



Mailing

Professional Services

Pitney Bowes Global Services

Professional Installation of SendSuite® Live

We'll take care of installation. You take care of business.

Achieve faster, more impactful results—accelerating your time to value for your investment. It's easy with Pitney Bowes professional installation services for SendSuite Live. We'll handle the setup and installation of your new mailing shipping technology, enabling you to focus on your core business.

We'll provide:

- Solution expertise and experience.
- Project management and technical support to manage the complexity of installation.
- Installation support to reduce impact to business operations.
- Custom configuration to support client's unique business needs.
- Training on the system.



For more information, visit us online: pitneybowes.com



Professional Installation of SendSuite® Live from Pitney Bowes Global Services (PBGS) includes:

Pre-call/Client pre-installation call:

- “What to expect” overview/scheduling
- A list of needed materials for install and training

Initial set-up:

- Quick value proposition overview of the installation
- Solution setup procedures
- Assist with configuration of multiple carriers based on client needs

Training:

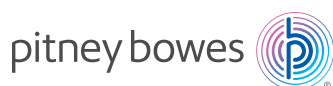
- Discuss how the client processes mail and shipments.
- Walk client through an overview of features and functions.
- Train client on their mailing and shipping workflow(s) with the product.
- Demonstrate how to get product support and help including on the product, on the web and contact center.

Take advantage of our proven skills and expertise.

Pitney Bowes Global Services (PBGS) knows all the critical elements of an integrated print, mail and document processing ecosystem. We have proven industry experience helping clients reach operational and business goals faster.

From installation and repair, to preventative maintenance and asset redeployment, PBGS provides a single point of accountability. That means you can eliminate the complexity that comes with managing multiple vendors and the pitfalls of inconsistent service reliability. With over 1,200 certified customer service representatives, PBGS has helped over 1.5 million clients around the world. We can help you, too.

For more information about Professional Installation for SendSuite Live, contact your Pitney Bowes sales or service representative, email us at PBGSProservices@pb.com or call 855 849 4986.



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