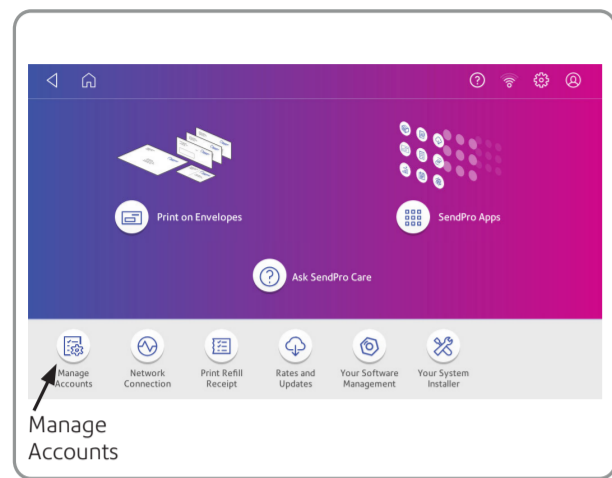
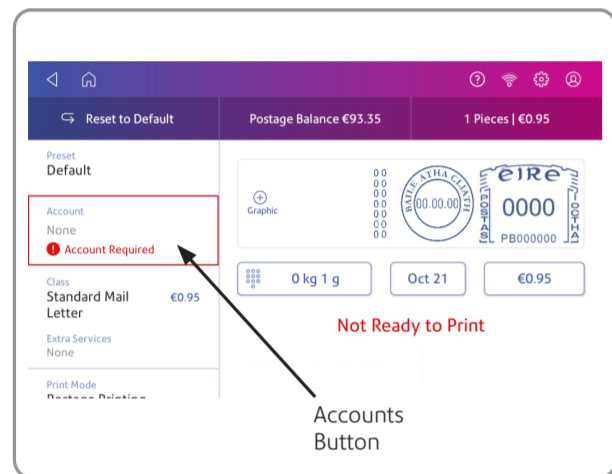


Creating and Managing Accounts

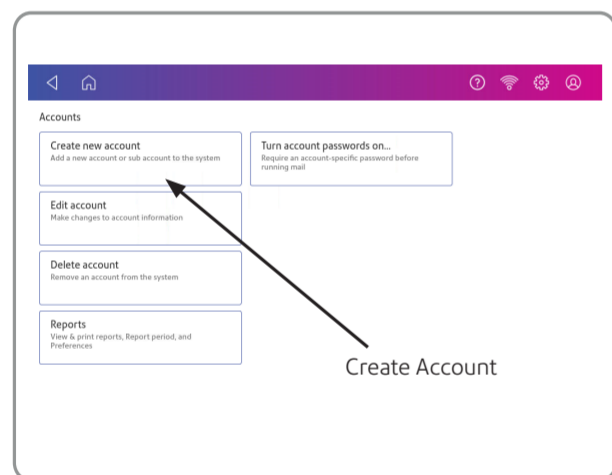
Before you can process mail you are required to set up an Account/Accounts on your device. A default Account may have been set up for you.



To set up an Account, select **Manage Accounts** from the Home screen.



Select the Accounts button.



Select **Create New Account** twice.

Fill in the online form. Enter your chosen name for your account and also a reference code. The code required is of your choosing and can use numbers, letters or a combination of both. The code can be used for quick access to the Account in the future.

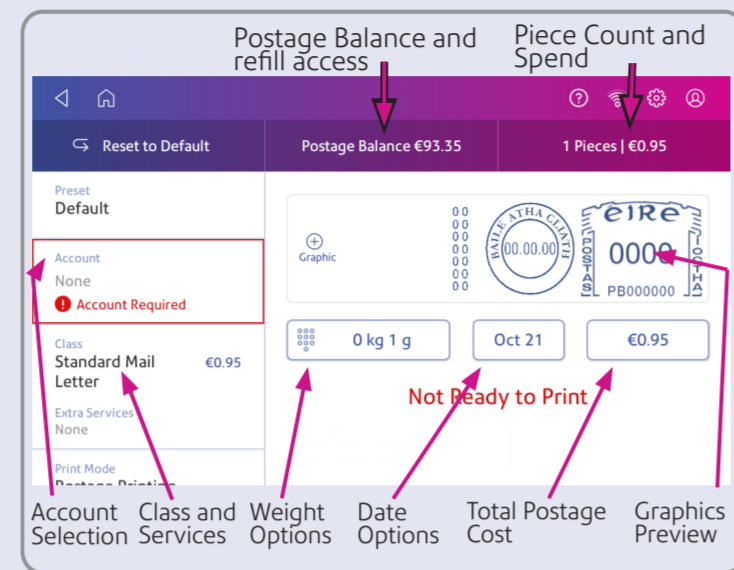
Click **OK** and then Tap **Continue**.

