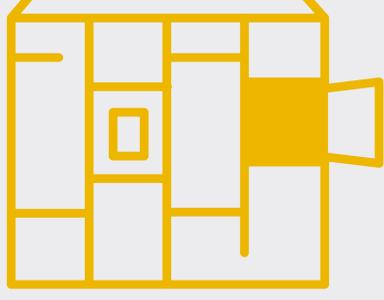


Smart locker demand and usage: a snapshot

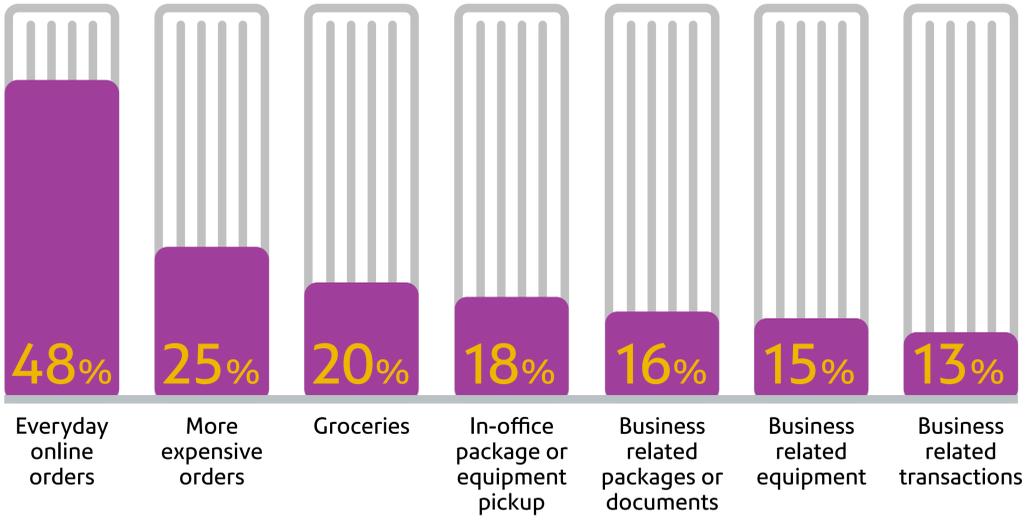


Why we like smart lockers

54%
like contactless delivery/pickup

47%
like the option to pick up an order rather than wait for it to be delivered

I use a smart locker for:



Safety and security of packages concerns buyers



Urban consumers show a higher propensity toward smart lockers

I would like a more secure way for my packages to be delivered



73%
Urban



65%
Suburban



57%
Rural

Have you ever used or are you currently using a Smart Locker?



26%
Urban



18%
Suburban



12%
Rural

Millennials are trailblazers for smart lockers



1 in 3 use or have used [a smart locker]



3 in 4 like the security that they provide

73%

feel good about using as it would help reduce their carbon footprint

64%

like that there is less room for human error

62%

are more interested in using if they have to return to the office

Smart lockers suit a hybrid work environment and are popular among office workers

How likely would you be to use a Smart Locker for the following?



67%
More expensive online orders



56%
Business-related packages or documents



55%
Business-related equipment



54%
In-office package or equipment pickup



52%
Business-related transactions



55%
Everyday online orders