

Pitney Bowes Global Services

Digital Commerce Solutions

Accelerate time to results with Pitney Bowes Global Services.

Meet your strategic, technology and operational challenges.

Pitney Bowes Global Services help organisations cost-effectively plan, build and deploy secure, high-performance solutions that address your business challenges. With accuracy and precision across the life-cycle, we ensure that your investments deliver the greatest value in the shortest possible time.

With battle-tested methodologies, a deep knowledge of products and highly experienced consultants, we can help you achieve results quickly while mitigating implementation risk and keeping systems performing optimally at all times

Our experts can help you solve business-critical issues quickly.

Working together with your team, Pitney Bowes Global Services from Digital Commerce Solutions can help you:

Make the right business decisions at the right time through our proprietary predictive analytic techniques, expertise, and solutions that help you answer tough questions and predict the outcomes of your decisions.

Optimise complex infrastructures through our best-practices advice on system architecture and technical integrations for implementing and integrating Pitney Bowes solutions.

Understand the business impact of implementing new systems, and develop plans to mitigate financial risks. Our consultants can advise on business strategy, people and process change, systems adoption, risk mitigation and process efficiency.

Ensure system performance at all times, even when dealing with large data sets or stringent internal or external service-level agreements.

Put the right talents and skills in place to build and manage mission-critical implementations and realise the quickest time to market and return on investment. Save on the costs of building, training and managing an internal team to be experts on Pitney Bowes products.

Eliminate the technical risks of technology migrations and integrations into complex IT environments with the help of Pitney Bowes migration methodologies, quality assurance testing, working relationships with partners and vendors, and vast experience in integrating our solutions.

Accelerate time to value using a library of off-the-shelf solution templates and applications for Pitney Bowes products.

Pitney Bowes offers an extensive suite of Global Services.

- **Business consulting.** Our depth and breadth of experience across industry verticals and departmental functions enables our consultants to advise on business strategy, people and process change, systems adoption, risk mitigation and process efficiency.
- **Implementation services.** We can implement your new system into an existing complex IT infrastructure with multiple integration points. Our specialised methodology is optimised for integrating Pitney Bowes solutions, and our consultants offer strong project governance to help ensure success and the quickest time to market and return on investment.
- **Enhancement and upgrade services.** As systems age, they drift toward legacy status and increased cost of ownership, which can lower your ROI.

Our consultants know all the features of our products as well as planned enhancements. We can help you extend the life and value of your system, assist with upgrades, and monitor the efficiency and performance of your system to identify potential improvements.

- **Application support.** Our team can completely take over the support of your system at any level of customisation or integration that's required by your business processes and technical environment. Take advantage of service-level agreements with rapid response times to keep your system running at peak performance. Save on the cost and internal resources required to train your own team, and keep them up to date.
- **Managed services.** We can manage your entire system — on-premise, off-premise or hosted — and free you to focus on running your business. Benefit from high availability and performance, upgrade implementation, adherence to regulations and extending and evolving the system across your business.
- **Advisory services.** Our technical experts help optimise your infrastructure and environment, and offer expert consulting advice on system architecture and technical integrations to ensure optimal performance, high availability, data integrity and disaster recovery.
- **Data services/predictive analytics.** By applying our predictive analytics expertise and solutions, we can help you better visualise and act on your business and customer data. We create powerful data models resulting in more effective business strategies and the ability to predict the outcomes of your company's decisions.

- **Solution add-ons.** The library of solution templates and applications built on top of our products enables us to help **you implement a solution that delivers value faster.**

Find out more.

There are several risks that need to be managed in any mission critical project. Complex integrations, global deployments, changing requirements, lack of right skills, just to name a few. Having a trusted services provider with experience and best practices in successfully implementing similar solutions in your industry is essential.

Pitney Bowes offers proven methodologies and expert consultants for all types of engagements.

Whether your needs call for consulting, implementation support, analytics or managed services, put your trust in Pitney Bowes. Through accuracy and precision across the solution life-cycle, we will accelerate time to results for you and your business. That's our promise to you.

For more information, email the Pitney Bowes Global Services team in your geography, or visit us online: pitneybowes.com.

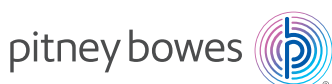
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