PB PRINT MANAGEMENT TONER TERMS ADDENDUM

To the extent Customer purchases any branded toner products from Pitney Bowes Print Management ("*Print Management*") pursuant to an Order, the following the following additional terms and conditions contained in this Addendum shall apply to such Order, in addition to the terms and conditions set forth in your Master Agreement [add exact title]:

1. Print Management warrants all brand toner products (each a "<u>Branded Toner Product</u>") for a period of one year from the date of purchase, subject to normal storage conditions in a climate-controlled environment as set forth below. Print Management warrants that subject to conditions stated below under normal use, the Branded Toner Product will not cause damage or abnormal wear to any compatible laser printer, ink jet printer, fax or copy machines. If damage occurs to any compatible laser printer or copy machine due to a properly installed but defective Branded Toner Product, PB Management will service and repair the laser printer or copy machine, or at Print Management's option, reimburse Customer for the full amount of all service and repair to the machine in question.

This warranty is dependent upon the customer providing Print Management with satisfactory evidence that the machine's damage was due to a defect in a Branded Toner Product, including a statement on the service company's letterhead dated and signed by the company's service representative.

- 2. Print Management's total liability shall be limited to the replacement or Print Management's reimbursement as provided above. This warranty is exclusive and in lieu of all other warranties, expressed or implied, including warranties of merchantability.
- 3. Any conflicting terms contained in a Customer Order or other Customer form or terms that would expand the liability of Print Management as set forth herein are expressly rejected and this Addendum shall control.

IN WITNESS WHEREOF, the parties have executed this Attachment through their duly authorized representatives on the dates indicated below.