

## Action Required: Update Identity Provider Before SendPro® Enterprise Migration

As communicated in an email dated November 11, 2024, we are migrating your SendPro® Enterprise (SPE) system to the Amazon Web Services (AWS) platform.

As a Single-Sign On (SSO) client, **you'll need to update your identity provider (IDP) to ensure a smooth transition after the migration on March 18<sup>th</sup>**. Please read below and select the option that applies to your identity provider.

### Option A:

If your identity provider supports adding a secondary value, add the URL shown below. This will allow both the existing and new platforms to communicate with your identity provider.

- **Timing:** This may be completed at any time but must be completed before the migration to ensure a smooth transition.
- **Action:** Add <https://idp.sendproenterprise.com/> to your identity provider platform as the secondary value. (Do not remove the existing: <https://login.tscloudidp.com/>.)

### Option B:

If your identity provider does not support adding a secondary value, you'll need to remove the current URL and replace it with the one shown below.

- **Timing:** This may be completed either the day before migration (after you're done shipping), or immediately after the migration has been completed. Please allow sufficient time to complete the reconfiguration.
- **Action:** Remove <https://login.tscloudidp.com/> and replace it with <https://idp.sendproenterprise.com/>.

Thank you for your cooperation.