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for

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- (d) <u>Sorting Software</u>. PBDMT shall provide Sorting updates to Licensee as required by the USPS, including all postal rates and classification changes

- (e) <u>Telephone Support Service</u>. PBDMT will provide twenty-four (24) hours a day, seven (7) days a week, to discuss technical and operational issues pertaining to Software.
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- (a) <u>Operation</u>. Licensee is responsible for properly managing and operating the Software.
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- (a) Commencing on the equipment delivery date, Licensee shall pay to PBDMT the maintenance charges described in the Supplement to which this is an exhibit. Pricing will be reviewed on an annual basis.
- (b) In the event maintenance is not included in Licensee's lease payment to PBDMT, PBDMT will invoice Licensee for annual maintenance charges (or for any *pro rata* portion thereof) on the delivery date and on each subsequent anniversary thereof. Any invoice not paid within thirty (30) days of such timeframe shall carry a late charge at the rate of 1.5% per month from the date such payment is due until paid in full.
- (c) If Licensee upgrades to a new release, *i.e.*, major enhancements and/or new functionality of the programs licensed by PBDMT, the software maintenance services provided hereunder may be transferred to the new release at the then current subscription fee for the new release less credit for fees previously paid hereunder.

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