



Shipping & Mailing

Outbound and Inbound Package Management

SendSuite® Live

Superior parcel shipping management from any desktop.

Your mail center is being asked to do more with fewer resources. Keeping costs down is critical while improving service levels throughout the organization is required. Achieving these needs can be a daunting task for even the most organized of companies.

Now, one solution helps you control your shipping with superior efficiency: SendSuite Live. This powerful global shipping management solution brings the power of mail center shipping to the desktop through web-based services. It provides the availability of the most current parcel shipping rates and services. With the SendSuite Live solution, your employees can make ideal shipping choices based on cost and delivery service, while adhering to the business rules set by the company. Plus, it's easy to use so virtually anyone in your organization can ship smarter.

Control your costs.

With the SendSuite Live solution, you'll have a complete view of shipping expenses across your organization. You'll also have the ability to establish shipping guidelines throughout. With SendSuite Live, you'll have:

- More control of users' spend. By implementing standard shipping rules that regulate choices for Desktop users, SendSuite Live provides cost savings that meets your service needs.
- Upfront visibility of carrier fees and surcharges. This gives you full transparency of total shipping costs.
- Web-based services that ensure updates are immediately accessible throughout the organization. This directly improves compliance, as soon as carriers introduce new services or rates.



Improve your process for improved productivity.

By providing your organization with self-service shipping capabilities, you'll free up your resources to do things more critical to your operation. By integrating SendSuite® Live into your operations, you'll also:

- Eliminate handwritten forms and the need for mail center staff to manually re-enter transaction data or rely on manually kept logs.
- Provide better service to users by informing them of the status of incoming or outgoing shipments. The result is reduced calls to your mail center staff.
- Transmit information electronically. This helps to eliminate costly errors.
- Avoid confusing, unclear way bills that could lead to delayed shipments.

Gain efficiency from any desktop.

Whether your employees are based within your office or working remotely, SendSuite Live provides them the flexibility to choose carriers and services to meet their needs. They'll also be able to adhere to the business rules set by your organization.

With the SendSuite Live solutions, users can:

- Shop rates, create ship requests and generate shipping labels from a desktop printer without the need to have a mail center in the same location.
- Stay informed about the status of shipments without constant calls to the mail center.

Achieve new levels of visibility.

By being able to establish corporate guidelines for self-service shipping, you'll gain enhanced compliance and control. When you incorporate the SendSuite Live solution into your organization, you'll realize:

- Organization-wide shipping and expense analytics functionality, including graphics tools. This gives you unsurpassed views of historical and real-time information to identify trends, problems and opportunities.
- Package tracking inside and outside the organization, including the ability to determine when shipments are received.
- E-mail notifications that let your users know when packages have been sent or delivered.
- Cost allocation ability for all shipment transactions, including validation of account, sub-account and sub-sub-account.



We're here to help.

The experts at Pitney Bowes know logistics. We've been helping customers determine – and achieve -- the best way to manage their shipping operations for decades.

We work with each of our clients to solve their unique situation and create solutions that will help make their business run more productively and profitably, now and in the future.

For more information, visit us online: pitneybowes.com/us/ssl



United States
3001 Summer Street
Stamford, CT
800 327 8627
pbsoftwaresales@pb.com