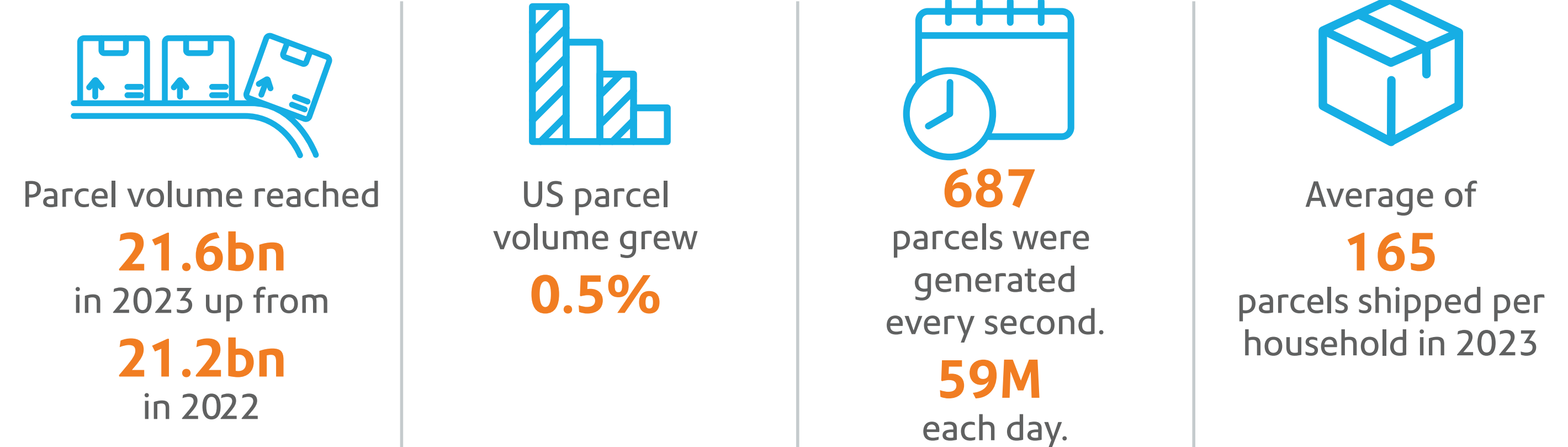


# Pitney Bowes Parcel Shipping Index

Parcel volume grew by 0.5% in 2023 while carrier revenue decreased by 0.3% year over year



