



# Pulse<sup>™</sup> Inserter Module PLMD, PLAC, PLFD, PLFF, PLBF, PLFD

**Operator Guide** 

International English Edition SV63186 Rev. C July 27, 2017

### FCC Compliance

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause interference to radio communications. Operation of this equipment in a residential area is likely to cause interference, in which case the user will be required to correct the interference at his own expense.

**CAUTION:** Changes or modifications to this equipment not expressly approved by the party responsible for compliance (Pitney Bowes) could void the user's authority to operate the equipment.

**CE** It is certified that this system complies with all applicable Directives of the European Union.

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Due to our continuing program of product improvement, equipment and material specifications as well as performance features are subject to change without notice.

# About this guide

This operator guide covers the inserter module of the Pulse Document Inserting system.

# Version History

Document Part Number	Release Date	Comments
SV63186 RevA	July 21, 2017	Initial release
SV63186 RevB	July 21, 2017	Corrected MFF Folder PCN
SV63186 RevC	July 27, 2017	<ul> <li>Separated Pulse and DI880 inserter module operator information into two separate guides.</li> </ul>
		<ul> <li>(Section 7.1.3) Filling Capacity - changed clearance from 12 to 16 mm and added note for 3 mm thickness.</li> </ul>

### **Module Part Numbers**

Refer to this table for specific module part numbers.

Module Name	Pulse Part Number
DMI INSERTER	PLMD
AC ACCUMULATOR	PLAC
MF MAILFEEDER	PLFD
TF TOWERFEEDER	PLFF
BF BOOKLETFEEDER	PLBF
MFF FOLDER	PLFL

### Additional Documentation

This guide covers the inserter module of the Pulse Inserting system. You will need an additional document that covers the input and output modules to help operate the system.

• Pulse Input and Output Modules Operator Guide (SV63252)

Read this manual carefully before you use this product and keep it handy for future reference. For safety, please follow the instructions in this manual.

### A WARNING:

- Electromagnetic compliance:
  - This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
  - The product (System) which is connected to this machine will be class A.

### 🔗 Note

The domestic environment is an environment where the use of broadcast radio and television receivers may be expected within a distance of 10 m of the apparatus concerned.

### Introduction

This manual contains instructions on the operation and maintenance of this machine. To get the maximum versatility from this machine all operators should carefully read and follow the instructions in this manual. Keep this manual in a handy place near the machine.

Please read the Safety Information before using this machine. It contains information related to USER SAFETY and PREVENTING EQUIPMENT PROBLEMS.

### How to read this manual

#### **Notation conventions**

Whenever necessary, the following points for attention are indicated in this manual.

### **WARNING**:

Indicates a potentially hazardous situation which, if instructions are not followed, could result in death or serious injury.

### **▲ CAUTION:**

Indicates a potentiality hazardous situation which, if instructions are not followed, may result in minor or moderate injury or damage to machine or property.

### 🔗 Note

This sign refers to:

- Remarks for making the operation much easier. You get practical hints or knowledge to assist you in the machine operation such as:
  - Preparations required before operating
  - How to prevent papers from being misfed or damaged
  - Precautions required or actions to take after misoperation
- Limitations like numerical limits, functions that cannot be used together or conditions, under which a particular function cannot be used or obtained.
- Information.

### [ ]

Keys that appear on the machine's display panel.

### **Safety Information**

When using this machine, following safety precautions should always be followed.

#### Safety during operation

#### WARNING:

- To avoid hazardous situations like for instance electric shock or danger while exposed to moving, rotating or cutting devices, do not remove any covers, guards or screws other than those specified in this manual.
- Turn off the power and disconnect the power plug (by pulling the plug, not the cable) if any of the following conditions exists:
  - You drop objects or spill something into the equipment.
  - You suspect that your equipment needs service or repair.
  - Your equipment's covers has been damaged.
  - You notice unusual noises or odours when operating the equipment.
  - If the power cable or plug becomes worn out or otherwise damaged.
  - Before cleaning and care (unless otherwise specifically instructed).
- Electromagnetic compliance:
  - This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.
  - The product (System) which is connected to this machine will be class A.

#### **General safety**

#### 🗥 WARNING:

- Always connect the equipment to a properly grounded power source (wall outlet). If in doubt, have the power source checked by a qualified electrician.
- Improper grounding of the equipment can result in electrical shock. Never connect the machine to a power source that lacks a ground connection terminal. This machine is destined for specific purpose only. Any use going beyond this specific purpose is regarded as beyond the determination. The manufacturer will not be liable for damages resulting from any use beyond the determination, unallowed operation, respectively. The user alone bears the risk.
- Do not make arbitrary changes or modifications to the machine. The manufacturer will not be liable for modifications made at the machine on your own and damages resulting thereof. EC declaration of conformity and the mark CE will be invalidated, if you make changes at the machine or at the individual components.
- Do not override or bypass electrical or mechanical interlock devices.
- The machine is to be used only by authorized and instructed persons. The responsibilities on operating the machine have to be strictly laid down and observed so that there are no unclear competence regarding safety aspects.
- Vent holes serve for air circulation to protect the machine from overheating. Make sure that the holes are not covered.
- Do not expose fingers or other parts of the body to moving, rotating or cutting devices such as for instance between upper and lower trimmer knives.
- Always locate the equipment on a solid support surface with adequate strength tor the weight of the machine.

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- The machine and its peripherals must be installed and maintained by a customer service representative who has completed the training course on those models.
- Always follow all warnings marked on, or supplied with, the equipment.
- When you disconnect the power plug from the wall outlet, always pull the plug (not the cable).
- Disconnect the power cord before you move the machine. While moving the machine, always exercise care and make sure that the power cord will not be damaged under the machine.
- Always contact service if relocating the equipment.
- Do not move the machine while the machine is running.
- Do not open covers while the machine is running.
- Do not switch of the power while the machine is running. Make sure the machine cycle has ended.
- Lay the power cord in a way that nobody will stumble over it. Do not place things on the cord.
- Never attempt any maintenance function that is not specifically described in this documentation.
- Always keep magnets and all devices with strong magnetic fields away from the machine.
- If the place of installation is air-conditioned or heated, do not place the machine where it will be:
  - Subject to sudden temperature changes.
  - Directly exposed to cool air from an air-conditioner.
  - Directly exposed to heat from a heater.
- If the machine is not used over an extended period of time it should be unplugged to prevent damage in the case of overload.

### 🔗 Note

- The indications like front and rear, left and right refer to the paper transport direction.
- The operator manual always has to be available at the place of use of the machine.
- In the interest of technical development the company reserves the right to make alterations to specifications without prior notice!

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AC Accumulator	
MFF Folder	



# What You Can Do With This Machine

The DMI Inserter, MFF Folder and MF Mailfeeders, form a direct mail inserting system. DMI is the inserting and sealing unit of the system. MFF is a multi function folder that can do half-, C-, Z-, and double fold of 1 - 10 sheets. MF are the feeding units of the system and can feed from up to fifteen individual sources.

The (single or rightmost) MF Mailfeeder is equipped with at least one of the following separately delivered modules: The TF Towerfeeder, the BF Bookletfeeder and the AC Accumulator. The Accumulator module AC receives material from an external feed source and merges it with the material from the Tower and Bookletfeeder. The AC makes it possible to run the system with a upstream device such as a secondary mail feeder or a printer/copier. Contact your sales representative for currently available configurations.

The mail inserting system has a capacity to handle booklets with a thickness up to 8 mm  $(\frac{1}{3})$  and envelopes filled to a thickness up to 12 mm  $(\frac{1}{2})$ .

Intuitive touch screen user interface (optional) that graphically visualizes and facilitates set up and adjustments is available.

Both OMR - Optical Mark Recognition/reading and BCR - BarCode Recognition/reading (optional) is available. The code interpreting facility in the system is completely flexible and programmable to match any code and ensures individual handling of each set and guarantees the integrity of each sheet fed.

DI880	Pulse	Module Description
F659	PLMD	DMI INSERTER
F652	PLAC	AC ACCUMULATOR
F653	PLFD	MF MAILFEEDER
F654	PLFF	TF TOWERFEEDER
F655	PLBF	BF BOOKLETFEEDER
F657	PLFD	MFF FOLDER

**NOTE:** In this manual, the modules will be referred as:

The system is controlled from a display mounted on the Inserter. The display is of touch screen type and will allow you to easily set up, adjust and operate the complete system.





In this screen, pressing the Jobs button takes you to the Jobs screen. If you instead point at the Inserter you will reach the Inserter screen.

At the bottom you can see a yellow button. That is the [Calibration/Trial run] button. Press that button to perform a calibration/trial run. The trial piece produced will verify that the system is setup as you desired.



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After a successful calibration/trial run, also the green [Start] button will be available.

When the system runs, the red [Stop] button is available.

This example shows the Jobs screen. Here you can load, save or delete jobs.

Functions not available are greyed out. In the example you can only press the [Save] and the [Save as] button.



This example shows the Inserter screen. From here you can setup the Inserter. Choose envelope type, flap type etc.

There are two types of arrow buttons.

The pointed arrow buttons means that you can choose between several different settings from one end of the list to the other.

The loop arrow button is used when you can choose between open or closed flap.

# **Guide To Components**

### Inserter



- 1 Infeed deck
- 2 Infeed deck cover
- 3 Control Panel/User Interface

- 4 Envelope Feeder
- 5 Stacker Tray
- 6 Sealing module

Continued on next page.

# Inserter, continued



- 1 Power switch
- 2 Top Cover
- 3 Docking brackets
- 4 Fluid bottles

- 5 Infeed rollers
- 6 Infeed belts
- 7 Infeed stoppers
- 8 Guide tongues

Continued on next page.

# Inserter, continued



- 1 Envelope side guides fixation knobs
- 2 Envelope side guides
- 3 Envelope separator pads adjustment knobs
- Separation fine adjustment screw
- 5 Envelope separator pads
- 6 Envelope feed rollers
- 7 Extra weight

4

8 Spacer plate, used when feeding window envelopes

# Mailfeeder





# 🖉 Note

The direction indications refer to the paper transport direction.

- Power switch 1
- 2 Bookletfeeder module
- High capacity bin (optional) 3
- Scanner (optional) 4
- Towerfeeder module 5



front side

- Hatch 6
- 7 Accumulator
- Outfeed slot 8
- 9 Docking

### Towerfeeder



- 1 Bin extension plate
- 2 Feed rollers
- High capacity bin 3
- Scanner arm lock screw 4
- 5 Scanner bracket lock screw

### Note

The scanner, the high capacity bins and mounting accessories are optional. The scanner is installed on the primary Mailfeeder.

6

7

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9

Scanner bracket

Scanner

Scanner arm

Side Guide

Continued on next page.

### Towerfeeder, continued



- 1 Towerfeeder door
- 2 Towerfeeder door lock
- 3 Scanner arm release knob
- 4 Scanner bracket release knob

### 🖉 Note

The scanner, the high capacity bins and mounting accessories are optional. The scanner is installed on the primary Mailfeeder.

### Bookletfeeder



- Booklet side guides 1
- 2
- Booklet side guides fixation knobs Booklet separator pads adjustment knobs 3
- Separation fine adjustment screw 4
- Booklet separator pads 5

7

- Booklet feed rollers 6
- Extra weight 7

# Folder



- 1 Top cover
- 2 Outsort bin
- 3 Fold pocket cover

**Note** The direction indications refer to the paper transport direction.

# Folder, continued



# 🖉 Note

No. 1 fold pocket and connector, located behind No. 3 fold pocket, is not visible in picture but is similar to fold pockets No. 2 and 3.

### User interface

The Run menu screen is shown while inserting. Symbols and information are explained below, for more information see section **4 Settings**.

#### Machine running



# 1. Basics

# **Turning On/Off the Power**

# Mailfeeder(s), Inserter and Folder

- 1 Plug the power cords into the wall outlets.
- **2** Set power switch (A) on the Mailfeeder(s) to ON position.
- **3** Set power switch (B) on the Inserter to ON position.
- 4 Set power switch (C) on the Folder to ON position.







### 🖉 Note

If the system is switched off and the on again, all settings remain and the job can be started without a performing a new calibration. If the job you where running included OMR/BCR reading, the settings remain but the OMR scanner has to be switched on again, see OMR after power off/on or BCR after power off/on in section **4 Settings**.

# Fill/Refill/Empty Sealing Fluid

# The fluid containers

The system has two fluid containers, one for fresh sealing fluid (green marked) and one for waste fluid (red marked).



Removal: Lift out the container and unscrew the cork.

Installation: Screw the cork back on and lift the container into place.

**Note** The tube can be removed from the cork by pressing on the ring [A].

# Fill/Refill Sealing Fluid

The fresh fluid container has to be filled if it is the first time to run the system and when the machine indicates Refill fluid []]



- **1** Fill the fresh fluid container with sealing fluid.
- **2** From the Main screen, press the [Admin] button and then press the press the [Clean sealing module] button.

### 🔗 Note

Make sure the waste fluid container is not full before running the cleaning program. Cleaning will drain up to 20 cl (7 fl oz).

Confirm cleaning the sealing module by pressing the [Yes] button.

- 3 Wait until the cleaning process is finished (message disappears).
- Remove and drain the waste fluid container.

# **Empty System from Sealing Fluid**

If the system has to be emptied from sealing fluid, for example before moving the Inserter, follow instructions below.



From the Main screen, press the [Admin] button and then press the press the [Drain sealing module] button.

### 🖉 Note

Make sure the waste fluid container is not full before running the cleaning program. Emptying will drain up to 20 cl (7 fl oz).

**2** Confirm draining the sealing module by pressing the [Yes] button.

Wait until the draining process is finished (message disappears).

**3** Remove and drain the both fluid containers.

# Loading Paper/Booklets/Envelopes

# Loading Paper in TF

### General

The loading capacity, indicated with a mark (B), is 28 mm  $(1.1^{\circ})^{*}$  for each bin in the TF. Minimum paper size is 89 mm x 160 mm  $(3.5^{\circ} \times 6.3^{\circ})$  and maximum paper size is 300 mm x 420 mm  $(11.8^{\circ} \times 16.5^{\circ})$ .

\*Loading capacity for optional high capacity bin is 70 mm (2.8").



Before loading the bins, make sure that the sheets are well fanned, aligned and that the ink has dried out. Load the sheets into the bins and adjust the side guides (A) to make sure the loaded paper is placed in the centre of the bin.

### 🖉 Note

Do not load paper higher than the mark (B) on the side guides.

### 🖉 Note

Make sure all sheets in each bin are turned in the same direction to prevent the double sheet detection sensors to indicate non-existent double feeds.

# 🔗 Note

- If the TF is equipped with a OMR/BCR scanner, lift the reader before loading sheets.
- Make sure that all sheets are placed up against the separation beam, as in the figure down to the left, to avoid misfeeds.



