

Product Terms for
SendPro® 360 Locker Management, ParcelPoint™ Smart Locker Management,
PitneyTrack® Asset, PitneyTrack® Enterprise, SendPro® 360 Receiving,
PitneyTrack® Inbound and PitneyTrack® Verified Sender

(Last modified July 31, 2026)

Use of the Service

You may use the Service on behalf of third parties. You may permit your third party contractors to access the Service solely on your behalf and for your benefit so long as the contractor agrees to fully comply with all terms and conditions applicable to the Service. You remain responsible for each contractor's compliance with those terms and conditions and any breach of those terms. All rights granted to any contractor under these terms terminate immediately upon (i) conclusion of the services provided by the contractor to you that gives rise to such right or (ii) termination of your account or your use of the Service.

Our Responsibilities

The Service may be inaccessible or inoperable during certain periods so that we can perform routine maintenance support services ("Scheduled Downtime"). Scheduled Downtime will be scheduled outside normal business hours, such as nights and weekends. We'll use reasonable commercial efforts to minimize any disruption, inaccessibility and/or inoperability of the Services in connection with Scheduled Downtime or other disruption of Service.

Additional Terms for PitneyTrack Verified Sender

1. Scope; No Mail Handling: We provide a sender authentication solution only, that enables you to equip registered legal senders to generate unique barcodes for use on legal mail addressed to secure facilities. We do not receive, access, inspect, open or handle the contents of any mail, and our solution does not detect contraband.
2. Your Responsibility:
 - a. You are solely responsible for all policies, procedures, and decisions relating to the handling, inspection, opening, delivery or classification of legal correspondence, for compliance with law, and for preservation of attorney-client privilege.
 - b. Sender Registration & Credentialing: You are solely responsible for implementing procedures to register and authenticate legal senders, and for approval and revocation of credentials. We are not liable for misuse of credentials by registered senders or others.
3. Indemnification: You agree to indemnify, defend and hold us harmless from any third-party claims, damages, or expenses arising from your mail handling practices, alleged violations of rights relating to legal correspondence, or your misuse of the solution.