



Shipping
PitneyShip™ Pro

Your questions answered:

Everything you need to know about PitneyShip Pro.

Simplify your sending with our advanced, cloud-based solution, PitneyShip™ Pro: the smarter way for your organization to ship. Next-generation technology makes it easy to consolidate all your shipping-related tasks in a single, unified workflow to provide cost savings, ease of use, unmatched visibility and control.

Frequently asked questions

What is PitneyShip Pro? >

What makes PitneyShip Pro different? >

Why do users like PitneyShip Pro? >

What are the advantages of PitneyShip Pro and how do I access it? >

What is multi-carrier rate shopping and why is it important? >

Which carriers are supported? >

Can I use my pre-negotiated carrier rates in PitneyShip Pro? >

How will PitneyShip Pro impact my current carrier invoicing? >

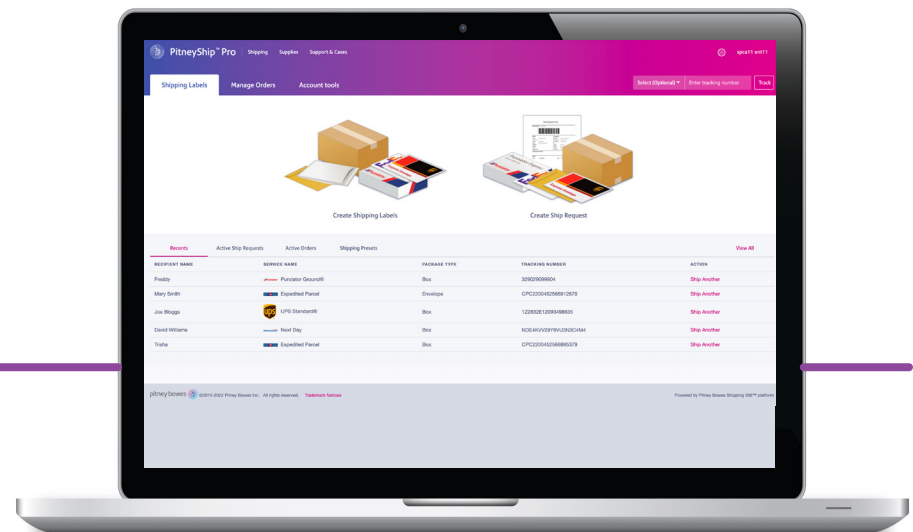
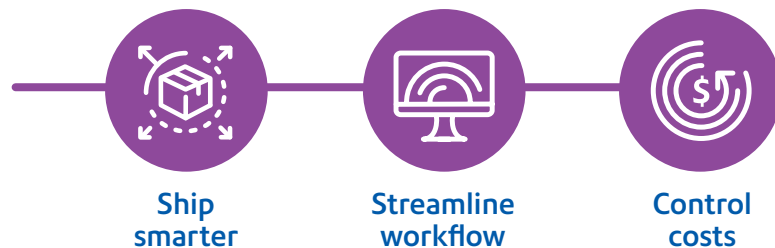
What is a ship request and why is it important? >

Can I ship internationally? >

How does PitneyShip Pro compare to other Canadian competitors? >

Who is PitneyShip Pro intended for? >

How frequently is PitneyShip Pro updated and are updates included in my subscription? >





Q. What is PitneyShip™ Pro?

PitneyShip Pro is our cloud-based multi-carrier shipping solution that removes the complexity from shipping across an organization. It simplifies sending by providing decentralized access to users, no matter where they are located, while centralizing shipping data for complete visibility.

Q. What makes PitneyShip Pro different?

PitneyShip Pro is our first shipping solution powered by the Pitney Bowes Shipping 360™ platform, which provides a single sign-on experience to all your Pitney Bowes SaaS solutions. PitneyShip Pro combines robust features with improved flexibility to support your evolving business. Plus, the Shipping 360 platform makes it easy to integrate additional Pitney Bowes cloud-based products such as receiving, smart lockers and analytics to your single login experience as your business needs change.

PitneyShip Pro key features

Multi-carrier rate shopping:
Canada Post, UPS®, Purolator,
FedEx®, CanPar, Loomis, ICS
and GLS

Ship request

Print carrier labels right from
your computer

Ship domestically, to the U.S.
and Internationally, complete
with customs documentation

Batch printing

Cost accounting

Permissions-based
for greater control

Single sign-on

Powered by Pitney
Bowes Shipping
360™ platform

Q. Why do users like PitneyShip Pro?

Users like the flexibility to perform shipping tasks on their schedule. With its intuitive interface, new users can be up and running in minutes.

Organization leaders like the fact that PitneyShip Pro is very simple to use, requires little or no IT support and easily scales across an organization. The solution provides greater insight and control over how packages are sent across the organization.

Built-in business rules allow leaders to set permissions and spending thresholds to manage costs.