Tap the back arrow to return to the Accounts list. You can now select an account to use.

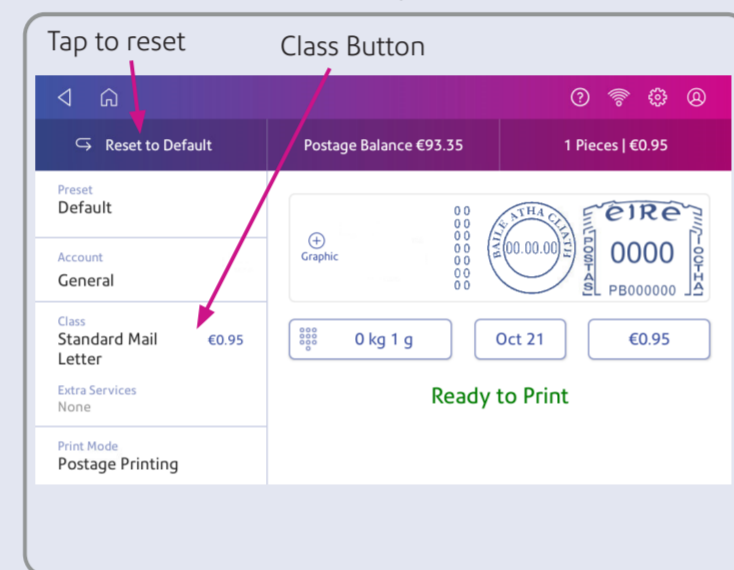
Print on Envelopes

Select **Print on Envelopes** from the Home Screen.

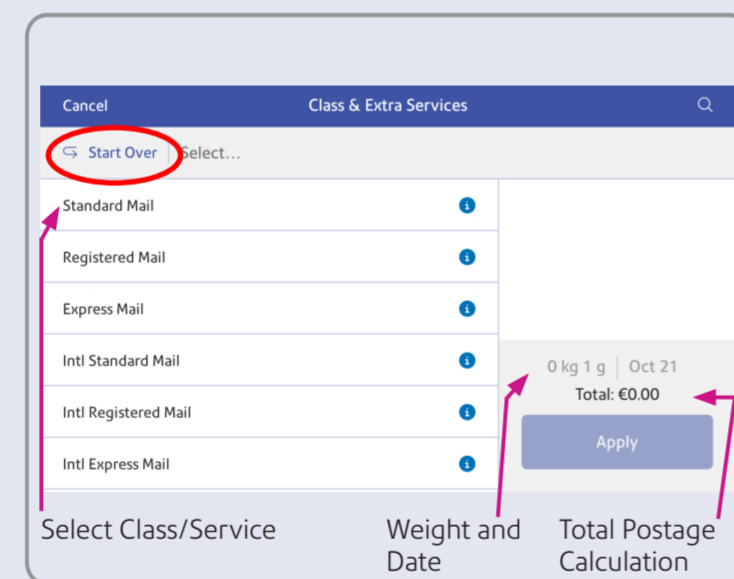
You are able to choose an account, Print Mode, Class, Graphic/Ad, and Date. You are also able to refill, check your postage balance and view piece count and spend data from this screen.