## Positioning the scanner

#### General

The scanner kit is delivered with two positioning brackets. One for reading marks printed in ladder position (A) and one for reading marks printed in picket fence position (B) (see **9 Specifications** for explanation). By removing the scanner bracket lock screw and washer (C), the scanner bracket (D) can be moved to the other side of the scanner arm (E). This means that the scanner can be installed in four different positions.

### 🔗 Note

The scanner can only be installed to the Towerfeeder closest to the Inserter.



On the scanner bracket there are two threaded studs with nuts which fits into two corresponding keyholes in either positioning bracket. The positioning bracket is kept in place by a spring loaded steel ball. Lift the positioning bracket to remove it from the scanner bracket.

On the back side of the scanner cover there are three screws with nuts. These screws with nuts fits into three corresponding keyholes in either positioning bracket. The scanner is kept in place by a spring loaded steel ball. Lift the scanner cover to remove it from the positioning bracket.

### Tilting the scanner bracket

When the scanner is set up for reading marks printed in picket fence position, the marks tends to move away from the scanner beam as the bin empties. Therefore the scanner must be tilted away from the feed roller.



The scanner bracket can be set to three different positions. Illustrations show the scanner bracket tilted away from the feed roller. The dashed lines shows the scanner in standard/ middle position.

# Loading Booklets in BF

The loading capacity is 150 mm (5.9") for the Bookletfeeder. Minimum booklet size is 89 mm x 160 mm (3.5" x 6.3") and maximum booklet size is 300 mm x 315 mm (11,8" x 12,4"). Maximum thickness of the booklets is 8 mm ( $\frac{1}{3}$ ").





# 🔗 Note

Set separation pressure

1 Release the two screws (A) and set the fine adjustment screws (B) to zero.

**2** Lift the separators (C). See picture where to lift.

While lifting the separators insert one booklet underneath and then release the separators.

### 🔗 Note

Place the separation pads (D) on the thickest part of the booklet, normally the spine of the booklet.

Tighten the screws (A) and remove the booklet.

### Load booklets

Load the booklets with the spine up against the separators. Slide the side guides (E) towards each other against the booklets without squeezing. Adjust the side guides to make sure the loaded booklets are placed in the centre of the Bookletfeeder tray.

### 🔗 Note

Use fixation knobs (F) if necessary.

Make sure to load the booklets with the spine in the same direction as when setting the separation pressure.

# 🔗 Note

If feeding booklets where the staples are not centred on the spine make sure to load the booklets with the staples up, as <sup>d</sup> shown in the figure to the right.



### 🖉 Note

If miss or double feeding occur, fine adjust separation pressure with the separation fine adjustment screws (B) according to below.

- Misfeeding: decrease the separation pressure by turning the fine adjustment screws.
- Double feeding: increase the separation pressure by turning the fine adjustment screws.

# Loading Envelopes in DMI

The loading capacity is 150 mm (5.9") for the Envelope Feeder. Minimum envelope size is 105 mm x 225 mm (4.3" x 8.8") and maximum size is 353 mm x 353 mm (13.9" x 13.9"). Minimum envelope weight is 75 gsm and maximum weight is 110 gsm.

### S Note

Only use fluid sealing envelopes or strip and grip envelopes. If strip and grip envelopes are used, sealing must be switched off.



### Set separation pressure

- Release the two black screws (A) and set the fine adjustment screws (B) to zero.
- 2 Lift the separators (C).
- While lifting the separators insert 3 one envelope underneath and then release the separators.

### Note

Place the separation pads (D) on the centre part of the envelope.

Tighten the screws (A) and remove the envelope.

### Load envelopes

**5** Load the envelopes with the flap positioned as shown in the figure. Slide the side guides (E) towards each other, against the envelopes without squeezing. Adjust the side guides to make sure the loaded envelopes are placed in the centre of the Envelope Feeder tray.

### 🖉 Note

When feeding window envelopes, use the spacer plate. See Using Window Envelopes under section 2 Running the System. Continued on next page.

# Loading Envelopes in DMI, continued

### 🔗 Note

Make sure that all envelopes are placed up against the separators, as in the figure down to the left, to avoid misfeeds.



# 🔗 Note

If miss or double feeding occur, fine adjust separation pressure with the separation fine adjustment screws (B) according to below.

- Misfeeding: decrease the separation pressure by turning the fine adjustment screws.
- Double feeding: increase the separation pressure by turning the fine adjustment screws.

# **Filling Capacity**

The mail inserting system has a capacity to handle envelopes filled to a thickness up to 12 mm ( $\frac{1}{2}$ "). Always make sure to have enough clearance (A) in the envelope for the thickness of the inserts.

Formula to use: Clearance = 12 mm (0,47") + (thickness of the inserts – 5 mm (0.2")) 5 mm (0.2") insert thickness is default included in the measurement A (12 mm (0.47")). The thickness is measured as the maximum height, with the documents to be inserted lying on the infeed deck without being compressed.

# Log In

In order to create custom sized envelopes and inserts, to save jobs and scanner profiles you need to be logged in as an administrator.

### 🖉 Note

Certain customer configurations will automatically be logged in to Admin at power on. If so, skip this section.



# 🖉 Note

- The default access code is "1000". Correct command is "ADMIN.1000".
- To change the access code contact your service technician.
- To log out, enter the command "ADMIN." followed by anything but the correct access code.
- You will automatically be logged out when the Inserter is powered off.

# 2. Running the system

# **Feeding Options**

Operating the Inserter with the Mailfeeder provides several feeding options depending of which modules the Mailfeeder is equipped with. The Inserter can also be used for manual feeding.

## Manual Feed

Manual Feed can be used when inserting odd sized material or giveaways the Mailfeeder cannot feed. Manual Feed can be used when the Mailfeeder is installed or without the Mailfeeder with the Inserter as a stand alone unit.

There are three alternatives for how to use the Manual Feed function:

- Automatic start inserting process automatically starts when a set is placed on the infeed deck.
- Trigged start inserting process is activated with pedal or [Trigg] button on the display.
- Manual Feed combined with feeding from the Mailfeeder.

For the first two alternatives, all material to be inserted is manually placed on the infeed deck. The last alternative is used when material is manually added to a set fed from the Mailfeeder.

### Manual Feed With Automatic or Trigged Start





- **1** From the Main screen, press the select [Man. Feed] button.
- Change settings using the arrow buttons. Envelope size - Choose between preset envelope sizes, custom envelope sizes and bypass.

**Insert size** - Choose between preset paper sizes and custom paper sizes. If an insert will not fit, it will be indicated with a red cross. **Envelope Type** - Select envelopes with opened or closed flap.

**Flap length** - If Envelope type "Open Flap" is selected, measure the flap and enter the flap length.

**Sealing** - Select sealing "ON" or "OFF". **Pedal** - Set Pedal to "Off" for Manual Feed with automatic start and to "First" or "Last" for Manual Feed with trigged start.

See section **4 Settings** for more information about settings.

When all settings are changed as desired, press the [Continue] button.

Continued on next page.

### Manual Feed With Automatic or Trigged Start, continued



**3** Follow the steps shown on screen.

The inserting process will automatically start if Pedal "OFF" is chosen. If Pedal "First" or "Last" is chosen, press the pedal or point at the pedal on the display to start inserting.

To exit trigg mode, press the [Stop] button.

**5** To continue the manual feeding process and re-enter trigg mode, press the [Start] button.

#### Manual Feed Combined With Mailfeeder (and Folder)

Manual Feed can also be used in order to manually add material to sets fed from the Mailfeeder. This can be done when running Jobs (see section **3 Jobs**).

- Set Pedal to "First" or "Last" depending on weather you want to put the manually added material first or last on the infeed deck. When programming a Job, point at the Inserter and press the [Pedal: xx] button. See Selecting Pedal On or Off under section **4 Settings**.
- 2 When the set can be fed onto the Infeed deck, a red arrow is shown above the pedal on the display. Open the Infeed deck cover and manually place the material on the Infeed deck.
- **3** Continue the inserting process by pressing the Pedal or point at the pedal on the display.
## Mailfeeder

The Mailfeeder can feed from up to eight individual sources and consists of at least one of following modules: TF Towerfeeder, BF Bookletfeeder and/or AC Accumulator. Accumulator to receive sheets from optional additional Mailfeeder or external Sheetfeeder.

#### Towerfeeder

The TF Towerfeeder is a six-bin feeder with the possibility to be set up as a collator or as a feeder. Each bin can feed different sizes of materials into the same envelope. The bins are individually programmable, giving the operator the possibility to choose in which order the bins shall be fed from and each bin can be used several times in each job setup.

**Collating** - set up as a collator one sheet at a time is fed from each bin.

Feeding - set up as a feeder multiple sheets at a time can be fed from each bin.

**Linked bin feeding** - by loading the same sheet in two or more bins (cascade) the operator have the possibility to reload the feeder during run.

An OMR/BCR (Optical Mark Recognition/Barcode recognition) scanner (optional) can be installed to the Towerfeeder. The purpose of OMR/BCR reading is to individually control the contents of each set of sheets. The OMR/BCR scanner reads the OMR/BCR marks from the sheets loaded in the top bin.





#### Bookletfeeder

The BF Bookletfeeder is capable of feeding single sheets up to booklets with a thickness of 8 mm ( $\frac{1}{3}$ "). The documents from the Bookletfeeder can be fed before, after or between the documents from TF and AC in any combination.

#### 🖉 Note

The order in which the bins/Bookletfeeder are fed, affects the productivity. See Mailfeeder Settings under section **4 Settings**.

Accumulator

The AC Accumulator on the Mailfeeder receives material from an external feed source (for example a secondary Mailfeeder) and merges it with the material from the tower and Bookletfeeder. The external feed source can be another Mailfeeder, a Sheetfeeder or a printer/copier.



### Counters

The System has a resettable Envelope counter, a Preset counter and a Total counter.

From the Main screen, press the [Counters] button.

#### **Counter/Total Counter**



The Insert counter value is the number of insertions since the last reset of the Insert counter value. To reset Insert counter, press the [Clr] button.

The Envelope counter value is the number of insertions since the last reset of the Envelope counter value. To reset Envelope counter, press the [Clr] button.

The Total counter value is the total number of insertions made on this machine. The total counter is non resettable.

#### 🔗 Note

These adjustments can also be done during run.

#### **Preset Counter**



When using Preset counter, the inserting process will automatically stop when the chosen number of insertions is reached.

Press the loop arrow to set the preset counter to the desired number of insertions.

To deactivate and reset the preset counter, press the [Clr] button.

## Tips and Tricks

#### General

If the mail inserting system does not function as desired, try the tips and tricks described below and later on in this section.

- Check that all of the machines power are switched on. When the Inserter but not the Mailfeeder and/or the Folder power is switched on, a screen that says communication failure is shown.
- Check and clean the machine as described in Maintaining Your Machine under section **8 General Remarks**.
- Decrease the speed. Some envelopes and inserts may require reduced speed for operation to run trouble-free. If problems occur for a certain envelope and/or insert type adjust the speed as described in Adjusting the Speed under section **4 Settings**.
- Measure the envelope size and make sure it corresponds to the size set according to section **4 Settings**.
- Make sure the correct envelope type, open or closed, is set according to Setting Envelope Type under section **4 Settings**.
- Measure the insert sizes and make sure it correspond to the sizes set according to section **4 Settings**. Make sure the right paper orientation, landscape/portrait, is chosen.
- Make sure there is enough clearance in the envelope for the thickness of the inserts as described in Filling Capacity under section **1** Basics.
- Check that the envelopes are loaded as described in section **1 Basics**. The envelope should be loaded flap side up and oriented so that the flap is fed into the machine last.
- Check that the papers and booklets are loaded as described in section **1 Basics**. Make sure sheets are well fanned, aligned and that the ink has dried out.
- When feeding from the Towerfeeder, make sure all sheets are turned in the same direction in each bin. If sheets are turned in difference directions and there are differences in the print over the page, the double detection sensors may indicate nonexistent double feeds.

#### Feeding Booklets from BF

If problems such as feeding miss or damaged booklets occur when feeding booklets from the Bookletfeeder, it is often caused by a separation set too tight.

- Set the separation pressure according to Loading Booklets in BF under section 1
   Basics. Decrease separation pressure but make sure the gap between separation pads (A) and separation rollers (B) are not larger than twice the thickness of the booklet.
- Set the separation pressure according to Loading Booklets in BF under section 1 Basics. Decrease separation pressure using the fine adjustment screws (C) until double feeds occur. Thereafter increase the separation pressure slightly to prevent double feeds.
- Load the booklets with the spine towards the front of the machine instead of loading the booklets with the spine up against the separators.



#### **Feeding Small Booklets**

If the booklets are small compared to the envelope and the rest of the inserted material problems such as sealing miss can occur.

- Decrease the speed as described in Adjusting the Speed under section 4 Settings.
- Avoid feeding the booklet first onto the infeed deck. Change the order in which the inserts are fed onto the infeed deck as described in Mailfeeder Settings under section 4 Settings.

#### Feeding Folded Material

Feeding folded material from the Towerfeeder can result in double feeding. It is recommended to use the Bookletfeeder when feeding folded material.

#### 🔗 Note

Do not use the extra weight.

#### Feeding Reply envelopes

To prevent problems when feeding reply envelopes from the Towerfeeder, load the reply envelopes window side up and flap leading when using window envelopes. Do not use self-sealing envelopes, these envelopes can cause paper jam and can leave glue residue in the machine.

Make sure to load the reply envelopes flap side down to prevent insertion miss (fault code DMI:03-11 Insertion miss).

#### **Inserting Single Sheets**

If problems occur when inserting single sheets, make sure the envelopes are new and not buckled.

#### **Using Window Envelopes**

Some envelopes such as window envelopes can cause problems when setting separation pressure as described in Loading Envelopes in DMI under section **1 Basics**.

 Place the envelope centered on the table so that the separation pads are on the center of the envelope. Do not set the separation on any thicker part such as flap or seam. If a window is placed in the path of one separation pad, place the pad on the window.

If misfeed or double feed occur:

- 1. Repeat procedure;
- 2. Fine adjust separation pressure with the separation fine adjustment screws if double feeding occurs.
- If you are still having issues use the spacer plate [A] when feeding window envelopes. Place it as shown in figure to the right.



#### **Sealing Problems**

If the envelopes are not sealed properly or if the sealed envelopes open up it can be prevented as described below.