Since PitneyShip Pro is built on the Shipping 360 platform, organizations can add on other Pitney Bowes SaaS solutions to the same logon access point as needs evolve.

Q. What are the advantages of PitneyShip Pro and how do I access it?

PitneyShip Pro removes the complexity from shipping and helps users make smarter decisions when sending packages anytime, anywhere.

These simple features, save organizations time and money:

- Multi-carrier rate shopping
- Print carrier labels
- Batch printing
- Review shipping history and monthly spend across carriers

Plus, the intuitive interface helps users get up and running quickly, eliminating the need for hours of training. Employees can easily login through a simple URL whether they are the office, home office or even sitting in the airport on their way to an important business meeting. It's that simple.



Q. What is multi-carrier rate shopping and why is it important?

Multi-carrier rate shopping enables users to easily shop and compare carrier rates by delivery date, time and cost in a list or calendar view. It offers access to Canada Post, UPS®, Purolator, FedEx®, CanPar, Loomis, ICS and GLS shipping rates to empower all users to make smarter decisions on everything they send.

A multi-carrier approach helps your organization save on shipping costs and minimize potential service disruptions during critical shipping periods.

Q. Which carriers are supported?

Canada Post, UPS®, Purolator, FedEx®, CanPar, Loomis, ICS and GLS.

Q. Can I use my pre-negotiated carrier rates in PitneyShip Pro?

Yes, the rates you negotiated with the carrier can be integrated into the solution and be accessible to all users.

You can also take advantage of pre-negotiated rates with other carriers such as UPS's Digital Access Rate program up to 68% of daily rates.

Q. How will PitneyShip Pro impact my current carrier invoicing?

You can keep your carrier rates and invoicing as is or take advantage of PitneyWorks our credit platform which gives you access to funding to pay for your Canada Post shipping expenses.

Q. What is a ship request and why is it important?

The ship request feature helps organizations manage spend and helps the office/mail center administrator to be more efficient. Here's how it works:

1. Sender enters delivery objectives to generate a form with unique barcode
2. Sender prints the form and attaches it to the package
3. Office/mail center administrator scans the barcode to create a shipping label
4. Office/mail center administrator ensures that package weight and dimensions are accurate.

Q. Can I ship internationally?

Yes, PitneyShip Pro has the ability to send international packages. It creates customs forms that are streamlined for acceptance.

Q. How does PitneyShip Pro compare to other Canadian competitors?

PitneyShip Pro is powered by the Pitney Bowes Shipping 360™ platform, which enables you to integrate additional Pitney Bowes solutions, such as receiving or analytics, into an all-in-one sending and receiving solution for your organization.



Mailing



Shipping



Reporting

PitneyShip™ Pro

The smarter way for your organization to ship



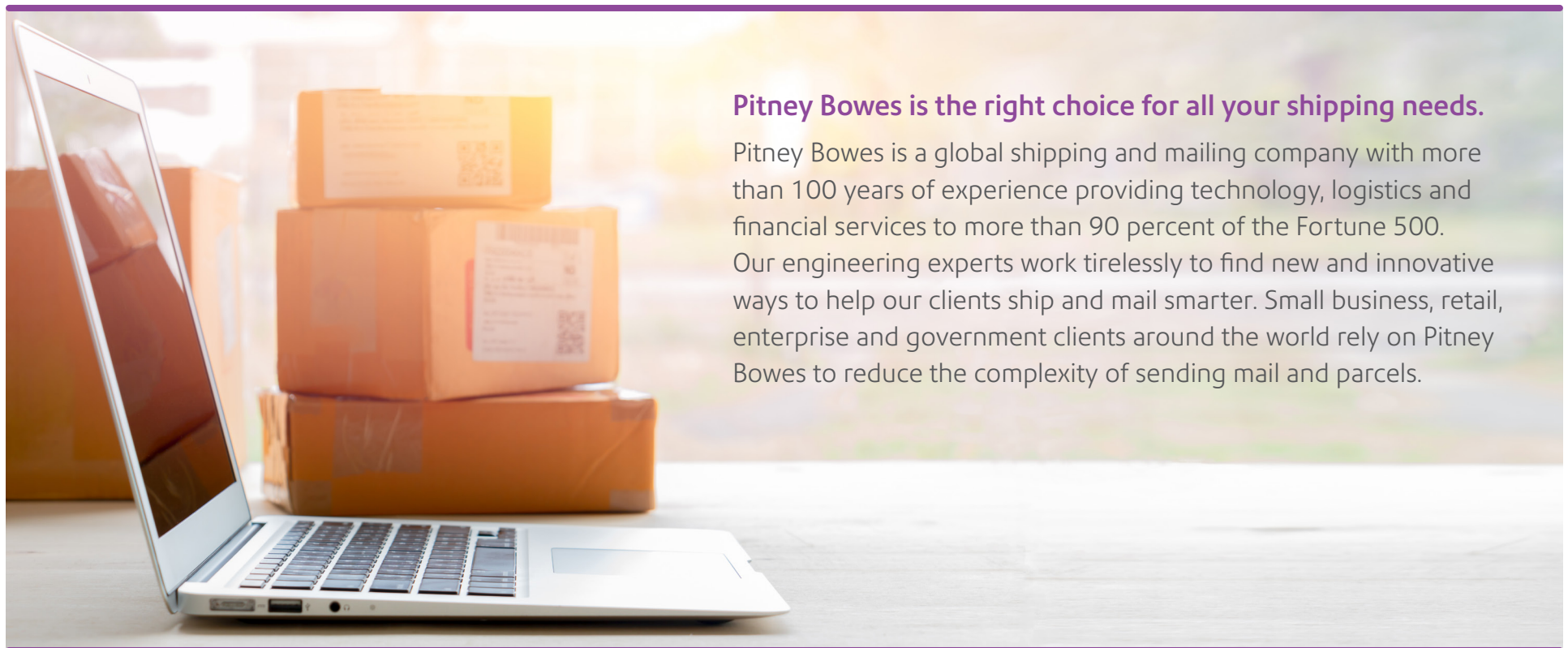
Q. Who is PitneyShip Pro intended for?