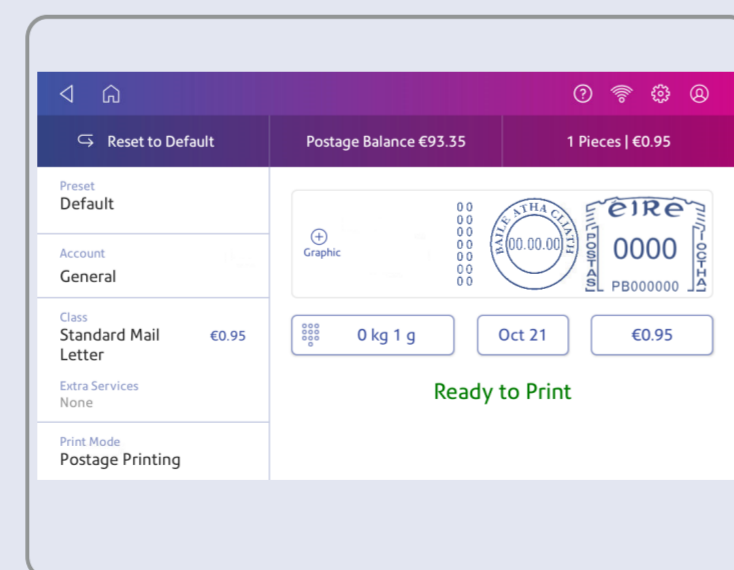
Tap the **Account** button to select your desired account.



The **Class** button shows the current Class selected. Tap the **Class** button to enter the Class screen.



Tap **Start Over** to select from the full list of rates available. Select your class and other services from the list. The total postage cost displays. Next, tap **Apply**.



You will be returned to the Home Screen and you can then print your label or envelope.

Your device is now ready to use.

Troubleshooting

How do I get Support on my device?

Access support from the '?' icon on the top right of the tool bar at any time or by tapping the Help icon when on the Home Screen.



How do I troubleshoot my Wi-Fi or LAN network connection?

Tap the Check Network app on the Home screen to make sure your device has access to required internet services. These provide updates on rate information, sync your data, and refill your device.

If your device is behind a firewall, you may need an IT professional or someone who has access to your network configuration to provide access to these services.

You can manage your Wi-Fi or wired network settings from the gear icon on the top right of the toolbar.



How do I get the latest Rates or Software Updates?

As long as you don't disconnect your device from the internet, it will automatically update whenever your device is idle.

You can confirm that your rates are up to date by tapping the Rates & Updates app from the App Drawer or within Sendpro Apps.

If you're still having trouble or for general support, then visit pitneybowes.com/ie/support



scan the QR code here

SendPro® C Quick Install Poster 7H25C/ R7H25C

Read Now BEFORE you unpack your equipment

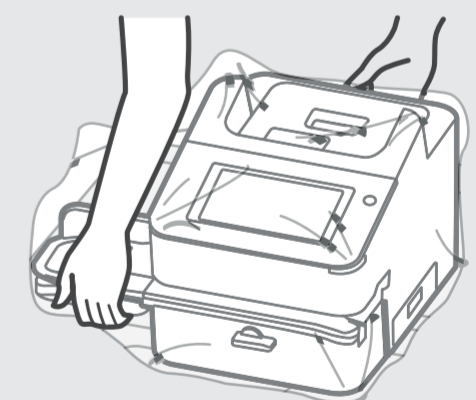


Ireland

Continue reading below

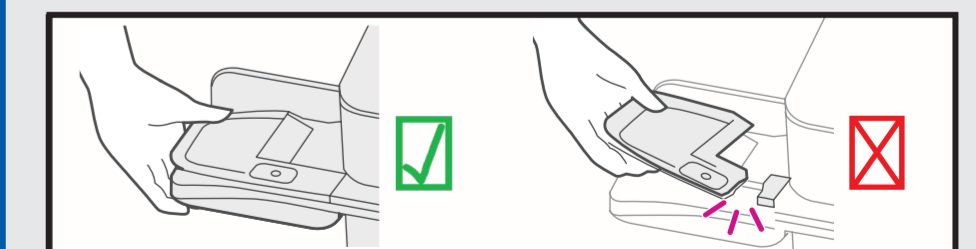
Right, let's get your device up and running quickly...

