android-based touchscreen tablet with sunshade
- Barcode and QR code scanner
- Optional audio assistive controller
- Ethernet connection
- Standard 240v with uninterruptible power supply (battery back-up)
- Operating temperature of -20°c to 60°c with up to 90% humidity

Built to last, easy to service

• Door construction: Heavy-duty, 16-gauge reinforced steel

• Lock construction: Solenoid-based stainless steel

• Hinge construction: ¼" solid stainless-steel rod

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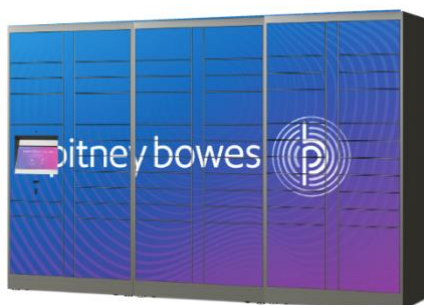
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360 Platform
Analytics
Receiving
Distribution
Mailing
Shipping

pitney bowes

For more information, call our dedicated team now on freephone:
0844 499 2992* between 9am and 5pm, Monday to Friday or
email: sales.enquiries@pb.com

*Calls are charged at 7p per minute plus your phone company's access charge.

RECYCLE PLEASE
recycleplease.org

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