PitneyShip Pro is ideal for organizations that need an easy-to-scale solution to simplify the complexities of sending packages across a hybrid workforce in multiple on-site and remote locations. With optional single sign-on, permissions-based access and consolidated reporting, PitneyShip Pro gives administrators and users complete visibility and fingertip control across the sending activity of a diverse, hybrid workforce.

Q. How frequently is PitneyShip Pro updated and are updates included in my subscription?

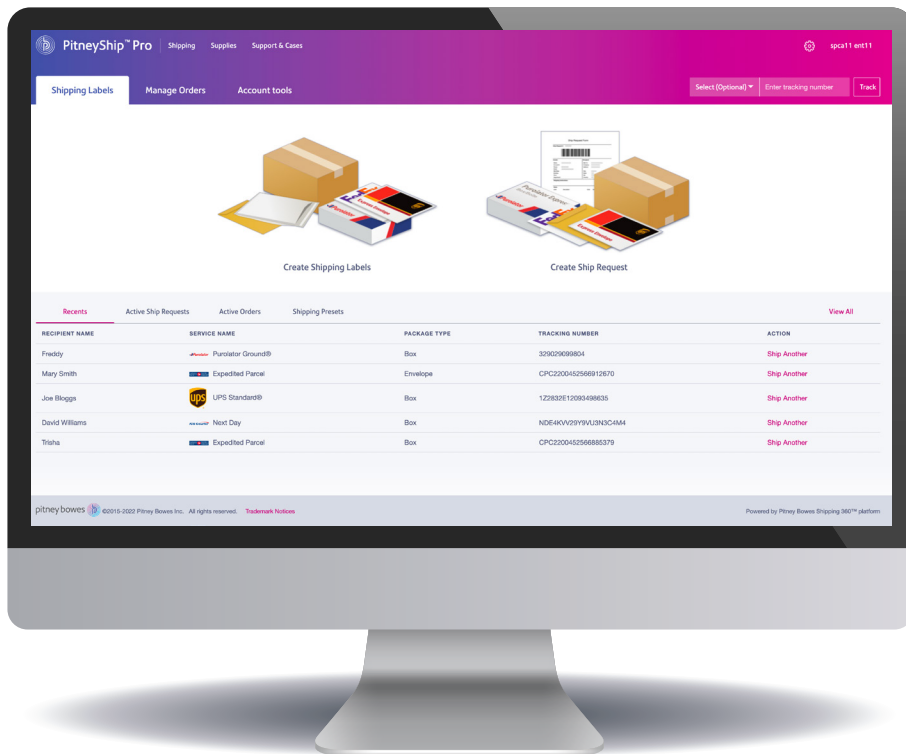
Pitney Bowes aggressively invests in R&D to ensure that PitneyShip Pro consistently delivers the best performance, experience and value. We are continually adding new features and services that enhance the value of your PitneyShip Pro solution.

Upgrades are performed off-hours to minimize operations interruption. There are no additional fees for technology upgrades.



Pitney Bowes is the right choice for all your shipping needs.

Pitney Bowes is a global shipping and mailing company with more than 100 years of experience providing technology, logistics and financial services to more than 90 percent of the Fortune 500. Our engineering experts work tirelessly to find new and innovative ways to help our clients ship and mail smarter. Small business, retail, enterprise and government clients around the world rely on Pitney Bowes to reduce the complexity of sending mail and parcels.



See PitneyShip™ Pro in action. Check out the video here >

For more information contact your Pitney Bowes sales representative or visit us online.



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