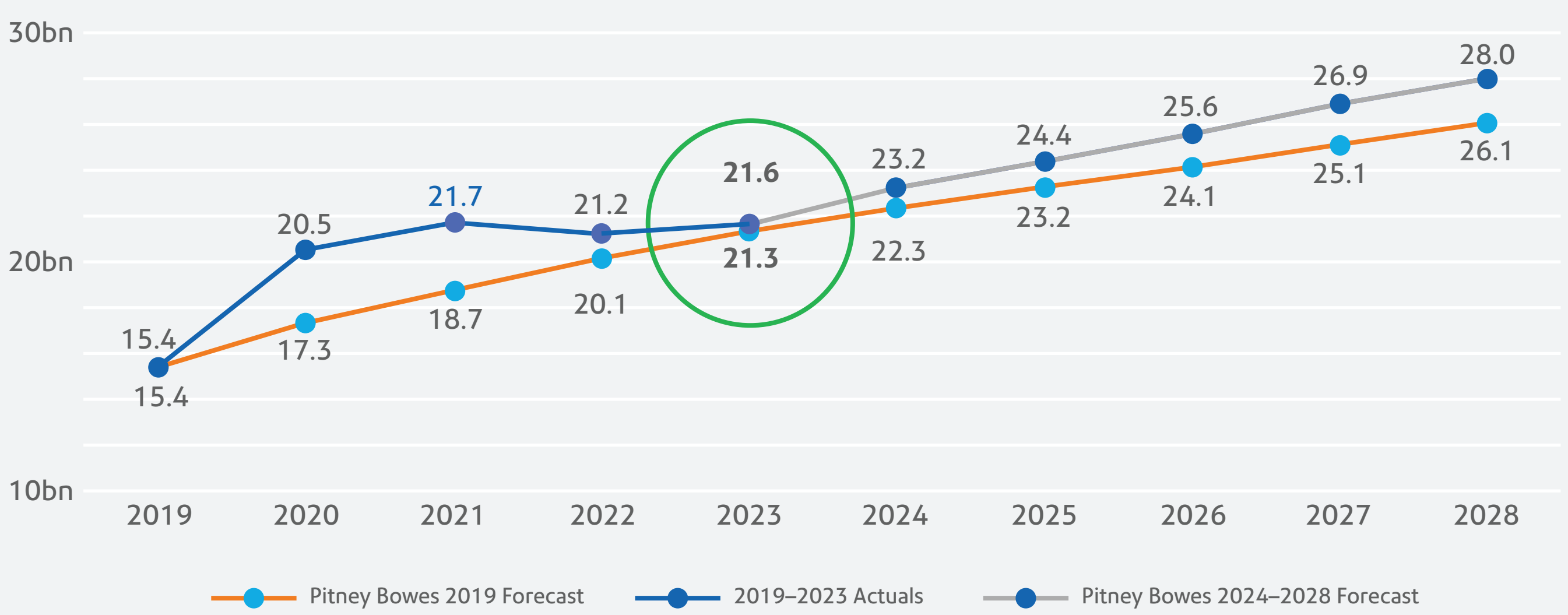
## Parcel shipping volume



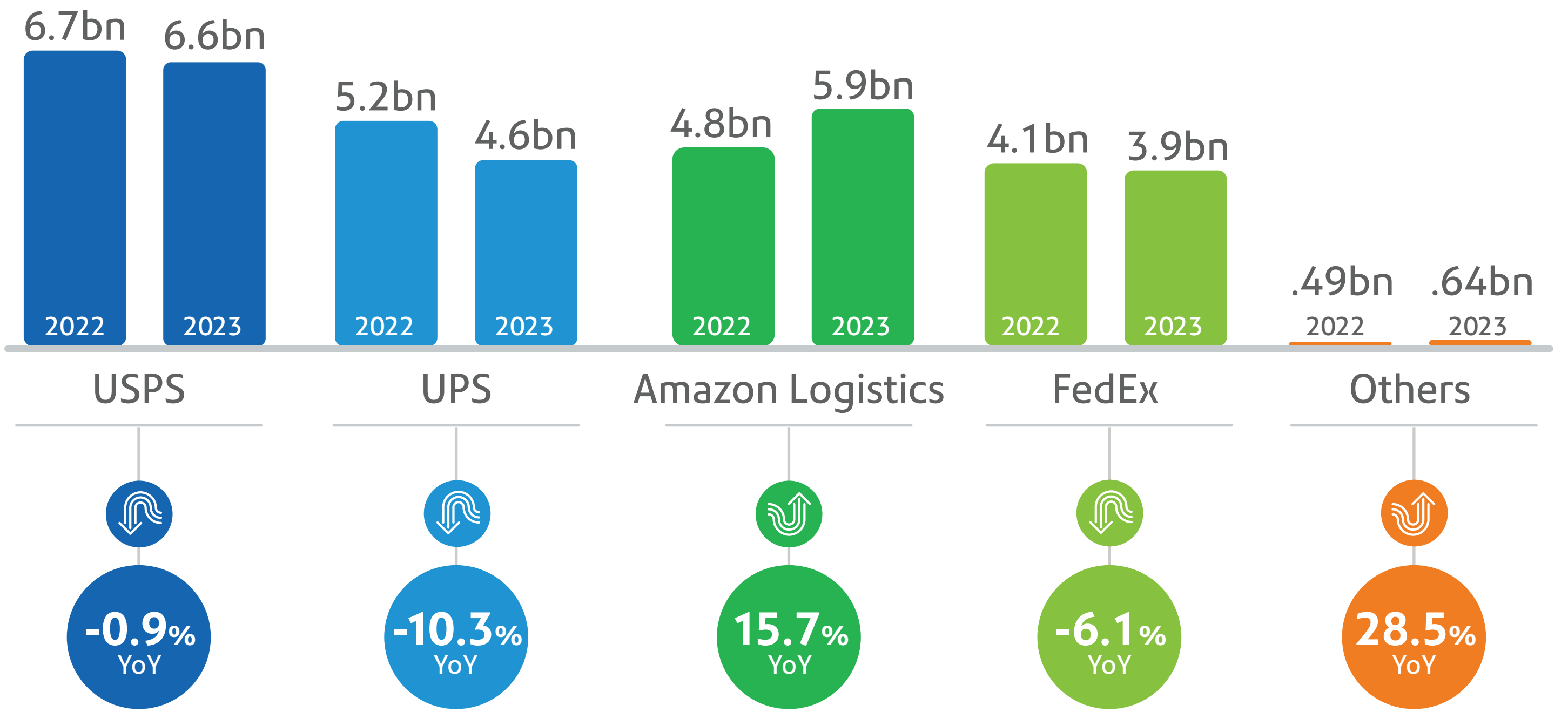
## 2023 parcel volumes

A full year ahead of pre-pandemic predictions

US Actuals Parcel Volumes vs. Pre-Pandemic Forecast, in Billions



## Carrier parcel volume



## Market share by parcel volume



\*Market share totals may equal less than 100 due to rounding.

## Market share by revenue



\*Market share totals may equal less than 100 due to rounding.



carrier revenue slightly down **0.3%** year over year