Remove your device and all items from the box.

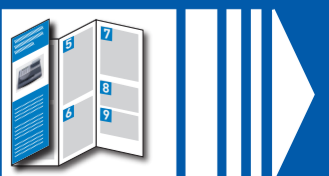


Caution

Be sure to lift the entire feeder, not just the flap.



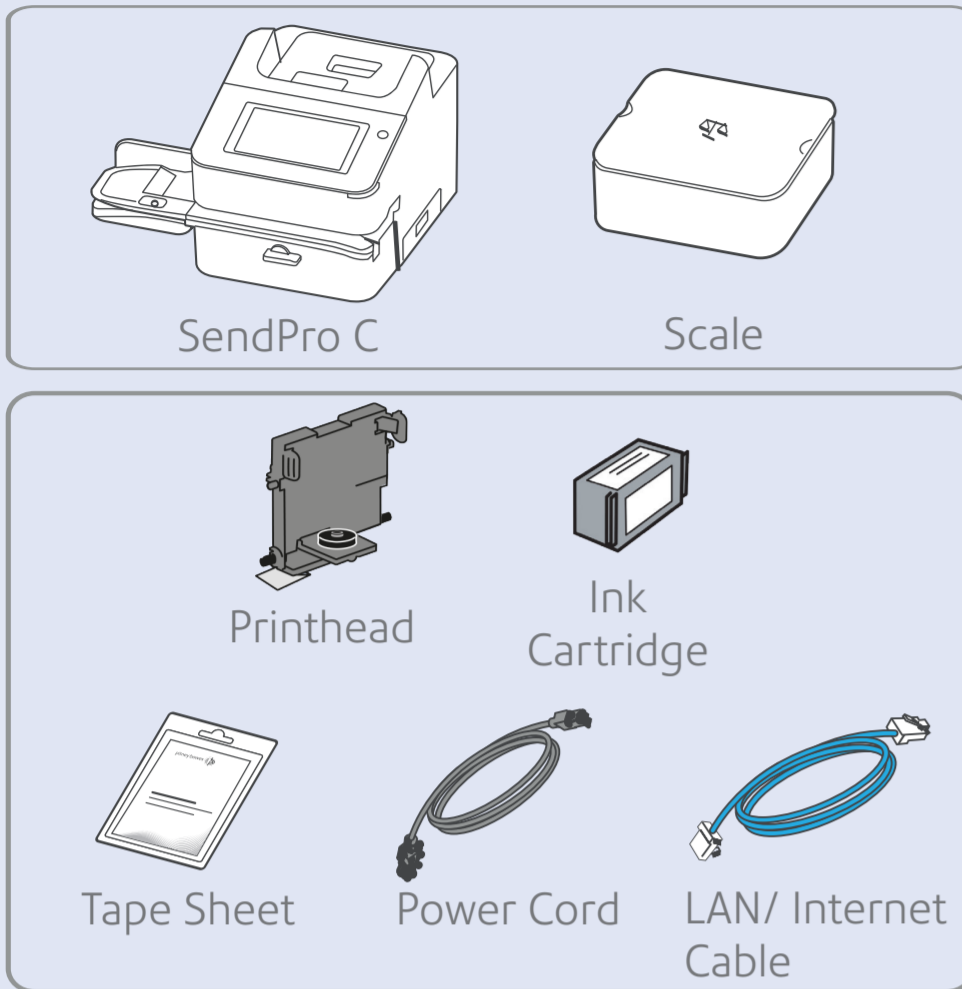
Please unfold this poster fully and carefully follow the installation instructions (Steps 1-4) on the reverse.



Form no: SD C2211B (5-2026)
© 2026 Pitney Bowes Ltd.

