Pitney Bowes® Intelligent Locker Solutions

The convenient, secure way to meet package and mail delivery volume.

Intelligent Lockers from Pitney Bowes are a sophisticated, easy-to-use solution that’s designed to meet the evolving demands driven by e-commerce. They provide secure, unattended delivery of your customers’ valuable goods and shipments. Plus, they can be customized to meet your unique layout and business requirements while implementing contactless delivery and pickup best practices.

Digitally connected consumers and trends are driving change in package and mail delivery.

Our 2018 Parcel Shipping Index found that 2,300 parcels are shipped every second in the world’s major markets. Volume is growing around 17% year on year. Parcel volume is forecasted to surpass 100 billion parcels in 2020∗.

∗Source: 2018 Pitney Bowes Parcel Shipping Index

For more information, visit us online: pitneybowes.com/us/lockers
Our solution provides:
• Space savings: Lockers are not allocated per person. They’re used based on need.
• Ease of access: Customers enjoy simple, secure PIN / barcodes.
• Outstanding security: Collections and drop-offs are recorded to monitor and register accountabilities, thus mitigating risk.
• Optimal customizable opportunities: Assorted box sizes can hold a variety of items from flats to large parcels.
• 24/7/365 access: That eliminates lines, wait-times and reduces impact on staff.

Intelligent Locker solutions are tailored to meet your goals and complement your environment.
• Accommodates a variety of settings
• Centralized or distributed access
• Dynamic allocation of lockers maximizes availability and efficiently utilizes space
• Contactless delivery and pickup for peace of mind

Benefits for recipients:
• Security for incoming mail and parcels
• Assured safe storage and confirmation of delivery
• One-stop retrieval anytime
• Reduction or even elimination of wait time to retrieve packages
• Improves overall customer experience
• Contactless pickup

Benefits for your staff:
• Provides a seamless path to confirmed pickup
• Never leave valuable packages unattended.
• Enabled signature validation and image capture preserving chain of custody integrity.
• Automatic notification to the recipient of parcel delivery.
• Reduce the number of inquiries by providing better overall service.
• Extend service hours without adding staff.
• Quickly retrieve tracking information.
• Eliminate multiple delivery attempts and reshipment costs.

For more information, contact your sales representative or visit us online at pitneybowes.com/us/lockers