- If the envelopes are not sealed, make sure sealing is not turned off. See Select Sealing On or Off under section **4 Settings**.
- Adjust the speed. If the speed is set higher than recommended for the present insert/ envelope it can result in sealing problems. See Adjusting the Speed under section 4 Settings.
- Clean the Sealing Module paper path as described in Maintaining Your Machine under section **8 General Remarks**. Glue residue can cause sealing problems.
- Adjust the amount of sealing fluid as described in section 4 Settings. Some envelopes such as kraft paper envelopes may require an increased amount of sealing fluid to be sealed properly.
- If the envelopes open up although the amount of sealing fluid is sufficient, the time the flap is under pressure during the sealing process can be increased. Increase sealing delay as described in Advanced Settings under section **4 Settings**.
- If the inserts are not inserted far enough into the envelope, the envelope will not be sealed properly. Increase the insert offset as described in Advanced Settings under section **4 Settings**.
- If the envelopes are old, the adhesive may be dried out. Change to new envelopes.

#### **Envelope is Damaged at Corners**

If the envelopes are damaged at the upper corners (A), the envelope stop position can be increased as described in Advanced Settings under section **4 Settings**. When stop position has been increased, the insert offset has to be increased correspondingly for inserts to be inserted far enough into the envelope. See Advanced Settings under section **4 Settings**.



#### Inserting Process is Slow

Make sure the Mailfeeder is set up as described in section **4 Settings**. The order in which the bins/Bookletfeeder are fed, affects the productivity.

Page intentionally blank

## 3. Jobs

## Job Handling

To get access to all features regarding job handling you have to be logged in as an administrator, see section **1 Basics**.



- **1** To get to the Jobs screen, press the [Jobs] button on the Main screen.
- 2 From the Jobs menu you can load previous stored jobs, delete jobs, save changes to jobs, save current job as a new job and rename jobs.

Each item is explained on following pages.

#### 🖉 Note

If you are not logged in, you can open previously stored jobs, run the job and make some changes but not store them.

#### Setting Up a New Job

#### 🔗 Note

To be able to set up a new job you have to be logged in as administrator, see section **1 Basics**.

#### 🔗 Note

To be able to set up a new job, all machines in the system have to be powered on.



- 1 From the Main screen, point at the machine you want to change settings for.
- 2 Change settings according to section 4 **Settings**.
- **3** Press the [Calibrate/Trial run] button. Check the trial piece to verify your settings.



Press the [Start] button to start the inserting process.

#### 🔗 Note

Job can be saved at any time by following instructions in **Storing a Job** later on in this section.

#### 🔗 Note

Another method to create a new job, alternative to the one described above, is to open a previously stored job, make changes to it, choose Save as... and store the job with a new job name. See **Storing a Job** later on in this section.

#### **Recalling a Job**



- Image: Contract of the sector of
- Image: Control of the system



Press the [Jobs] button on the Main screen and point at a job.

**2** You can either press the [Info] button to see information about the job or...

**3** ... you can directly press [Load] to recall the job.

The Job is now uploaded and becomes the current job.

Press the [System] button to go back to the Main screen. From there you can press the [Start] button to start the job.

#### Note:

If the job requires OMR/BCR reading do not forget to turn the reader on. See section 4 for how to turn the reader on.

#### Storing, Deleting and Renaming Jobs

The Inserter has an unlimited storage capacity of different jobs.

#### Storing a Job

## 3. Jobs

#### 🔗 Note

Note 🖉

Basics.

To be able to store settings the machines in the system have to be powered on.

Changes of settings according to section **4 Settings** for a particular job are **temporary**. You can run the system with these changes but as soon as you change a setting again the previous settings will be lost. To store these settings permanently, you need to save the job.

To be able to store settings you have to be logged in as an administrator, see section 1

You can choose to run the system with temporary changes and store your settings afterwards.



Jobs that has been changed but not saved yet are marked with [\*].



To save the job press the [Jobs] button and then the [Save] button.

Now you have two choices:

- Choosing Save will overwrite the current Job. The Current Job name is displayed on top of the screen.
- Choosing Save as... gives you the option to save it as a new job or overwrite another job.

#### **Deleting a Job**

#### 🖉 Note

To be able to store settings you have to be logged in as an administrator, see section **1 Basics**.



From the Jobs screen, select the job you want to delete.



**2** Press the [Delete] button and confirm deletion by pressing the [Yes] button.

#### Renaming a Job

#### 🔗 Note

To be able to store settings you have to be logged in as an administrator, see section **1 Basics**.



If you want to rename a job, store the job using the [Save as] button and then delete the old job. Page intentionally blank

## 4. Settings

## **General Procedure**



From the Main screen, point at the module you want to change setting for.



Select which setting you want to change.

Press buttons to enter your new setting and press the [Confirm & Exit] button.



System will be updated with your new settings.

Continue with the next machine you want to change settings for.

When you are done changing press the [System] button to go back to the Main screen.



Press the yellow [Calibration] button to verify your settings.

Press the green [Start] button.

## **Inserter Settings**



Setting Envelope Size and Flap type

From the Main screen, point at the Inserter.

2 In the list to the right on the Inserter screen, select which setting you want to change and press the corresponding button.

# 4. Settings



Press the [Envelope:xx] button.

Select envelope using the arrow buttons.

#### 🖉 Note

To bypass the inserter, press the [Bypass] button. The "inserts" will be passed through the Inserter without being inserted into any envelope.

- 3 Use the loop arrow to select between open or closed flap. If open flap is selected, measure the flap and enter the measured value.
- Continue with other Inserter changes or press the [Confirm & Exit] button if you are done changing settings for the inserter.

#### Adjusting the Speed



Press the [Speed:xx] button.

Speed can be set to Low, Mid, High or Auto. For best performance and highest reliability choose automatic speed where the system automatically adjusts the speed depending on the job setup, size of the format and the thickness of the inserts.

High Speed: Inserts < 2 mm  $(\frac{1}{8}^{"})$ Medium Speed: Inserts 2 – 6 mm  $(\frac{1}{8}^{"} - \frac{1}{4}^{"})$ Low Speed: Inserts > 6 mm  $(\frac{1}{4}^{"})$ 

Continued on next page.

#### Adjusting the Speed, continues



- 2 Select speed by pressing the corresponding button.
- 3 Continue with other Inserter changes or press the [Confirm & Exit] button if you are done changing settings for the inserter.

#### 🖉 Note

Some envelopes may require reduced speed for operation to run more trouble-free, see Tips and Tricks under section **2 Running the System**.

#### Adjusting the Amount of Sealing fluid



#### Press the [Sealing:xx] button.

Sealing can be set to "OFF" or "ON". When set to "ON", select between 4 preset values or fine adjusted.

Increase the amount of sealing fluid if the envelopes not is properly sealed. Decrease amount of sealing if envelopes are to wet.

- 2 Use the buttons to select between preset values and/or fine adjust with the arrow buttons.
- 3 Continue with other Inserter changes or press the [Confirm & Exit] button if you are done changing settings for the inserter.

#### 🔗 Note

This adjustment can also be done during run from the main screen.

#### Selecting Pedal On or Off



#### **Advanced Settings**

. Settings



- Press the [Advanced settings] button.
- 2 Adjust the Insert Offset, Stop Position and/or the Sealing Delay as described below.
- Continue with other Inserter changes or press the [Confirm & Exit] button if you are done changing settings for the inserter.

#### Insert Offset

Insert offset is the distance is measured from the flap crease to the outermost edge (trail edge) of the inserts i.e. how far the inserts are inserted into the envelopes. The insert offset can be adjusted if you want the inserts to be inserted further into the envelope. By default, the insert offset is 10 mm (0.39"). Press the arrow buttons to adjust this value.

The actual insert offset [A], depends on both the insert offset setting and stop position setting, described below. To obtain the desired actual insert offset, check the stop position setting and adjust the insert offset according to the examples in the table below.



#### 🔗 Note

The actual insert offset [A] must not exceed [B], where [B] is the measure between the envelope flap crease and bottom flap edge measured 72 mm (2.83") from the centre of the envelope.

#### Stop Position

Stop position is where the envelope is positioned before it will be opened and insertion takes place. If envelope opening miss or insertion miss should occur (fault codes IN-0406 and IN-0311), the envelope stop position can be adjusted to facilitate opening and inserting. The default value is 8 mm (0.31"). By increasing the value, the envelope is stopped at a later point. Press the arrow buttons to adjust this value.

#### 🖉 Note

If the stop position has been adjusted, insert offset must be adjusted correspondingly for the inserts to be inserted as far as desired. When the Stop position is increased, the actual insert offset will be decreased. See Insert Offset above for more information and examples.

. Settings

#### Flap Tearing

If you are experiencing tearing of the flap at the hinge line [A], the Stop Position and Insert Offset can be adjusted to resolve this issue:

- Set the Stop Position between 12mm (0.47") to 14mm (0.55");
- Vary the Insert Offset between 10mm (0.39") to 14mm (0.55").



#### Sealing Delay

Some envelopes need more pressure time to be sealed properly. If envelopes are not sealed properly, the sealing delay can be increased to extended the pressure time. Press the arrow buttons to adjust this value.

#### 🔗 Note

Prior to adjusting the sealing delay, increase the amount of sealing fluid as described above.

<u>. Settings</u>

## **MF Mailfeeder Settings**

A Mailfeeder can feed from up to eight individual sources; one Bookletfeeder, one Accumulator and the six bin Towerfeeder. There are several possibilities for how to use the Mailfeeder in order to set up jobs corresponding to the user's requirements. A secondary Mailfeeder feeds to bin H on the primary Mailfeeder.

#### Layers

00 0 🛄

CPb.

The insert consists of one up to ten layers as shown in the Mailfeeder set up. A layer can consist of up to 60 sheets/booklets and the total amount of sheets/booklets in one insert can be up to 60. The order of the layers corresponds to the order of documents inserted into the envelope. By inserting a layer, a new layer is created. By editing an existing layer, settings such as paper size can be changed. How to create and edit layers is explained later on in this section.

Confirm and Exit

If the set consists of three sheets and the three sheets are loaded in three separate bins, each sheet corresponds to one layer.

Layer 1 (L1) Layer 2 (L2) loaded in bin A loaded in bin B loaded in bin C

Layer 3 (L3)

If the three sheets are pre-collated and loaded in the same bin, the three sheets together correspond to one layer.

Layer 1 (L1) loaded in bin A

When using the Mailfeeder as a collator, the order of the documents inserted into an envelope will be the same as the order of the layers. See examples on following pages for more information on document order depending on Mailfeeder set up.

For best productivity, the layers shall be ordered with bins in ascending alphabetical order.

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Ascending alphabetical order



#### Examples of Mailfeeder Set Up



#### **Example 1 - Collating**

In this example the Towerfeeder is set up as a collator, feeding one sheet from each bin. The order of layers corresponds to the order of the documents in the insert set.



## 4. Settings



#### **Example 2 - Feeding**

The Towerfeeder can also be used as a feeder, as in this example where multiple sheets are fed from each bin. This can be used for precollated insert sets.



#### 🖉 Note

The Towerfeeder is top fed, i.e. the top sheet is fed first. Therefore the pre-collated set has to be collated in reversed order for the documents to be in correct order in the envelope. The Bookletfeeder, on the other hand, is bottom fed, i.e. the bottom booklet/sheet is fed first. When feeding pre-collated sets from the Bookletfeeder the set has to be collated in the same order as the documents shall be in the envelope. 58

#### Examples of Mailfeeder Set Up, continued



#### Example 3 - Linked bins (Cascade)

Two or more bins can be linked as in this example where bin A and B both are selected in layer 1. One sheet will be fed from bin A until the bin is empty, thereafter the Towerfeeder will automatically switch to feed from bin B. This setup makes it possible to refill papers during run.



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#### Example 4

Each bin can be used several times in each job setup. In this example one sheet from bin A is fed, thereafter one from bin C, one from bin B and finally three sheets from bin A is fed.

This can be used if you have a pre-collated set and want one or more extra sheets in the middle of the pre-collated insert set.



#### Examples of Mailfeeder Set Up, continued



#### Example 5

This example shows that a layer can consist of more than one sheet from more than one bin. One sheet will be fed from bin A, bypassing the Folder and then into the Inserter. Then one sheet each from bin B, C and D will be fed to the folder. In the Folder they will be v-folded together and then fed into the Inserter. Finally one sheet will be fed from bin E, bypassing the Folder and then into the Inserter.



#### Example 6

Confirm and Exit

Typical scanner setup. Variable number of sheets fed from the scanner bin (A) and zero, one or two selective feeds from B and/or C. All folded together.

The OMR/BCR code, with safety functions like integrity check and counters, ensures individual handling of each set and guarantees the integrity of each sheet fed.





On infeed deck



#### Examples of Mailfeeder Set Up, continued



#### Example 7 - Two Mailfeeders, no OMR/BCR

In this example both towerfeeders are individually used as a feeders and collators at the same time. MF2 is also using the linked bin feature and MF1 feeds mixed formats.

The output sent to the infeed deck is a mixture of formats, folded and not folded material. Note that output from MF2 not can be split up.





#### Example 8 - Two Mailfeeders and OMR/BCR

Variable number of sheets fed from the scanner bin (A) and zero, one or two selective feeds from B and/or H.

Bin H on MF1 equals the output from MF2 and is here used as a selective feed.

Note that output from MF2 not can be split up.



#### Adding a new Layer



#### Editing a Layer



- From the Main screen, point at the Mailfeeder.
- Point at the setting you want to change and enter the new setting.
   For a comprehensive description of each setting, see section Setting up a new Layer.
- **3** Press the [Confirm and Exit button].

#### **Deleting a Layer**

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8 4 0 9 2 0 8 2 0 9 0 8	bare Der v Ver dan	Section 1 and and Section 1 and pression	2 Point at the left most side of the layer so that the whole layer will be marked with yellow colour.
			<b>3</b> Press the [Delete] button.
	-	00	<b>4</b> Press the [Confirm and Exit button].

4. Settings

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#### Setting up a new Layer



## Selecting bins





- From the Main screen, point at the Mailfeeder.
- **2** Press the [+Layer] button. A new layer will be added at the bottom of the list.
- **3** Choose which item to set-up or change by pointing at the corresponding square.

- Point at the square below the heading "Bins" in the layer in question.
- 2 Select feeders (A-H) to be used by pressing the corresponding button(s). If you want to change bin selection, press the [Del] button and press the correct bin button(s).

3 Two or more bins can be linked as in this example where bin A and B both are selected in layer 1. One sheet will be fed from bin A until the bin is empty. Then the Towerfeeder will automatically switch to feed from bin B. This setup makes it possible to refill papers during run.

#### 🔗 Note

Multiple selections per layer is for linked bins (cascade) only and can not be used for bin A if OMR/BCR functionality is set to ON.

4

Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

#### Setting paper size and orientation



#### Setting quantity



- Point at the square below the heading "QTY" in the layer in question.
- **2** Change quantity by pressing the [+] or [-] button.
- 3 Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

#### 🔗 Note

If the OMR/BCR functionality is set to ON, quantity for bin A must be 1.

