



Client Success Services | Operational Assessments

# Operations driven insight accelerates time-to-business results.

## Accelerate ROI, improve outcomes and sustain your competitive edge.

Tailored to your unique needs, Pitney Bowes Client Success Services helps you optimize your transactional mail assets and realize tangible results. Our consultancy, insight and implementation services are designed to positively affect your bottom line.

Pitney Bowes Client Success Services Operational Assessments provides insights that help you understand and realize the full potential of achieving your business goals. It is an effective way to differentiate your organization and add enhanced value for your customers. Operational Assessments help your organization:

- Increase productivity.
- Optimize ROI.
- Achieve and sustain operational excellence.
- Maximize value for your clients.



For more information, visit us online: [pbi.bz/ClientSuccess](https://pbi.bz/ClientSuccess)



## **Our strength is in our people. Realize the maximum potential of your organization.**

Our team of highly experienced subject matter experts and skilled professionals are committed to helping you achieve your desired outcomes and goals. Many have successfully run their own operations. Together, our team has unparalleled expertise in productivity improvement in the mailing industry. With robust operational excellence tools and processes, they can help you towards personalized success.

With a comprehensive assessment, our team focuses on helping your business accelerate time to results including:

- A desired outcome statement.
- Activity summary.
- Client mirror (current state.)
- Future state design.
- Suggested transformation plan.

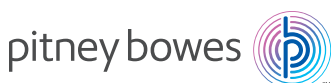
### **Optimize data analytics.**

Operating at all levels of client's organization, we think holistically and act locally to deliver desired outcomes to our clients.

### **We're here to help.**

To find out how Client Success Services Operational Assessments can help your organization, visit us online at: [pbi.bz/ClientSuccess](http://pbi.bz/ClientSuccess)

Using a combination of data analysis, one-to-one interviews, workflow mapping and observation techniques, our experts detail the current state of your operations. Using professional insight, they then compare it against industry practices and operational benchmarks in order to strategically integrate key levers that bridge the gap from current to future state. This gap is broken down into a transformation plan across technology, people and process. This transformation plan can be delivered at any level to match your business requirements: workcell, site or enterprise-wide.



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