1 Checking and getting to know your device

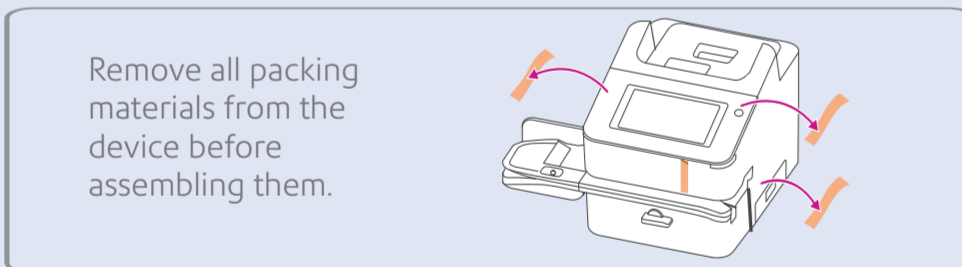
Here's a diagram and explanation of the items you should find in your box, if anything is missing please contact Pitney Bowes.



Note- Do not connect your device to a power source yet.

Check that the serial numbers on your box and match those on your licence. If they are, continue to work through this set-up. If not, contact Pitney Bowes on +353 (0) 1 4608700.

Important- Installation requires contact with our Data Centre. Please only attempt installation during the opening hours of **5am until 8pm Monday to Saturday**.

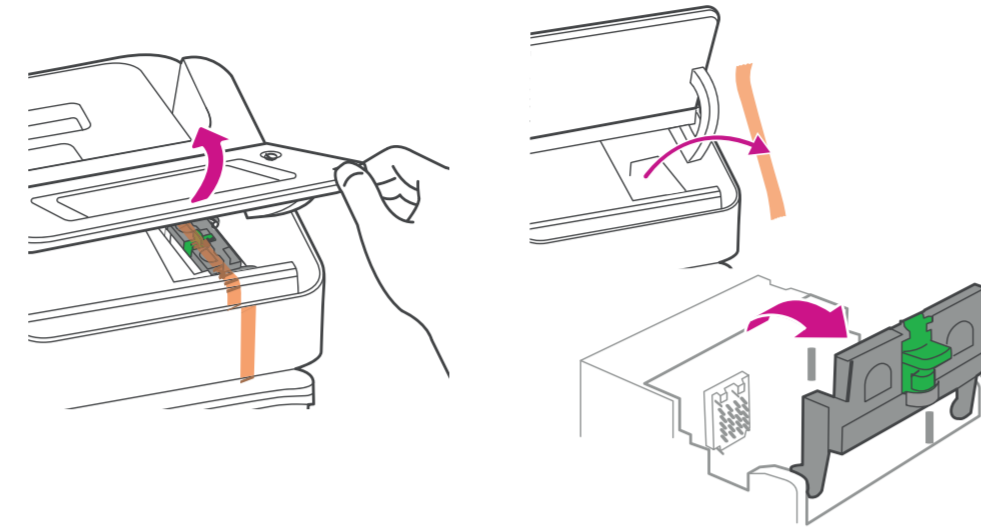


This is how your device should look when fully assembled.

Important- Do not assemble or install your device until all items have arrived. If you have ordered an optional thermal label printer (if available in your market) or envelope stacker these may arrive separately.

