

GENERAL STANDARD DISCLOSURES			
STRATEGY AND ANALYSIS			
G4-1	CEO Letter	Letter from Chairman, President and CEO	<a href="http://www.pitneybowes.com/us/our-company/corporate-responsibility/letter-from-marc-b-lautenbach.html">http://www.pitneybowes.com/us/our-company/corporate-responsibility/letter-from-marc-b-lautenbach.html</a>
G4-2	Key impacts, risks, and opportunities.	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
ORGANIZATIONAL PROFILE			
G4-3	Organization name	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-4	Primary brands, products, and services	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-5	Headquarters location	3001 Summer St. Stamford, CT 06926	
G4-6	Where the organization operates	Locations in More than 100 Countries	
G4-7	Nature of ownership and legal form	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-8	Markets served	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-9	Scale of the organization	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-10	Total number of employees by type	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-12	Supply chain description	Working with suppliers Supplier diversity Conflict Minerals	<a href="http://www.pitneybowes.com/us/our-company/corporate-responsibility.html?tab4">http://www.pitneybowes.com/us/our-company/corporate-responsibility.html?tab4</a>

		A Transparency in Supply Chains Act statement	
G4-13	Organizational changes during the reporting period	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-16	Memberships associations	Advocacy	<a href="http://www.pitneybowes.com/us/our-company/corporate-responsibility/advocacy.html">http://www.pitneybowes.com/us/our-company/corporate-responsibility/advocacy.html</a>
IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES			
G4-17	Entities included in financial statements	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-22	Restatements	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-23	Changes from previous reporting periods in terms of scope and boundaries.	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
STAKEHOLDER ENGAGEMENT			
G4-24	Stakeholder groups	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-25	How stakeholders are identified	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-26	Approach to stakeholder engagement	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-27	Key topics raised through stakeholder engagement	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
REPORT PROFILE			
G4-28	Reporting period	2018	
G4-29	Date of most recent previous report (if any)	2017	
G4-30	Reporting cycle	Annual	

G4-31	Provide the contact point for questions regarding the report or its contents	<a href="mailto:Community.investments@pb.com">Community.investments@pb.com</a> 3001 Summer St. Stamford, CT 06926	
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GRI CONTENT INDEX

ASSURANCE

GOVERNANCE

G4-34	Governance structure of the organization	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-38	Composition of the board and its committees	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-39	Whether the Chair of the board is also an executive officer	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-40	Nomination and selection processes for the board and its committees	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-41	Board conflicts of interest	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>
G4-42	Board and senior executives' roles in the organization's mission statements, strategies, policies, and goals related to economic, environmental and social impacts.	Pitney Bowes Annual Report	<a href="https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95">https://pitneybowesinc.gcs-web.com/static-files/bf59e4a8-02b9-4b02-945e-8f2ab59aac95</a>

ETHICS AND INTEGRITY

G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	Pitney Bowes Business Practices Guidelines	<a href="http://www.pitneybowes.com/content/dam/pitneybowes/us/en/our-company/business-practices-guidelines.pdf">http://www.pitneybowes.com/content/dam/pitneybowes/us/en/our-company/business-practices-guidelines.pdf</a>
G4-57	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity, such as helplines or advice lines.	Pitney Bowes Business Practices Guidelines	<a href="http://www.pitneybowes.com/content/dam/pitneybowes/us/en/our-company/business-practices-guidelines.pdf">http://www.pitneybowes.com/content/dam/pitneybowes/us/en/our-company/business-practices-guidelines.pdf</a>
G4-58	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, Whistleblowing mechanisms or hotlines	Pitney Bowes Business Practices Guidelines	<a href="http://www.pitneybowes.com/content/dam/pitneybowes/us/en/our-company/business-practices-guidelines.pdf">http://www.pitneybowes.com/content/dam/pitneybowes/us/en/our-company/business-practices-guidelines.pdf</a>