#### Selective feed



#### Fold or no fold



- Point at the square below the heading "Fold" in the layer in question.
- **2** Select or deselect fold by pressing the [Fold alone] button.
- 3 Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

#### Fold together options



The fold together option let you fold sheets together by placing them in the same layer.

Point at the square below the heading "Fold" in the layer you want to fold together with another layer.

Press the [Fold with above] and/or [Fold with below] buttons.

3 Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

#### 🔗 Note

Layers that are to be folded together have to be next to each other.

#### Selecting Separate Feed On or Off



If feed separately is set to Yes, one sheet/booklet is fed onto the infeed deck before the next one starts to be fed. This procedure is more time-consuming than if feed separately is set to No, which allow the sheets/booklets to be fed continuously.

- Point at the square below the heading "F.Sep" in the layer you want to fold separately.
- Press the [Yes] button.
- 3 Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

#### 🔗 Note

Some inserts, for example thick booklets, must be fed separately for operation to run trouble-free.

#### **Advanced Settings**



- **1** From the Main screen, point at the Mailfeeder.
- **2** Press [Advanced settings].
- 3 Choose which item to set-up or change by pointing at the corresponding rectangle. See following procedures.

#### Overlap



By default the inserts are fed onto the infeed deck with a small overlap. When using glossy paper the overlap may have to be increased to prevent problems while inserting or sealing. The default value is 3 mm (0.12").

- Press the [Advanced Settings] button.
- **2** Point at the square next to the heading "Overlap".
- **3** To set the overlap, press the up / down arrow buttons.
- Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

#### 🖉 Note

1

This adjustment can also be done during run.

Large overlap value

#### DSD (Double Sheet Detection)



The Double Sheet Detection, DSD, can have three different settings.

**OFF**- If the opacity of the sheets varies so much that the mailfeeder indicates false doubles, the double sheet detection (DSD) can be switched OFF. The DSD sensor only checks if a sheet is too long or too short.

**ON** - When the DSD sensor is switched ON it checks if a sheet is too long, too short, too thin or too thick.

**NO TOO THIN** - If the opacity of the sheets varies so much that the mailfeeder indicates false too thin but you still want to be warned about doubles. The double sheet detection (DSD) can be switched to NO TOO THIN. The DSD sensor only checks if a sheet is too long, too short or too thick.

Continued on next page.

#### **DSD** (Double Sheet Detection), continued



- To set the DSD to the desired setting:
  - Press the [Advanced Settings] button.
- **2** Point at the square next to the heading "DSD-X" for the bin in question.
- **3** Press the arrow button to set the DSD to the desired setting.
- Continue with other layer changes or press the [Confirm & Exit] button if you are done changing layer settings.

I. Settings

#### Stop or Pause at bin empty



#### **Book Empty Sensor**



If the function Book Empty Sensor is enabled, the system will stop when it is detected that the bookletfeeder bin has run out of books. If you are feeding books that are very dark, black or otherwise difficult for the sensor to detect, the sensor might incorrectly detect the bin as empty and stop the system. To avoid that, you can disable the function by pressing the button [Book Empty Sensor Enabled]. Button will now instead read [Book Empty Sensor Disabled].

#### 🔗 Note

If you disable the Book Empty Sensor, the possibility to handfeed books will also be disabled. The Book Handfeed function is no longer accessible.

#### Book Handfeed



In order to manually feed books, you will have to enable the Book Handfeed function. To do that, press the [Book Handfeed Disabled] button so it instead will read [Book Handfeed Enabled].

With this function enabled, the Mailfeeder will wait for the sensor to be actuated (covered) before the feeding sequence will be started.

#### 🖉 Note

It is only possible to enable the Book Handfeed function when the Book Empty Sensor is enabled (see above).

The system will cycle down automatically if the sensor is not covered within one minute.

#### OMR / Barcode / Sheet Feeder error management



This function allows the user to choose between three different options for error management:

- No sealing;
- Stop;
- Collect Set.

Toggle between these three options by pressing the up/down arrows.

As soon as the reader detects a wrong reading:

- If "No sealing" is selected, the system will continue to process the job and will insert the complete faulty set into an envelope which will be delivered unsealed.
   NOTE! Caution must be used when the "no sealing" option is selected and the system does not contain an output divert module;
- If "Stop" is selected, a message will be shown on the UI and the system will stop delivering envelopes immediately after the wrong reading. In this case, the operator will have to:
  - 1. open the hatch of the infeed deck and clear the paper,
  - 2. clear the remaining paper of the faulty set in the feeder;
- If "**Collect Set**" is selected, the system will stop delivering envelopes and will deliver the complete faulty set to the infeed deck without inserting it into an envelope. In this case the operator will have to open the hatch of the infeed deck and clear the paper.

## **MFF Folder Settings**

The folder basically has three different functions. It can fold one of four different fold types, it can be by-passed when not in use and it can be used as a stacker for material fed from the Mailfeeder.



the Folder.

## position.

Four different types of folds can be produced in

C fold - The sheets will be folded twice and take

V fold - The sheets will be folded once.







V fold





Z fold

5

Z fold - The sheets will be folded twice and take the appearance of the letter Z.

the appearance of the letter C.

Double - The sheet will be V-type folded two times.

Custom Fold - You can custom set all three fold pockes individually to create a custom fold.

#### **Sheet Placement**

Use the loop arrow button next to "Face:" to set if the address should be facing up or down when the folded sheet(s) reaches the infeed deck. The user interface shows graphically how the bin must be loaded in order to achieve to required result.



Z fold is similar but also offers the possibility to have the folds mirrored when you choose to have the address facing up.


# Adjusting fold length(s)

To more precise position the address in the envelope, the fold length can be adjusted. Depending of fold type one or two fold lengths might be adjusted.



From the Main screen, point at the Folder.







**5** Repeat until you are satisfied with the result.







#### Advanced settings

If the set to be folded contains more sheets than the MFF specifications allow, it can be divided.



From the Main screen, point at the Folder.



**2** Press the [Advanced Settings] button.



**3** Use the pointed arrow buttons to set at which sheet the set should be divided.

# 🖉 Note

See section 9. Specifications for guidance regarding maximum number of sheets possible to fold together.





**5** Perform a calibration.

I. Settings

# OMR

OMR - Optical Mark Recognition or Optical Mark Reading - is an option for scanning in the Tower Feeder which scans the paper to detect the presence or absence of marks in a predetermined position. The OMR interpreting facility in the system is completely flexible and programmable to match any OMR code.

The interpreting of OMR in the system can be divided into two main objectives. Safety (integrity) and machine control.

# Safety functions

The safety functions are there to make sure that the OMR has read the code completely, correctly and to guarantee the integrity of each sheet fed.

### IGNore (IGN)

This function is to tell OMR to ignore certain marks. This if the OMR code used has got marks not supported by the system or that certain marks should be ignored.

### PARity Even (PARe)

If parity even is set, the total number of marks at every reading must be even. If the actual number of marks is an odd number, use PARe to add a mark to make the total number of marks even.

### PARity Odd (PARo)

If parity odd is set, the total number of marks at every reading must be odd. If the actual number of marks is an even number, use PARo to add a mark to make the total number of marks odd.

### Wrap Around Sequence (WAS)

This is a counter that checks that certain defined marks on each sheet follows in the right order *within a sequence*.

The counter starts and stops at a value of your choice but increases/decreases by 1 (one) for every sheet fed. After reaching the end value, the counter starts all over again.

This continues throughout the whole feeding sequence no matter how many sets are processed.

Counting is binary and the reading direction must be specified since the result differs. Binary code 100 read from left to right equals 1 (one).

Same binary code read from right to left equals 4 (four).

#### ALWays 0 (ALW0)

This is an integrity check. If always 0 (zero) is defined in the OMR profile, the reader expects a 0 (zero) in this position on every sheet. Anything else will be regarded as an integrity error.

#### ALWays 1 (ALW1)

This is an integrity check. If always 1 (ONE) is defined in the OMR profile, the reader expects a 1 (ONE) in this position on every sheet. Anything else will be regarded as an integrity error.

#### Set Integrity (SI)

This is a set integrity check to verify that all sheets in a set carry the same SI value. For the next set, the value must be different. How is not important, see example below.

Set	Sheet	SI value
1	1	111
1	2	111
1	3	111
2	4	000
3	5	100
3	6	100

#### Set SeQuence (SSQ)

This is a counter that checks that certain defined marks on each sheet follows in the right order *within the set*. The difference, compared to WAS, is that the SSQ starts over for each set.

The counter starts and stops at a value of your choice but increases/decreases by 1 (one) for every sheet fed. After reaching the EOC mark (see below), the counter starts all over again at the next set.

This continues throughout the whole feeding sequence no matter how many insertions that are done.

Counting is binary and the reading direction must be specified since the result differs.

Binary code 100 read from left to right equals 1 (one).

Same binary code read from right to left equals 4 (four).

# Machine control functions

The machine control function tells the system how to handle each individual set of documents.

#### Beginning Of Collation (BOC)

This mark represents the start of a new set. The feeder will fed sheets until a end of set mark (EOS) is detected.

#### End Of Collation (EOC)

This mark represents the end of a set. The set will now be handled as programmed. For example folded and then inserted into an envelope.

#### Selective Feed 1 to 7 (SF1 to 7)

When this mark is detected, one or more selected enclosures will be added to the actual set. The next set will not have any enclosures added unless a new SFX mark is detected.

#### 🖉 Note

The SFx mark must be present on the first sheet of the new set.

#### Hand Feed Last (HFI)

Hand feed last means that the actual set shall have some material manually added on top of the set before it is inserted. When this mark is detected, the actual set will be paused on the infeed deck on the inserter. Infeed deck interlock will be disabled. Open the infeed deck cover, add material manually and press the pedal to complete the cycle.

### 🔗 Note

The HFI mark **must be** present on the first sheet of the new set.

#### Hand Feed First (HFf)

Hand feed first means that the actual set shall have some material manually added at the bottom of the set before it is inserted. When this mark is detected, the system will be paused and the infeed deck interlock disabled. The operator can now open the infeed deck cover feed the material to the infeed deck. When the pedal is pressed, the system will complete it's cycle.

### 🔗 Note

The HFf mark **must be** present on the first sheet of the new set.

### DiVert Finished (DVF)

When this mark is detected, the actual set will be processed **without** having the envelope sealed. The next set will have the envelope sealed unless a new DVF mark is detected.

### 🔗 Note

The DVF mark **must be** present on the first sheet of the new set.

#### DiVert to Deck (DVD)

When this mark is detected, the actual set will be transported to the outsort bin on the folder. The next set will be processed as programmed unless a new DVD mark is detected.



# 🖉 Note

The DVD mark **must be** present on the first sheet of the new set.

### STop (ST)

When this mark is detected, the system will stop after the actual set has been processed.

### 🖉 Note

The ST mark **must be** present on the first sheet of the new set.

# Creating an OMR profile



Check the specification of the OMR code for the job to determine number of marks and function for each mark.

**1** From the main screen, point at the feeder.

2 Point at the [OMR] button.

### Note:

Also set the error management as described under "Advanced" in the MF Mailfeeder Settings section of this manual.

#### **Defining OMR marks reading direction**



Define how the OMR marks should be read, ladder or picket fence (see **9 Specifications** for explanation), by pressing the paper stack on the screen.

### Setting number of OMR marks





Point at the [Marks] button.

**2** Select number of marks using the pointed arrow buttons.

Continue with defining the OMR marks.

#### Defining the OMR marks



After setting the number of OMR marks, press the [Next] button to set the function for each mark. Selected mark will be shown with yellow letters. Press the pointed arrow buttons to select function.

Press the [Next] button again to select the next mark and press the pointed arrow buttons to select function of that mark and so on.

# 🖉 Note

The first mark to be programmed is always a start mark (BM).

Continue with setting the OMR code direction.



The list below shows all available functions and in the order they appear.

- 1 IGN (Ignore)
- 2 BM (Bench Mark)
- 3 PARe (Parity Even)
- 4 PARo (Parity Odd)
- 5 WAS (Wrap Around Sequence)
- BOC (Beginning of Collation) 6
- 7 EOC (End of Collation)
- 8 NBOC (Inv. Beginning of Collation)
- 9 NEOC (Inv. End of Collation)
- 10 ALW0 (Always 0)
- ALW1 (Always 1) 11
- 12 SF1 (Selective Feed 1)
- 13 SF2 (Selective Feed 2)
- 14 SF3 (Selective Feed 3)
- 15 SF4 (Selective Feed 4)
- SF5 (Selective Feed 5) 16
- 17 SF6 (Selective Feed 6)
- SF7 (Selective Feed 7) 18
- 19 SI (Set Integrity)
- 20 S SQ(Set Sequence)
- 21 HFf (Hand Feed First)
- 22 HFI (Hand Feed Last)
- 23 DVF (Divert Finished)
- DVD (Divert to Deck) 24 25
  - ST (Stop)

#### Setting OMR code direction



When all marks are defined, the code direction i.e. where the start mark is in relation to the green mark on the OMR reader must be set. This can be done either by pressing the [Code Direction] button or by pointing at the beam after pressing the [Back] button. The green dot in the OMR function list will indicate from which direction the OMR code is read. Also the "Code Direction" will change between "Normal" and "Inverted" when altered.

Continue with:

or

Setting up WAS and/or SSQ counters (if present)

Saving OMR profiles.

#### WAS and/or SSQ counters

4	2	1	Sum
0	0	0	0
0	0	1	1
0	1	0	2
0	1	1	3
1	0	0	4
1	0	1	5
1	1	0	6
1	1	1	7
Pinamy agunt			

#### Binary count

Inverted direction	WAS2	WAS1	WAS0	Normal direction
0	0	0	0	0
4	0	0	1	1
2	0	1	0	2
6	0	1	1	3
1	1	0	0	4
5	1	0	1	5
3	1	1	0	6
7	1	1	1	7

OMR count, normal and inverted direction

If counters like WAS (Wrap Around Sequence) or SSQ (Set Sequence) are present in the OMR code, min (begin) and max (end) value as well as direction must be set.

Both the WAS and the SSQ counter are binary counters. The binary system only has two numbers 0 or 1 (for OMR no mark or mark). First number (mark) represents the value 1, next the value 2, next value 4 and so on. The sum is normally calculated from right to left as in the Binary count figure to the left. A three digit binary code can therefore have eight different values from 0 to 7.

Looking at this OMR count figure to the left (using the WAS counter as an example), the difference in value when counting from either direction is clearly shown. The same applies for the SSQ counter.

#### WAS and/or SSQ counters, continued



To set min (begin) and max (end) value and reading direction, press the [Misc] button.