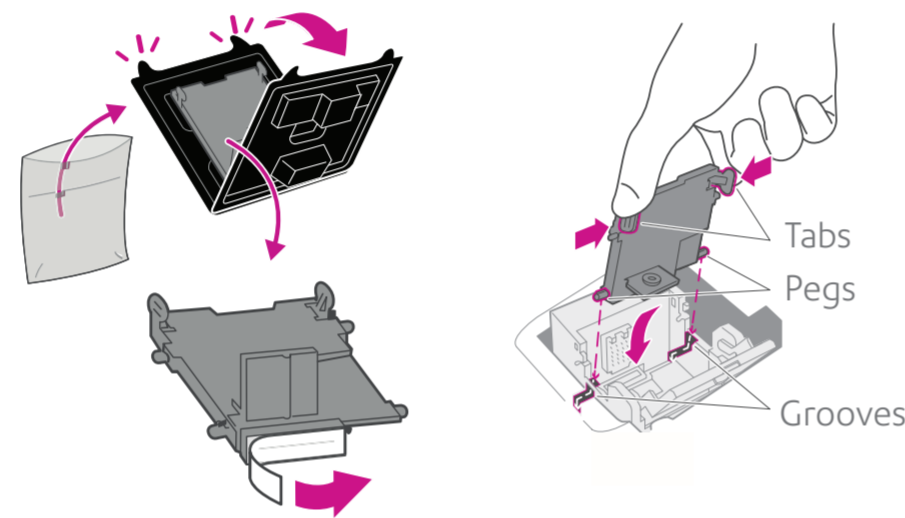


2 Installing the Printhead and Ink Cartridge



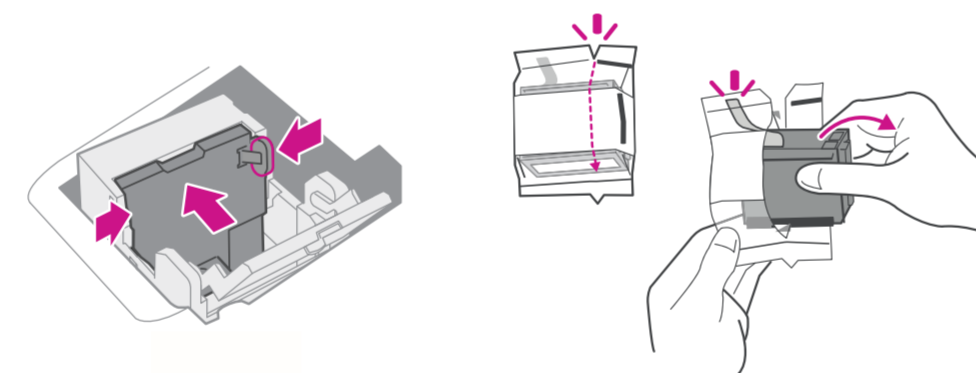
a. Open the cover to access the Ink Carriage.

b. Remove the packing tape from the ink carriage and open the guard.



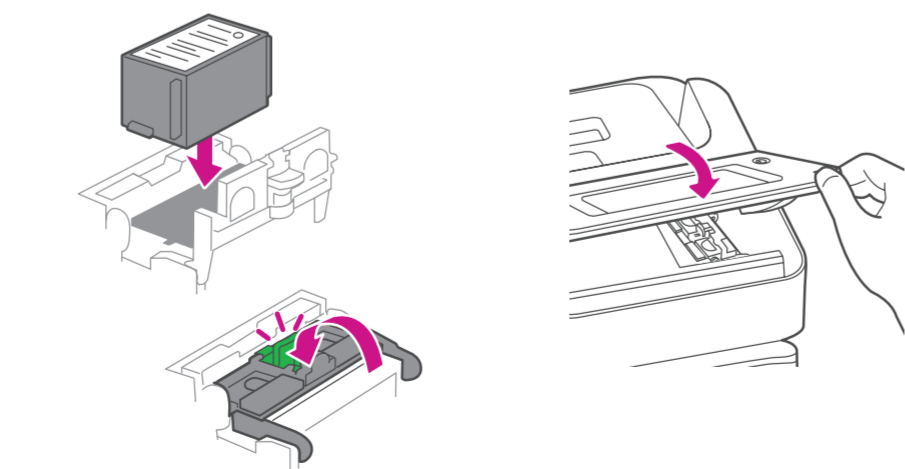
c. Unwrap the Printhead and remove the protective strip.

d. Squeeze the tabs and slide the Printhead pegs into the lower set of grooves.



e. Keep squeezing the tabs and push the Printhead flat against the wall. The tabs will click open when placed correctly.

