

DM400™, DM500™, DM550™, DM800™, DM800i™, DM900™, DM1000™, DM1100™, and DM Infinity™ (1CEC/1DED/1TEC) Series

New telephone number update instructions

Note: A prefix should not be entered in with the phone number.

01. Press **Menu**
02. Select *Setup*
03. Select *Phone/Network Set Up*, you may have to press the **down arrow** for the next page.
04. Select *PB Phone #*
05. Press the **CE/C** (Back) button to clear the current number
06. Type in the appropriate phone number. You may use one of these phone numbers for the Data Center Phone Number:
 - 1 844 449 7224
 - 1 844 449 7223 (alternate)
07. Press the **Enter/Yes** button
08. Power down the equipment
09. Wait 1 minute and turn the equipment back on

After the meter has powered up, please perform a balance inquiry by following the steps below.

Connect your system to an analog phone line, or LAN, the same way you would when adding postage

If meter is on the base:

01. Press the **Funds** key
02. Select *Get Postage by Phone Balance*
03. Select *Done* when the Balance screen is displayed

Please complete any software updates if prompted by selecting *Get Update Now* and selecting *OK* when complete.

If the meter is off the base:

01. Select *Refill / View Funds*
02. Select *Get Postage by Phone Balance*
03. Select *Done* when the Balance screen is displayed

Please complete any software updates if prompted by selecting *Get Update Now* and selecting *OK* when complete.