2 Set min and max value by pressing the corresponding pointed arrow buttons. Min and max value can be set separately. Alter the reading direction by pressing the [Swap] button. Reading direction will be changed for both the WAS and the SSQ together.

Press the [Back] button.

#### Saving OMR profiles

### Note 🖉

To be able to store settings you have to be logged in as an administrator, see section **1 Basics**.



Saving OMR profiles work in the same manner as saving jobs. See storing, deleting and renaming jobs in section **3. Jobs**.

**1** Save the OMR profile by pressing the [Load/ Save] button.

- **2** Press the [Save] button.
- 3 Enter a name for the OMR profile and press the [OK] button.

# Using an OMR profile



4. Settings

1111111



- **1** Create (see previously in this section) or load an existing OMR profile:
- Point at the feeder.
- Press the [OMR] button.
- Press the [Load/Save] button.
- Point at the OMR profile.
- Press the [Load] button.
- Confirm by pressing the [OK] button.
- **2** Place the calibration sheet for the actual job and place it in bin A.
- 3 Make sure that the OMR reader is physically positioned correctly (fence/ladder) to read the OMR marks, see **1 Basics, Positoning the scanner.**



Turn on the laser by pressing the [Scanner] button and the press the [Laser] so it goes from "OFF" to "ON".

# Using an OMR profile, continued

....

Confirm and Exit



80

- **5** Position the laser beam in the middle of the OMR marks.
- Adjust the laser beam width so that it is approximately 10-15 mm (0.4-0.6") wider than the OMR marks on both sides. Either by pressing the pointed arrows or by just pointing at the beam and drag.
- 4. Settings



Perform a calibration. This is done either by pressing the [Calibrate] button from the same screen or by first pressing the [Back] button and then the [Calibrate] button. The feeder will pull the top sheet a little.

After a successful calibration, remove the calibration sheet. Press the [OMR] button so it goes from "OFF" to "ON". Now the OMR is set up and you can continue setting up and loading the rest of the system

## OMR after power off/power on



After the system has been powered off and then powered on, all job and OMR settings will remain but the scanner is switched off.

To switch the scanner on, point at the feeder and then press the [OMR] button.

**2** Switch the scanner from OFF to ON by by pressing the [OMR OFF] button.

0

**3** System is now ready.



# BCR

BCR - Barcode recognition - is an option added to the Tower Feeder to provide scanning of paper to detect the widths and spacings of parallel lines in a predetermined position. The BCR interpreting facility in the system handles Code 39, Code 128, I2 of 5, DataMatrix and PDF417.

The interpreting of BCR in the system can be divided into two main objectives. Safety (integrity) and machine control.

# Safety functions

The safety functions are there to make sure that the BCR guarantees the integrity of each sheet fed.

#### IGNore (IGN)

The ignore functionality is achived by setting both start and end characters and bits to "IGN".

#### Wrap Around Sequence (WAS)

This is a counter that checks that certain defined marks/characters on each sheet follows in the right order *within a sequence*.

The counter starts and stops at a value of your choice but increases/decreases by 1 (one) for every sheet fed. After reaching the end value, the counter starts all over again. This continues throughout the whole feeding sequence no matter how many sets are processed.

#### Scanner

Counting is binary and the reading direction must be specified since the result differs. Binary code 100 read from left to right equals 1 (one).

Same binary code read from right to left equals 4 (four).

#### Camera

Counter is decimal using complete character value.

#### Set SeQuence (SSQ)

This is a counter that checks that certain defined marks/characters on each sheet follows in the right order *within the set*. The difference, compared to WAS, is that the SSQ starts over for each set.

The counter starts and stops at a value of your choice but increases/decreases by 1 (one) for every sheet fed. After reaching the EOC mark (see below), the counter starts all over again at the next set.

This continues throughout the whole feeding sequence no matter how many insertions that are done.

#### Scanner

Counting is binary and the reading direction must be specified since the result differs. Binary code 100 read from left to right equals 1 (one). Same binary code read from right to left equals 4 (four).

#### Camera

Counter is decimal using complete character value.

# Machine control functions

The machine control function tells the system how to handle each individual set of documents.

#### Beginning Of Collation (BOC)

This mark/character represents the start of a new set. The feeder will fed sheets until a end of set mark (EOS) is detected.

#### End Of Collation (EOC)

This mark/character represents the end of a set. The set will now be handled as programmed. For example folded and then inserted into an envelope.

Selective Feed 1 to 7 (SF1 to 7)

When this mark/character is detected, one or more selected enclosures will be added to the actual set. The next set will not have any enclosures added unless a new SFX mark is detected.

### 🖉 Note

The SFx mark/character must be present on the first sheet of the new set.

#### Hand Feed Last (HFI)

Hand feed last means that the actual set shall have some material manually added on top of the set before it is inserted. When this mark/character is detected, the actual set will be paused on the infeed deck on the inserter. Infeed deck interlock will be disabled. Open the infeed deck cover, add material manually and press the pedal to complete the cycle.

#### 🖉 Note

The HFI mark/character must be present on the first sheet of the new set.

# Hand Feed First (HFf)

Hand feed first means that the actual set shall have some material manually added at the bottom of the set before it is inserted. When this mark/character is detected, the system will be paused and the infeed deck interlock disabled. The operator can now open the infeed deck cover feed the material to the infeed deck. When the pedal is pressed, the system will complete it's cycle.

# 🖉 Note

The HFf mark/characters must be present on the first sheet of the new set.

#### DiVert Finished (DVF)

When this mark/character is detected, the actual set will be processed **without** having the envelope sealed. The next set will have the envelope sealed unless a new DVF mark is detected.

### 🔗 Note

The DVF mark/character **must be** present on the first sheet of the new set.

#### DiVert to Deck (DVD)

When this mark/character is detected, the actual set will be transported to the outsort bin on the folder. The next set will be processed as programmed unless a new DVD mark is detected.

#### Note 🖉

The DVD mark/characters must be present on the first sheet of the new set.

#### STop (ST)

When this mark/character is detected, the system will stop after the actual set has been processed.

### 🖉 Note

The ST mark/character **must be** present on the first sheet of the new set.

#### Page Numbers (PN)

This is a counter that checks that certain defined characters on each sheet follows in the right order *within the set*. The counter increases by 1 (one) for every sheet fed. When PN = PC an EOC (see above) signal is generated. After EOC signal, the counter starts over again at the next set. PN works togheter with (requiers) PC. The PN counter uses whole characters.

#### Page Count (PC)

Defines the total number of sheets in the set. When PC = PN an EOC (see above) signal is generated. PC works togheter with (requiers) PN.

The PN counter uses whole characters.

#### Set Integrity (SI)

This is a set integrity check to verify that all sheets in a set carry the same SI value. For the next set, the value must be different. How is not important, see example below.

Set	Sheet	SI value
1	1	111
1	2	111
1	3	111
2	4	000
3	5	100
3	6	100

### Customer ID (CID) (only BCR 2D)

This is a set integrity check to verify that all sheets in a set carry the same customer id. When a new customer id is detected, that means that the previous sheet was the last one in that set and an EOC (end of collation) signal is generated, see example below.

Set	Sheet	Customer ID
1	1	123
1	2	123
1	3	123
2	4	125
3	5	1001
4	6	1002

# Creating an BCR profile



Check the specification of the Barcode for the job to determine function for each character/bit.

- From the main screen, point at the feeder.
- **2** Point at the [Barcode] button.



## 3 Scanner

Define how the Barcode should be read, ladder or picket fence (see **9 Specifications** for explanation), by pressing the paper stack on the screen.

#### Camera

The camera can only be positioned in one direction.

#### Setting number of BCR marks



## Point at the [Marks] button.

2 Choose symbology (code 39, I 2 of 5, code 128, Datamatrix or PDF417) by pressing loop arrow button.

#### Defining the BCR interpretation



#### Scanner

Define the position (character and bit) of each function used. Point at the first box next to the actual function and use the up arrow button to alter the start character. Point at the second box next to the actual function and use the up arrow button to alter the start bit. End character and end bit will automatically be altered to the same values and you can see the length in the rightmost box. If a function uses more than one bit, change stop character and stop bit to correct value as described above.

#### Camera

Define the position (character) of each function used. Point at the first box next to the actual function and use the up arrow button to alter the start character. End character will automatically be altered to the same values and you can see the length in the rightmost box. If a function uses more than one character, change stop character to correct value as described above.

### 🖉 Note

The value of the end character and the end bit can be same or higher than the value of the start character and start bit.

As a result thereof, if you use the down arrow button to lower the start character and the start bit, the end character and the end bit will not be affected. If you also want to lower the value of the end character and the end bit you will have to do so by pointing at the actual value and use the down arrow button.

If you do not enter any value i.e. IGN is showed in all boxes, function is not enabled.

Continued on next page.

#### Defining the BCR interpretation, continued



The list below shows all available functions and in the order they appear.

- 1 **BOC** (Beginning of Collation)
- 2 EOC (End of Collation)
- 3 SF1 (Selective Feed 1)
- 4 SF2 (Selective Feed 2)
- 5 SF3 (Selective Feed 3)
- 6 SF4 (Selective Feed 4) 7
  - SF5 (Selective Feed 5)
- 8 SF6 (Selective Feed 6)
- 9 SF7 (Selective Feed 7)
- 10 HFf (Hand Feed First)
- 11 HFI (Hand Feed Last)
- 12 DVD (Divert to Deck)
- DVF (Divert Finished) 13
- 14 ST (Stop)
- SSQ (Set Sequence) 15
- 16 WAS (Wrap Around Sequence)
- 17 ΡN (Page Numbers)
- 18 PC (Page Count)
- 19 SI Set integrity
- 20 CID Customer ID

#### WAS and/or SSQ counters

4	2	1	Sum
0	0	0	0
0	0	1	1
0	1	0	2
0	1	1	3
1	0	0	4
1	0	1	5
1	1	0	6
1	1	1	7
Binem: count			

Binary count

. Settings

Inverted direction	WAS2	WAS1	WAS0	Normal direction
0	0	0	0	0
4	0	0	1	1
2	0	1	0	2
6	0	1	1	3
1	1	0	0	4
5	1	0	1	5
3	1	1	0	6
7	1	1	1	7

Count, normal and inverted direction

If counters like WAS (Wrap Around Sequence) or SSQ (Set Sequence) are present in the code, min (begin) and max (end) value as well as direction must be set.

#### Scanner

Both the WAS and the SSQ counter are binary counters. The binary system only has two numbers 0 or 1 (for no mark or mark). First number (mark) represents the value 1, next the value 2, next value 4 and so on. The sum is normally calculated from right to left as in the Binary count figure to the left. A three digit binary code can therefore have eight different values from 0 to 7.

Looking at this count figure to the left (using the WAS counter as an example), the difference in value when counting from either direction is clearly shown. The same applies for the SSQ counter.

#### Camera

WAS and SSQ counting is decimal.

- To set min (begin) and max (end) value and reading direction, press the [Misc] button.
- 2 Set min and max value by pressing the corresponding pointed arrow buttons. Min and max value can be set separately. Alter the reading direction by pressing the [Swap] button. Reading direction will be changed for both the WAS and the SSQ together.

Press the [Back] button.



#### Saving BCR profiles

### 🔗 Note

To be able to store settings you have to be logged in as an administrator, see section **1 Basics**.



# Using an BCR profile



**1** Create (see previously in this section) or load an existing BCR profile:

- Point at the feeder.
- Press the [BCR] button.
- Press the [Load/Save] button.
- Point at the BCR profile.
- Press the [Load] button.
- Confirm by pressing the [OK] button.



# 2 Scanner

Make sure that the scanner is physically positioned correctly (fence/ladder) to read the BCR marks, see **1 Basics, Positioning the scanner.** 

#### Camera

The camera can only be positioned in one direction.

 Image: Sector Sector

 Image: Sector

 Image: Sector

 Image: Sector

 Image: Sector

 Image: Sector



**3** Turn on the laser by pressing the [Scanner] button and the press the [Laser] so it goes from "OFF" to "ON".

Procedure is the same, but depending on weather you have a Scanner or a Camera installed, the user interface looks different.

# Using an BCR profile, continued







### A Scanner

Position the laser beam in the middle of the BCR code.

#### Camera

Position the beam so that the point where the lines would have intersected is in the centre of the code.



# 5 Scanner only

Adjust the laser beam width so that it is approximately 10-15 mm (0.4-0.6") wider than the BCR code on both sides. Either by pressing the pointed arrows or by just pointing at the beam and drag.



B Press the [Laser ON] button and then the [Read] button. The four yellow fields will now display information about the BCR code.

First field: Will show the values of the characters.

Second field: Will show the binary representation of the character values.

Third field: WAS and/or SSQ counters, if used, are displayed here. Also the value of the character is displayed.

Fourth field: Displays the remaining functions and their values.

#### BCR after power off/power on



After the system has been powered off and then powered on, all job and BCR settings will remain but the scanner is switched off.

To switch the scanner on, point at the feeder and then press the [Barcode] button.

**2** Switch the scanner from OFF to ON by by pressing the [Barcode OFF] button.





**3** System is now ready.

# 5. Admin

# The Admin Screen

In the Admin screen you will find additional features and settings. Logged in as an administrator you will also be able to create and delete custom envelopes and inserts.

### 🖉 Note

Certain customer configurations will automatically be logged in to Admin at power on. If so, skip this section.



**1** From the Main screen, press the [Admin] button.

#### Size Standard

In the Admin screen you can change the paper and envelope size standard. By changing the size standard the preset paper and envelope sizes are altered to best fit your regional standard.



1 In the Admin screen, press the loop arrow button to select the correct regional standard.

# **Custom envelopes**

# 🔗 Note

To be able to create and delete custom envelopes you must be logged in as an administrator, see section **1** Basics.



In the Admin screen, press the [Custom envelopes] button.

Creating custom envelopes



#### Creating custom envelopes, continued



# Enter a name and press the [OK] button.

#### **Deleting custom envelopes**

115 mm 115 mm 225 mm
😑 🙆 🔕
Career man are LOW C Career man are Career man
🥌 🔕 💿

1 In the Custom envelopes screen, select the custom envelope size you want to delete and press the [Delete] button.

**2** Confirm by pressing the [Yes] button.

# **Custom inserts**

# 🖉 Note

To be able to create and delete custom inserts you must be logged in as an administrator, see section **1 Basics**.



1 In the Admin screen, press the [Custom inserts] button.

Creating custom inserts



#### Creating custom inserts, continued



**4** Enter a name and press the [OK] button.

Deleting custom inserts

📥 🔼 🔍 🐛 🛄
Calendary Calendary Calendary
200 mm
🚬 📀 🍥
Content for a set of the set of t
(A)

1 In the Custom inserts screen, select the custom insert size you want to delete and press the [Delete] button.

2 Confirm by pressing the [Yes] button.

# **Clean Sealing Module**

The fresh fluid container has to be filled if it is the first time to run the system and when the machine indicates Refill fluid [1]



- Fill the fresh fluid container with sealing fluid.
- 2 From the Main screen, press the [Admin] button and then press the press the [Clean sealing module] button.

# 🔗 Note

Make sure the waste fluid container is not full before running the cleaning program. Cleaning will drain up to 20 cl (7 fl oz).

Confirm cleaning the sealing module by pressing the [Yes] button.

**3** Wait until the cleaning process is finished (message disappears).

Remove and drain the waste fluid container.

# **Drain Sealing Module**

If the system has to be emptied from sealing fluid, for example before moving the Inserter, follow instructions below.



From the Main screen, press the [Admin] button and then press the press the [Drain sealing module] button.

### 🔗 Note

Make sure the waste fluid container is not full before running the cleaning program. Emptying will drain up to 20 cl (7 fl oz).

# **Drain Sealing Module, continued**



**2** Confirm draining the sealing module by pressing the [Yes] button.

Wait until the draining process is finished (message disappears).

**3** Remove and drain the both fluid containers.

# Software versions

This window displays software versions for user interface (UI) i.e. the screen you are watching and all modules included in the system.



- 1 From the Main screen, press the [Admin] button and then press the [Software versions] button.
- 2 Close the window by pressing the [OK] button.

# Language



- From the Main screen, press the [Admin] button and then press the [Language] button.
- **2** Select language with the loop arrow and press the  $[\checkmark]$  button to accept.

# **Command window**

The command window allows you to execute commands in the system. In order to create custom sized envelopes and inserts, to save jobs and OMR / BCR profiles you need to be logged in as an administrator. Example below shows how to log in, but the principle is the same for other commands.



From the Main screen, press the [Admin] button and then press the [Command

2 Enter the command "ADMIN." followed by the access code using the buttons. Press

# Note

- The default access code is "1000". Correct command is "ADMIN.1000".
- To change the access code contact your service technician.
- To log out, enter the command "ADMIN." followed by anything but the correct access ٠ code.
- You will automatically be logged out when the Inserter is powered off. ٠

# 6. Clearing a Paper Jam

# Inserter

Following covers/modules can be opened in order to clear a paper/envelope jam:



### Solution Note

To be able to open the Top Cover, first slide the Envelope Feeder open.

# Mailfeeder

Following covers/modules can be opened in order to clear a paper jam:

Towerfeeder door


## Folder

Following covers/modules can be opened in order to clear a paper jam:



Page intentionally blank

# 7. Troubleshooting

## General

If an error such as a paper jam condition should occur, it is indicated on the Inserter display. Which unit in the system and the nature of the fault is generally displayed in text or as a fault code at the bottom of the display.

In the occasion of Malfunctions do the following: Restart and Reload job. If error consist call service engineer.

### 🔗 Note

If the problem cannot be solved with the instructions in this section or the Tips and Tricks under section **2 Running the system**, contact an authorized technician.

## Notices

#### Interlock

These notices will be shown if one of the covers is open. Text on the screen indicate the open covers.



Continued on next page.

## Notices, continued

#### DMI:06-22 Remove set from stacker

The most recent envelope may not be correct. Check the top envelope in the stacker. Press the [Reset] button to exit message.

#### DMI:06-15 Stacker full

The stacker is full and has to be emptied. Press the [Reset] button to exit message.

### 🖉 Note

If using a BST and problem occurs, contact an authorized technician.

#### DMI:01-14 Envelope low level

Load more envelopes. Press the [Reset] button to exit message.

#### DMI:07-16 Check water level

Check fluid level and fill fluid as described in Fill/Refill Fluid under section **1 Basics**. Press the [Reset] button to exit message.

## Warnings

#### DMI:03-24 Insert size too small

The insert size is below the recommended size compared to the envelope.

This may affect operation in a negative way. Press the [Reset] button to exit message.



#### **DSD** not guaranteed

If an extremely light absorbing and/or thick paper is used, the double sheet detection function is limited and identification of doubles are not guaranteed. Contact an authorized technician if the problem persists when not using light absorbing and/or thick paper.





## Fault Codes

#### **Inserter Fault Codes**



All Intserter fault codes listed below are presented as shown in the figure. The error code is the only thing that differs.

#### DMI:0203 Envelope feed fault

Envelope jam. Slide the Envelope Feeder open and open the top cover. Remove the envelope. Press the [Reset] button to exit message.

Make sure correct envelope size is set according to section **4 Settings**.

- Make sure the correct envelope type is set according to section **4 Settings**. If type open is chosen when a closed envelope is used, this fault will occur.
- Check that the envelope flaps are not folded around other envelopes in the stack.
- If the jam is caused by double fed envelopes, adjust the separation pressure as described in Load Envelopes in DMI under section **1** Basics.

#### DMI:0404 Flap opening miss

Opening of the envelope flap has failed. Slide the Envelope Feeder open and remove Press the [Reset] button to exit message.

- Check that the envelopes are loaded correctly as described in Load Envelopes in DMI under section 1 Basics.
- Make sure correct envelope type, open or closed flap, is selected according to section 4 Settings.

#### DMI:0406 Envelope opening miss

Opening of the envelope has failed. Slide the Envelope Feeder open and remove the Press the [Reset] button to exit message.

Check that the envelopes are loaded correctly as described in Load Envelopes in DMI under section **1 Basics**.

- Adjust side guides. If side guides are set too loose, the envelope will not be fed straight and it could cause envelope opening miss.
- Adjust separation pressure. If the separation pressure is set unevenly the envelope will not be fed straight and it could cause envelope opening miss.
- Change insert size according to Tips and Tricks under section **2 Running the system**.
- To prevent this fault the envelope stop position can be adjusted as described in Advanced Settings under section 4 Settings.
- If the problem persists it can be caused by too soft or not properly glued envelopes. For more information on envelope requirements see section **9** Specifications.

#### **Inserter Fault Codes, continued**

#### DMI:0107 Envelope misfeed

Envelope could not be fed from the Envelope Feeder. Press the [Reset] button to exit message.

- If the envelope stack is low the extra weight can be used to prevent envelope misfeeds. •
- Make sure correct envelope size is set according to section 4 Settings.
- Adjust side guides and make sure they are not set too tight.
- Make sure all envelopes are placed up against the separators as described in Load Envelopes in DMI under section 1 Basics.
- Adjust the separation pressure as described in Load Envelopes in DMI under section 1 ٠ Basics.
- Check/clean the envelope feed rollers according to Maintaining Your Machine under section 8 General Remarks.

#### DMI:0508 Envelope stuck at roller

Envelope jam. Slide the Envelope Feeder open and remove the envelope. Press the [Reset] button to exit message.

- Clean the paper path according to Maintaining Your Machine under section 8 General Remarks.
- Contact an authorized technician if the problem persists.

#### DMI:0609 Sealing miss

Sealing has failed. Remove the unsealed envelope from the stacker. Press the [Reset] button to exit message.

- . Troubleshooting Check that the paper path is clean, glue build-up can result in sealing miss. See Maintaining Your Machine - Cleaning Sealing Module under section 8 General Remarks.
  - Run the cleaning Sealing Module program, see Maintaining Your Machine Cleaning Sealing Module under section 8 General Remarks.
  - Adjust the amount of sealing fluid according to Inserter Settings under section 4 Settings.
  - Decrease speed according to Inserter Settings under section 4 Settings.
  - Increase sealing delay according to Inserter Settings under section 4 Settings.
    - Increase insert offset according to Inserter Settings under section 4 Settings.

#### DMI:0310 Pusher belt stuck

Paper and/or envelope jam on infeed deck or inside the Inserter.

- Open the infeed deck cover and slide the Envelope Feeder open and remove the insert set and envelope. Press the [Reset] button to exit message.
- Contact an authorized technician if the problem persists.

#### Inserter Fault Codes, continued

#### DMI:0311 Insertion miss

Insertion has failed. Open the infeed deck cover and slide the Envelope Feeder open and remove the insert set and envelope. Press the [Reset] button to exit message.

- To prevent this fault the envelope stop position can be adjusted as described on page 40.
- If feeding reply envelopes from the Bookletfeeder, make sure to load the reply envelopes flap side down.
- Contact an authorized technician if the problem persists.

#### DMI:0312 Insert fault

Insertion has failed.

- Open the infeed deck cover and slide Envelope Feeder open and remove the insert set and envelope. Press the [Reset] button to exit message.
- Contact an authorized technician if the problem persists.

#### DMI:0113 Size mismatch

This screen will be shown when running trial piece if the insert size, set in the Mailfeeder settings exceeds the envelope size, set in the Inserter settings. Press the [Reset] button to exit message.

- Check that the Inserter and Mailfeeder settings are correct.
- Make sure correct paper orientation, landscape/portrait is chosen.
- Make sure there is enough clearance in the envelope for the thickness of the inserts as described in Filling Capacity under section 1 Basics.

#### DMI:0317 Two sets on infeed deck

This screen is shown during operation if two insert sets are fed onto the infeed deck.

- Open the infeed deck cover and remove the sets.
- Press the [Reset] button to exit message.

#### DMI:0318 Remove set from infeed deck

This screen is shown at start up if there is paper on the infeed deck.

- Open the infeed deck cover and remove the insert set.
- Press the [Reset] button to exit message.

#### DMI:0219 Remove envelope inside hood

This screen is shown at start up if there is an envelope jam under the top cover.

- Slide the Envelope Feeder open and open the top cover.
- Remove the envelope.
- Press the [Reset] button to exit message.

#### **Inserter Fault Codes, continued**

#### DMI:0323 Check infeed stopper

The infeed stoppers have not stopped the paper at right position on the infeed deck.

- Open infeed deck cover and remove the insert set.
- Press the [Reset] button to exit message.
- Contact an authorized technician if the problem persists.

#### DMI:0525 Envelope lost

The envelope was placed on the sealing beam instead of being registered by the sealing sensor.

Open cover and remove the envelope from the sealing beam.

#### DMI:0326 Infeed miss

This screen is shown if the paper has failed to be fed.

- Press the [Reset] button to exit message and restart the system.
- Contact an authorized technician if the error consists.

#### **Mailfeeder Fault Codes**



MFX:1011 No feed sequences

Mailfeeder settings are missing.

All Mailfeeder fault codes listed below are presented as shown in the figure. The error code is the only thing that differs.

#### MFX:0902 Outfeed jam

Paper jam in the Mailfeeder outfeed area.

Lift off the outfeed hatch and remove the paper, see section 6 Clearing a Paper Jam.

Press the [Reset] button to exit message.

- Set feed sequence in the Mailfeeder settings according to section 4 Settings.
- Press the [Reset] button to exit message.

#### Too Long

The paper/booklet is too long, compared to calibrated trial piece value. Probable cause is double feeding or wrong paper in bin.

For the BF, adjust separation pressure as described in Load Booklets in BF under section 1 Basics. Continued on next page.

#### Mailfeeder Fault Codes, continued

 Clean separator pad as described in Maintaining Your Machine under section 8 General Remarks.

#### **Too Short**

The paper/booklet is too short, compared to calibrated trial piece value. Probable cause is wrong paper in bin whole running trial piece or paper skewed when fed.

- Check paper and if necessary run trial piece again.
- Make sure side guides are up against the stack.

#### Timeout

This fault code is shown when the Accumulator has not received the expected material.

#### Too Thick/Too Thin

The paper/booklet is too thick/thin, compared to calibrated trial piece value. Probable cause is double feeding, wrong paper in bin or not correctly loaded papers.

- For the BF, adjust separation pressure as described in Load Booklets in BF under section **1 Basics**.
- Clean separator pad as described in Maintaining Your Machine under section 8 General Remarks.
- If the cause is not double feeding, check paper and make sure all sheets are turned in the same direction.

### 🖉 Note

If a jam or double feed occur when feeding a pre-collated set, make sure the pre-collated set in bin is complete to ensure correct order of documents in envelope when continuing the inserting process.

#### Empty

Refill papers/booklets.

#### 🔗 Note

If the paper is printed black and loaded so the black area is placed where the empty sensors are positioned, the sensors may wrongly indicate that the bin is empty.

#### Miss

The paper could not be fed.

- For the BF, adjust separation pressure as described in Load Booklets in BF under section 1 Basics.
- For the TF, make sure all sheets are placed up against the separation beam as described in Loading Paper in the TF under section **1** Basics.
- Clean feed rollers as described in Maintaining Your Machine under section 8 General Remarks.

#### Mailfeeder Fault Codes, continued

#### Jam

Remove the paper, see section 6 Clearing a Paper Jam.

- Clean the separation pads as described in Maintaining Your Machine under section 8 General Remarks.
- Clean feed rollers as described in Maintaining Your Machine under section 8 General Remarks.
- Make sure the sheets/booklets are properly loaded as described in section 1 Basics. Make sure the sheets are well fanned, aligned and that the ink has dried out.

#### S Note

If a jam should occur when feeding a pre-collated set, make sure the pre-collated set in bin is complete to ensure correct order of documents in envelope when continuing the inserting process.

#### Folder Fault Codes



All Folder fault codes listed below are presented as shown in the figure. The error code is the only thing that differs.

#### FO:0102 Bypass jam

Paper jam in Folder bypass area.

- Lift top cover and outsort bin to remove paper.
- Press the [Reset] button to exit message.

#### FO:0203 Infeed miss

This screen is shown if the paper has failed to enter.

- Lift top cover and outsort bin to remove paper.
- Press the [Reset] button to exit message.
- Contact and authorized technician if the error consists.

#### FO:0304 Compile error

Paper jam in compiler area.

- Open the top cover and set the lower transport belt to lifted position to get access to the compiler.
- Clear the paper jam.
- Press the [Reset] button to exit message.

#### Folder Fault Codes, continued

#### FO:0406 Fold error

Paper jam in Folder area.

Pull out the fold pocket cover to remove paper. Press the [Reset] button to exit message.

#### FO:0507 Outfeed miss

Paper jam in Folder area.

Pull out the fold pocket cover to remove paper. Press the [Reset] button to exit message.

#### FO:0508 Outfeed error

Paper jam in Folder outfeed area.

Lift outsort bin and remove paper. Press the [Reset] button to exit message.

#### FO:0609 Clear outsort bin

Remove paper from the outsort bin.

#### FO:0212 Clear infeed area

This screen is shown if you have tried to run the machine while there is still a paper jam in the infeed area.

Lift top cover and remove paper. Press the [Reset] button to exit message.

#### FO:0313 Clear compile area

This screen is shown if you have tried to run the machine while there is still a paper jam in the compiler.

- Open the top cover and set the lower transport belt to lifted position to get access to the compiler. Clear the paper jam.
- Press the [Reset] button to exit message.

#### FO:0414 Clear fold area

This screen is shown if you have tried to run the machine while there is still a paper jam in the folder.

- Pull out the folder pocket cover and lift off the fold pocket in which there is a paper jam to clear.
- Press the [Reset] button to exit message.

#### FO:0515 Clear outfeed area

This screen is shown if you have tried to run the machine while there is still a paper jam in the outfeed area.

- Lift the outsort bin to remove paper.
- Press the [Reset] button to exit message.

#### FO:0419 Fold insert too thick

Folded set is too thick.

Accepted quantities and weights of papers included in the set are described in the "Fold Thickness" chart in section 9 Specifications.

Adjust set accordingly or divide set, see section 4. Settings.

#### FO:0320 Fold insert to small

Folded set is too small.

Set the Mailfeeder settings according to the sizes accepted by the Folder in the specifications in chapter 9.

#### FO:0421 Fold setup mismatch

This screen will be shown when running a trial piece if the Mailfeeder is set to a fold type and the Folder settings is not.

Press the [Reset] button to exit message.

## OMR/BCR Errors



All OMR/BCR error codes listed below are presented as shown in the figure. The error code is the only thing that differs.

#### General procedure

If an error is detected for no obvious reason, follow these steps:

- Make sure the laser beam covers the code plus 15 mm at both ends. See Using an OMR profile or Using an BCR profile in section 4 Settings.
- Make sure the bin is correctly loaded and that the side guides places the sheets loaded in the centre of the bin. See Loading Paper in TF in section 1. Basics.
- If you are using OMR, make sure that the scanner is calibrated. See Using an OMR profile in section 4 Settings.
- Make sure the right OMR/BCR profile is selected. See Using an OMR profile or Using an BCR profile in section 4 Settings.
- If you are using OMR, make sure that the scanner reads the code from the right direction. See Using an OMR profile in section 4 Settings.
- Make sure the correct run mode (Ladder / Fence) is chosen. See Using an OMR profile or Using an BCR profile in section **4 Settings**.

Continued on next page.

#### General procedure, continued

• If BCR code is not possible to read, check that code density is within specification.

If this does not correct the problem, check manually that the code can be detected.



- From the Main screen, point at the Mailfeeder.
  - Press the [OMR] or the [Barcode] button.
  - Press the [Scanner] button.
- Press the [Read] button.

#### Error codes

#### MF1:11-33 Error NoCode

No code at all detected.

#### MF1:11-34 Error Parity

The parity check detected:

- an odd number of marks when parity is set to even (number of marks).
- an even number of marks when parity is set to odd (number of marks).

#### MF1:11-35 Error Always1

The integrity check detected a 0 (zero) when a 1 (one) was expected.

#### MF1:11-36 Error Always0

The integrity check detected a 1 (one) when a 0 (zero) was expected.

#### MF1:11-37 Error WAS-sequence

The sequence counter detected an irregularity in the order the sheets within a sequence was fed. For example counting 24,25,29 instead of 24,25,26.

#### MF1:11-38 Error SI

The set integrity check detected that the SI value not carried the same value within the same set.

#### MF1:11-41 Error BOC

No Beginning Of Collation (BOC) could be detected after detecting an End Of Collation (EOC). After detecting an EOC, a BOC is expected on the next sheet. This only applies if BOC is defined in the OMR code since the BOC mark is not mandatory.

Continued on next page.

#### Error codes, continued

#### MF1:11-42 Error EOC

A Beginning Of Collation (BOC) has been detected without having detected an End Of Collation (EOC). It is expected that a BOC is immediately preceded by a EOC on the sheet before.

#### MF1:11-43 Scanner Error Timeout

This error code is generated if the scanner does not reply to the system in time. If general procedure does not help, call for service.

#### MF1:11-44 Error Scannerbin not included

During cycling up it is detected that Bin A is not included in the list of used bins in the TowerFeeder while scanner is set to On.

#### MF1:11-45 Error Parity conflict

During cycling up it is detected that both parity even and parity odd are included in the code.

#### MF1:11-46 Error Hand Feed conflict

During cycling up it is detected that both hand feed last and hand feed first are included in the code.

#### MF1:11-47 Error BOC without EOC

During cycling up it is detected that an End Of Collation (EOC) is missing in the code.

#### MF1:11-48 Error Multiple Scanner layers

During cycling up it is detected that an Bin A has been selected in multiple layers.

#### MF1:11-49 Error Scanner-QTY > 1

During cycling up it is detected that quantity is set to > 1 an Bin A has been selected in multiple layers.

#### MF1:11-50 Error Scanner as selective

During cycling up it is detected that an Bin A has been set to selective feed.

#### MF1:11-51 Error Scanner paired

During cycling up it is detected that an Bin A is linked to another bin.

#### MF1:11-59 Error SSQ-sequence

The set sequence counter detected an irregularity in the order the sheets within a set was fed. For example counting 1,2,5 instead of 1,2,3.

#### **MF1:11-60 Error Scannerbin empty** Bin A is empty.

## MF1:11-61 Stopped on STOP-mark

System stopped because a stop mark was detected.

#### MF1:11-62 Error missing BOC

Beginning Of Collation (BOC) is defined in the code but can not be detected on the first sheet in the set during cycle up.

#### MF1:11-63 Error BOC conflict

During cycling up several Beginning Of Collation (BOC) marks are defined.

#### MF1:11-64 Error EOC conflict

During cycling up several End Of Collation (EOC) marks are defined. 122

# 8. General Remarks

## Do's And Don'ts

- Always follow all warnings marked on, or supplied with, the equipment.
- **Always** exercise care when moving the equipment. Always contact service if relocating the equipment.

#### **▲ CAUTION:**

Unplug the power cord from the wall outlet and machine before you move or relocate the equipment. Always contact service if relocating the equipment.

- Do not remove covers or guards that are fastened with screws.
- Do not override or bypass electrical or mechanical interlock devices.
- Do not operate the equipment if you notice unusual noises or odours. Disconnect the power cord from the power source and call your authorized technician to correct the problem.

#### A WARNING:

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### 🔗 Note

The domestic environment is an environment where the use of broadcast radio and television receivers may be expected within a distance of 10 m of the apparatus concerned.

- Do not switch off the power while the machine is running. Make sure the machine cycle has ended.
- Do not open covers while the machine is running.
- Do not move machine while the machine is running.
- Do not make arbitrary changes to the machine.

## **Placing Your Machine**

## **Machine Environment**

- Always locate the equipment on a solid support surface with adequate strength for the weight of the machine.
- Always keep magnets and all devices with strong magnetic fields away from the machine.

If the place of installation is air-conditioned or heated, do not place the machine where it will be:

- Subjected to sudden temperature changes.
- Directly exposed to cool air from an air-conditioner.
- Directly exposed to heat from a heater.

## **Power Connection**

- **Always** connect the equipment to a properly grounded power source. If in doubt, have the power source checked by a qualified electrician.
- A WARNING: Improper grounding of the equipment can result in electrical shock.
- Never connect the machine to a power source that lacks a ground connection terminal.

## Access to Machine

Place the machine near the power source. The machine dimensions are as shown below.



## **Maintaining Your Machine**

### **⚠** Caution:

Never attempt any maintenance that is not specifically described in this documentation.

## Inserter

CHECK POINT	INSTRUCTION	REASON	EACH
All Machine, Paper paths etc.	Clean paper path according to page 93.	Unclean paper paths, due to paper dust can cause paper/envelope jam.	100 000 inserts
Sealing Module paper path	Clean Sealing Module according to page 94.	Glue residue can cause sealing miss.	25 000 inserts
Envelope feed rollers	Clean envelope feed roll- ers according to page 96.	Unclean rollers can cause envelope misfeeds.	50 000 inserts
Envelope Feed- er separator pad	Clean Envelope Feeder separator pads according to page 97.	Unclean separator pads can cause envelope dou- ble feed.	50 000 inserts

## 🖉 Note

How often the maintenance functions should be done is depending on environment, paper type, print quality etc. Clean more often than suggested above if needed.

#### **Cleaning Paper Path**

The machine needs to be cleaned regularly when in use, and if the unit has not been used for a period of time.

Clean every 100 000 inserts or earlier if needed.



Gently clean the machine from paper dust using a vacuum cleaner, towels and brushes.

#### **Cleaning Sealing Module**

Glue build up in the Sealing Module can lead to sealing errors.

Clean every 25 000 inserts or earlier if needed.



Remove glue residue in the sealing module with water. Clean the paper path (A). Lift the sealing flap (B) and clean on both sides. Clean plate (C).

#### Cleaning the Sealing System

The cleaning program can be started manually from the Admin menu. To do this, follow the steps described below.



- Fill the fresh fluid container with sealing fluid.
- **2** From the Main screen, press the [Admin] button and then press the press the [Clean sealing module] button.

### 🖉 Note

Make sure the waste fluid container is not full before running the cleaning program. Cleaning will drain up to 20 cl (7 fl oz).

Confirm cleaning the sealing module by pressing the [Yes] button.

- **3** Wait until the cleaning process is finished (message disappears).
- Remove and drain the waste fluid container.

#### Cleaning Envelope Feed Rollers

Unclean rollers can cause envelope misfeeds.

Clean every 50 000 inserts or earlier if needed.



Clean the feed rollers on the Envelope Feeder.

#### **Cleaning Separator Pads**

Unclean separator pads can cause envelope double feed.

Clean every 50 000 inserts or earlier if needed.



Loosen the screws (A) and lift the separators. Clean the separator pads (B).

## Mailfeeder(s)

CHECK POINT	INSTRUCTION	REASON	EACH
Feed rollers	Clean feed rollers accord- ing to page 99.	Unclean rollers can cause paper misfeeds.	50 000 inserts
Separator pads	Clean separator pads according to page 100.	Unclean separator pads can cause double feeds	50 000 inserts
Vertical transport belt	Clean transport belt according to page 101.	Unclean transport belt can cause paper jam and colour deposits from the print-outs may leave marks on the papers.	100 000 inserts

## 🖉 Note

How often the maintenance functions should be done is depending on environment, paper type, print quality etc. Clean more often than suggested above if needed.

#### **Cleaning Feed Rollers**

Unclean rollers can cause paper misfeeds.

Clean every 50 000 inserts or earlier if needed.



Remove the Towerfeeder roller assembly shaft by pressing it to the right side. The left end of the feed roller assembly will now be released and the assembly can be removed.

## 🔗 Note

To facilitate removal of the feeder roller assembly first remove the bin extension plate.

Clean the feed rollers both on the Towerfeeder and the Bookletfeeder.

While the feed roller assembly is removed, clean the paper separator pad as described on the next page.

#### **Cleaning Separator Pads**

Unclean separator pads can cause double feeds.



Clean every 50 000 inserts or earlier if needed.

#### Towerfeeder

Remove the feed roller assembly as described on previous page. Clean the separator pads (C).



#### Cleaning Transport Belt

Unclean transport belt can cause paper jam and colour deposits from the print-outs can leave marks on the papers.

Clean every 100 000 inserts or earlier if needed.



Open the Towerfeeder door and clean the transport belt.

## Folder

CHECK POINT	INSTRUCTION	REASON	EACH
All machine, paper paths etc.	Clear paper path accord- ing to note below.	Unclean paper paths, due to paper dust can cause paper jam.	100 000 inserts.
Fold rollers	Clean fold rollers accord- ing to page 104.	Unclean rollers can cause paper jam.	50 000 inserts
Transport belts	Clean transport belt according to page 103.	Unclean transport belt can cause paper jam and colour deposits from the print-outs may leave marks on the papers.	100 000 inserts

## 🖉 Note

How often the maintenance functions should be done is depending on environment, paper type, print quality etc. Clean more often than suggested above if needed.

## 🖉 Note

Use vacuum cleaner, towels, brushes to clean the machine and the paper path.

#### **Cleaning Transport Belts**

Unclean transport belt can cause paper jam and colour deposits from the print-outs can leave marks on the papers.

Clean every 100 000 inserts or earlier if needed.



Lift the top cover and the outsort bin to clean the transport belts.

### **Cleaning Fold Rollers**

Unclean fold rollers can cause paper jam.

Clean every 50 000 inserts or earlier if needed.



Clean the fold rollers on the Folder.

# 9. Specifications

## **Machine Specifications**

## **DMI Inserter**

Speed:	Up to 4000 inserts/hour (see section <b>Speed Guidelines</b> ).		
Filling capacity	Up to 12 mm (½") (see section <b>Filling Capacity</b> ).		
Envelope type*	Water sealing envelopes or pocket envelopes with or without window, wallet or pocket (booklet or catalog)		
Envelope size (H x W)*	Min:	105 x 225 mm (4.33" x 8.8")	
	Max:	353 x 353 mm (13.9" x 13.9")	
Envelope weight*	Min:	75 gsm (20 lb Bond)	
	Max:	110 gsm (28 lb Bond)	
Insert size (H x W)*	Min:	89 x 160 mm (3.5" x 6.3")	
	Max:	300 x 315 mm (11.8" x 12.4")	
Dopor woight	Min:	60 gsm (40 lb Book)	
Paper weight	Max:	200 gsm (125 lb TAG)	
Counter	Yes.	Total counter, Resettable counter and Preset counter.	
Jam detection	Yes.	<ul> <li>Envelope misfeed detection</li> <li>Flap opener detection</li> <li>Envelope opening detection</li> <li>Insertion detection</li> <li>Sealing detection</li> </ul>	
Stacker full detection	Yes	Yes	
	Height:	1050 mm (41.3")	
Dimensions	Length:	Length: 1200 mm (47.2")	
	Depth:	750 mm (29.5")	
Weight	141 kg (310 lb)		
Voltage	100-240 V ac ±10 %, 50-60 Hz		
Input current	1.5-3.2 A		
Noise emission LpA**	Stand by	41 dB (A)	
(Operator position)	Operating	73 dB (A)	
Power consumption	300 W		
Heat emission	300 Joule/s 0.28 BTU/s		
Protection Class	IP X0		
Safety Class	Class I		

\* See Detailed Envelope Specification

\*\* Test result of complete system

*Plockmatic uses QT open source license (LGPL) to develop the software used in this machine (https://www.qt.io/qt-licensing-terms).* 

#### **Detailed Envelope Specification**



9. Specifications

There are some tolerances within measurements C, G, H and I. If an envelope type is outside the specification, the envelope needs to be tested to make sure it runs properly in the machine.

Inserts smaller than "A minimum" could be accepted provided that they are placed between inserts that are larger than measurement "A minimum".



#### Seal Flap

The shape of the seal flap is not a critical point for envelopes without windows. In general pointed flaps are preferred. If the flap is straight it works best if the corners are angled.

The shape of the seal flap is of secondary importance, although the flap size should not be above measurement G or below measurement H. Measurement G is determined in the machine by a sensor. Measurement H is determined by the location of rollers holding the flap while inserting. The distance between these rollers is 2xF (F from the centre and out on each side).

#### **Sealing Methods**

Seal adhesive (Gum) activated by moistening is the recommended sealing method. Strip and grip\*, release tape applied over a sticky adhesive can also be used but only for inserting. Not sealing. The machine must then be run in no-sealing mode. These types of envelopes come in many different shapes. To make sure a certain type of strip and grip envelope works it must be tested prior to recommendation.

All other methods such as self-adhering latex etc. cannot be used.

\*Subject for testing

). Specifications

#### Envelope Stiffness

Envelope stiffness is important. If the envelope is too soft it will jam or buckle in the machine. Standard machine type envelopes ranging from 75 to 110 gsm are recommended. Paperweights are difficult to specify due to that the stiffness for the same paperweight can vary with different materials. Also, humidity decreases the stiffness.

#### Seam Style

For open-end "pocket/catalog" envelopes, centre seam is to recommend (Sample 5). Make sure measurement I is within specification.





#### Window Envelopes

The envelopes should have edge-tight gluing (minimum is 1,6 mm (1/16")) on windows to avoid that inserts get caught between the edge of the patch and the window, or that the flap gets caught in the window of the next envelope in the envelope stack. Use envelopes where the window is positioned off centre of the envelope to avoid that the pointed part of the flap gets caught in the window of the next envelope in the envelope stack.







Avoid using envelopes with square types of flaps; the straight edge of the flap could easily get caught in the window.

#### Open End or Open Side (Inch Format Only)

Open side envelopes usually perform best in the machine. 9 x 12" envelopes for  $8\frac{1}{2} \times 11$ " inserts are to suggest. If running more/thicker inserts, up to  $\frac{1}{2}$  inch, the envelope should be larger.

When running open side envelopes for inserts of folded  $8\frac{1}{2} \times 11^{"}$  sheets (or  $5\frac{1}{2} \times 8\frac{1}{2}^{"}$  flat sheets), the envelope width must be at least  $9\frac{1}{4}^{"}$  due to measurement C. Therefore  $6 \times 9^{"}$  envelopes cannot be used.

For open-end envelopes, pay attention to measurement C. For  $8\frac{1}{2} \times 11^{"}$  inserts,  $9 \times 12^{"}$  envelopes cannot be used due to measurement C. Preferably use  $9\frac{1}{2} \times 12\frac{1}{2}^{"}$  or similar.

#### **Bottom Flap to Shoulders**



The left and the right top corners of the bottom flap should be in line with the top of the shoulders (see Sample 1).



It is acceptable if the left and the right top corners of the bottom flap are positioned slightly lower than the top of shoulders (see Sample 2). If so, make sure measurement I is not exceeded and most important that the inserts edges reach the shoulders on both sides, e.g. measurement K on Sample 4. Also, it makes difference how far up the bottom flap is glued to the shoulders. It should be glued as far up as possible. Sample 2 is more forgiving than Sample 4 if it is not glued all the way up.
# Detailed Envelope Specification, continued



The left and right corners of the bottom flap should however not be higher than the top of the shoulders (see Sample 3).

# **Speed Guidelines**

Detail	Insertions/hour	Criteria
	4 000	DL/#10
High Speed	3 700	C5/ 6x9
(Inserts < 1 mm)	3 400	C4/Flats (Wallet)
	2 000	C4/Flats (Pocket)
	2 800	DL/#10
Medium Speed	2 700	C5/6x9
(Inserts 1 mm – 3 mm)	2 400	C4/Flats (Wallet)
	2 000	C4/Flats (Pocket)
	2 000	DL/#10
Low Speed (Inserts > 3 mm)	1 900	C5/6x9
	1 700	C4/Flats (Wallet)
	1 200	C4/Flats (Pocket)

NOTE: Speed guidelines are calculated on one sheet into an envelope.

# Automatic speed mode

The system automatically adjusts the speed depending on the feeding sequence, size of the format and the thickness of the inserts.

The graphical LCD display shows the text "AUTO" on the left side of the speed indicator when auto speed is chosen.

# **Practical Production Volume**

An expected daily production volume lies between 10 000 and 20 000 filled envelopes per day and the recommended maximum production is up to:

Monthly - 500 000 filled envelopes

This is an estimate based on a normal work shift and is depending on system configuration, application and the quality of the used material.

The machine can be run continuously.

# Counters

The System has a total counter in the graphical display. The total counter data is stored on an eeprom, which is moveable to a new board if necessary.

The graphical display also shows a resettable counter and a preset counter, which stop the machine when the preset amount of filled envelopes is reached.

# Filling Capacity

Always make sure to have enough clearance in the envelope for the thickness of the inserts.

Use the following calculation:

Clearance = 16 mm (0.63")(Measurement C) + (thickness of the inserts - 5 mm (0.2")) 5 mm (0.2") insert thickness is default included in the measurement C (16 mm (0.63")).

**Note:** For inserts that are less than 3 mm (.12"), 12 mm clearance is the minimum amount allowed.

Some envelopes are more difficult for the Inserter. If so, choose a larger envelope instead. The thickness is measured as the maximum height, with the documents to be inserted lying on the infeed deck without being compressed.

# **MF Mailfeeder**

The MF Mailfeeder is equipped with at least one of the following separately delivered modules:

- TF Towerfeeder
- BF Bookletfeeder
- AC Accumulator

In Linked mode (Cascade) all trays and the Bookletfeeder can be loaded during run, Feed sequence is set up from the touch screen on the Inserter.



Dimensions (H x W x D)	885 x 810 x 715 mm (35" x 32" x 28")
Weight	76 kg (167 lb)
Dimensions* (H x W x D)	1550 x 810 x 715 mm (61" x 32" x 28")
Weight*	140 kg (308 lb)
Voltage	100-240 V ac ±10 %, 50-60 Hz
Input current	1.5-3 A
Noise emission	See DMI
Power consumption	300 W
Heat emission	300 Joule/s 0.28 BTU/s

\* Data refers to a fully equipped machine (TF, BF & AC)

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# **OMR/BCR Reader**

### Scanner

Specification of OMR reading area and OMR marks.





Ladder



Picket fence

# Positioning

Limits:

А	65 mm (2.56")
В	5 mm (0.2")

## **Clearance:**

С	10 mm (0.4")
E	15 mm (0.6")
D	20 mm (0.8")

# **Mark Specification**

### Mark thickness

Min	0,1 mm (0.004")
Max	2 mm (0.08")

### Mark width

Min	6 mm (0.24"), Ladder
	12 mm (0.5"), Picket fence
Max	N/A

# **Distance between marks**

Min	1 mm (0.04")
Max	15 mm (0.6)

# **Code length**

Min	N/A
Max	125 mm (4.9")

# Number of marks

Min	N/A
Max	32

The marks should be black and the background area should be white

# **OMR/BCR Reader, continued**

### Scanner

Specification of Barcode reading area and Barcode marks.





# Ladder



# Picket fence

150

9. Specifications

# Positioning

Limits:

А	65 mm (2.56")
В	5 mm (0.2")

#### **Clearance:**

С	5 mm (0.2")
D	15 mm (0.6")

# **Barcode specification**

### Barcode width

Min	6 mm (0.24"), Ladder
	12 mm (0.5"), Picket fence
Max	N/A

### **Barcode length**

Min	N/A
Max	125 mm (4.9")

#### Number of characters

	Code 39	I 2 of 5	Code 128
Min		N/A	
Max	12	18	10

#### Density

10 mil (app. 0,254 mm), (0.01")

The barcode should be black and the background area should be white

# **OMR/BCR Reader, continued**

## Camera

Specification of 1D & 2D Barcode reading area and 1D & 2D Barcode marks.



# Positioning

Limits:

А	65 mm (2.56")
В	5 mm (0.2")

#### **Clearance:**

C 10 mm (0.4")

# **Barcode specification**

# **Barcode width**

Min	N/A
Max	50 mm (2")

# **Barcode length**

Min	N/A
Max	50 mm (2")

#### Number of characters

	Code 39	I 2 of 5	Code 128
Min		N/A	
Max	12	18	10

	DataMatrix PDF417	
Min	N	I/A
Max	24	24

#### Density

10 mil (app. 0,254 mm), (0.01")

The barcode should be black and the background area should be white

# **TF** Towerfeeder

The TF Towerfeeder is one of three modules in the MF Mailfeeder unit. It is a six-bin feeder with the possibility to be set up as a collator or as a feeder. Each bin can feed different sizes of materials into the same envelope. Set up as a feeder the TF can combine two or more bins to make it possible for the operator to refill during run.

# Examples:

Collating - set up as a collator one sheet is fed from each bin.

Feeding - set up as a feeder up 60 sheets can be fed divided on 10 layers.

Linked bin (Cascade) feeding - by loading the same sheet in two or more bins the operator have the possibility to reload the feeder during run.

Number of bins	6 (standard bins)		
Maximum loading capacity/bin		Standard bin 28 mm (1.1"). Optional high capacity bin 70 mm (2.8")*	
Minimum sheet size (H x W)	89 x 160 mm (3.5	89 x 160 mm (3.5" x 6.3")	
Maximum sheet size (H x W)	300 x 420 mm (1	300 x 420 mm (11.8" x 16.5")	
Minimum paper weight	Flat	60 gsm (40 lb Book)	
	Pre-fold/fold	80 gsm* (20 lb Bond)**	
Maximum paper weight	Flat	200 gsm (125 lb TAG)	
	Prefold/fold	120 gsm* (32 lb Bond)**	
OMR / BCR reading	Yes (optional)	Yes (optional)	
Folded material loaded in bins	Half folded, C-fold	Half folded, C-folded and Reply envelopes	
Media orientation	Flat	Landscape or Portrait	
	Pre-fold/fold	Fold leading	
	Reply envelope	Flap down and leading	
Weight	46 kg (101 lb)	·	

\* Up to three high capacity bins (optional) can be installed. Each high capacity bin occupies two standard bins.

\*\* Subject for testing

9. Specifications

# BF Bookletfeeder

The BF Bookletfeeder is one of three modules in the MF Mailfeeder unit. It is capable of feeding single sheets up to booklets with a thickness of 8 mm. The documents from the Bookletfeeder can be fed before, after or between the documents from TF and AC.

Maximum loading capacity	150 mm (5.9")
Minimum document size (H x W)	89 x 160 mm (3.5" x 6.3")
Maximum document size (H x W)	300 x 315 mm (11,8" x 12,4")
Minimum document thickness	80 gsm (20 lb Bond)
Maximum document thickness	8 mm (0.31")
Folded material	Half folded, C-folded and Reply envelopes
Media orientation	Landscape or Portrait
Weight	11 kg (24 lb)

AC Accumulator
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The AC Accumulator is one of three modules in the MF Mailfeeder unit, the Accumulator receives material from any external feed source, i.e. Sheetfeeder or printer and merges it with the material from the Tower and Bookletfeeder in desired sequence.

Minimum document size (H x W)	89 x 160 mm (3.5" x 6.3")
Maximum document size (H x W)	300 x 315 mm (11,8" x 12,4")
Minimum document thickness	60 gsm (40 lb Book)
Maximum document thickness	8 mm (0.31")
Media orientation	Landscape or Portrait
Weight	19 kg (41.8 lb)
Inlet height, measured from the floor	Adjustable between 751-815 mm (29.5"-32")
Inlet speed	Adjustable between 0.5-2 m/s (Default is 1 m/s)

# MFF Folder

Speed	Bypass:	Up to 4000 sets/h
	Fold:	Up to 4000 sets/h
Input paper size, bypass	Min:	93 x 210 mm (3.7" x 8.3")
(H x W)	Max:	300 x 300 mm (11.8" x 11.8")
Input paper size, fold	Min:	270 x 210 mm (10.6" x 8.3")
(H x W)	Max:	300 x 420 mm (11.8" x 16.5")
Output paper size, fold	Min:	89 x 210 mm (3.5" x 8.3")
(H x W)	Max:	150 x 300 mm (5.9" x 11.8")
Paper size, outsort bin (H x W)	Max:	300 x 300 mm (11.8" x 11.8")
Media thickness, bypass	Max:	8 mm (0.3")
	Max:	200 gsm (125 lb TAG) (bypass)
Paper Weight	Max:	120 gsm (32 lb Bond) (fold)
	Min:	60 gsm (40 lb Book)
May no of the sta	Z-, C-fold	6 x 80 gsm (20 lb Bond)
Max no of sheets	Half-fold	8 x 80 gsm (20 lb Bond)
Fold types	<ul> <li>Z-fold</li> <li>C-fold</li> <li>Half-fold</li> <li>Double-fold</li> </ul>	
Fold precision, longitudinal		
Fold skew	±0.7 mm ±5 mm	
Max input paper skew Max input paper curl		(radius > 70 mm (2.7"), measured on a flat surface
Outsort bin capacity	25 mm	
	Height:	1000 mm (39.4")
Dimensions	Length:	950 mm (37.4")
	Depth:	710 mm (28")
Weight	175 kg (385	ib)
Voltage	100-240 V a	ac +6 % / -10 %, 50-60 Hz
Input current	2.4 - 1.2 A	
Noise emission L <sub>P</sub> A	Stand by	48 dB (A)
(Operator position)	Operating	71 dB (A)
Power consumption	240 W	
Heat emission	240 Joule/s 0.23 BTU/s	
Drataction Olaca	IP X0	
Protection Class	Class 1 earthed	

# MFF Folder, continued

Operational temperature range	10-32 °C	
Humidity	20 - 85 % RH	
Tested for up to altitude 2000 m		

Maximum number of sheets possible to fold together

	Up to 300 x 300 mm (11.8 x 11.8")				Up to 300 x 420 mm (11.8 x 16.5")
Paper weight	С	V	Z	Double	All fold types
60 gsm (40 lb Book)	8	10	8	8	1
70 gsm (45 lb Book)	7	9	7	7	1
80 gsm (20 lb Book)	6	8	6	6	1
90 gsm (24 lb Bond)	5	7	5	5	1
100 gsm (26 lb Bond)	4	6	4	4	1
110 gsm (73 lb Offset)	3	5	3	3	1
120 gsm (32 lb Book)	2	4	2	2	1
130 gsm (89 lb Offset)	1	3	1	1	1
140 gsm (95 lb Offset)	1	2	1	1	1
150 gsm (40 lb Bond)	1	1	1	1	1
160 gsm (108 lb Offset)	1	1	1	1	1
170 gsm (115 lb Offset)	1	1	1	1	1
180 gsm (120 lb Book)	1	1	1	1	1
190 gsm (105 lb Index)	1	1	1	1	1
200 gsm (125 lb TAG)	1	1	1	1	1



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