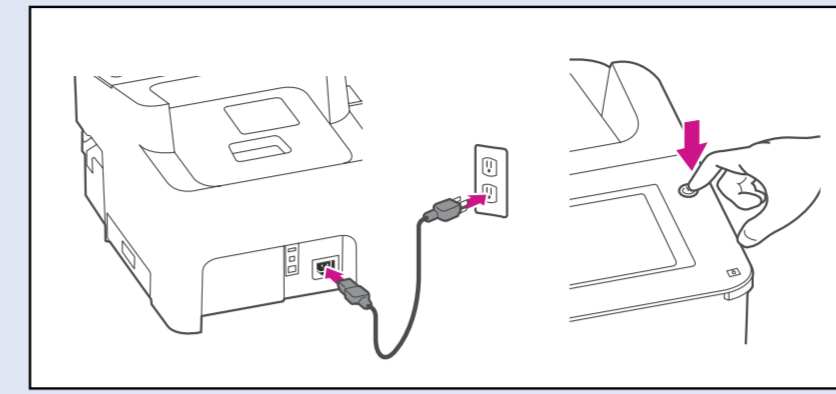
f. Unwrap the Ink Cartridge and make sure you remove the silver foil strip.



g. Install the Ink Cartridge and close the guard.

h. Close the cover.

3 Connecting your device



Connect your device to a power source and turn on the power switch.

4 Installing your device



Wait for system startup... Then tap "Get Started" on the touchscreen and continue the installation steps.

During installation you will be prompted for a Scale Location Code. Find it on the map below.

Scale Location Code

Use this map to find your Scale Location Code.



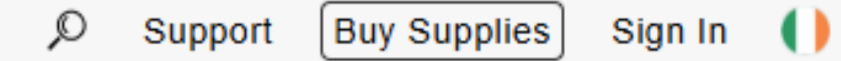
Creating a Your Account

You must have a **Your Account** in order to use your device.

To create a Your Account, use a browser on your PC and visit

pitneybowes.com/ie

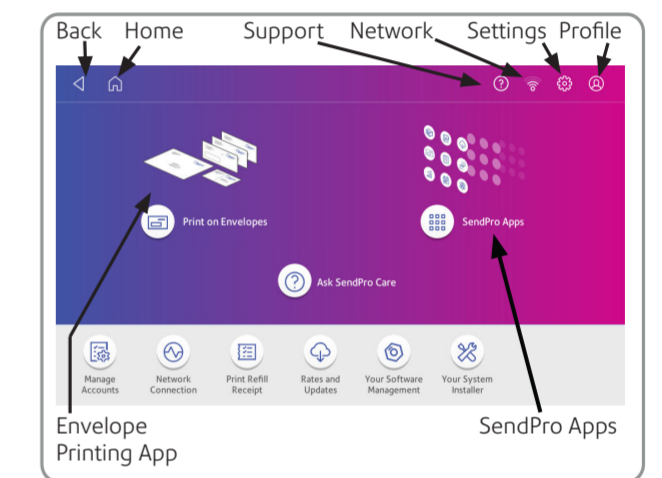
then click Sign in and click Sign up now to set up your profile.



Quick Start

Orientation

Your Home Screen on start up will look similar to this image. Use the touch screen to make your selections.



See the reverse of this poster for quick reference information on how to use your new device.

Safety information

Follow normal safety precautions for all office equipment:

- Use only Pitney Bowes approved supplies, in particular aerosol dusters. Improper storage and use of aerosol dusters or flammable aerosol dusters can cause an explosive-like condition that could result in personal injury and/or property damage. Never use aerosol dusters labelled flammable and always read instructions and safety precautions on the duster label.
- To obtain consumables, please contact our Supplies team to place orders
- Material Safety Data Sheets can be obtained through the web or from our Supplies team. Refer to the Contact Information List for more information.
- Use the power cord supplied with the machine and plug it into a properly grounded wall outlet located near the machine and easily accessible. Failure to properly ground the machine can result in severe personal injury and/or fire.
- Avoid touching moving parts or materials while the machine is in use. Keep hands, loose clothing, jewellery and long hair away from all moving parts.
- Do not remove covers or defeat safety interlock switches. Covers enclose hazardous parts that should only be accessed by properly trained service personnel. Immediately report to service any damaged or non-functioning components that renders the unit unsafe.
- Place the unit in an accessible location to allow for proper venting of the equipment and to facilitate servicing.
- The power cord wall plug is the primary means of disconnecting the machine from the AC supply.
- If the unit becomes damaged unplug the power cord from the wall.
- Do not use an adapter plug on the line cord or wall outlet.
- Do not remove the ground pin from the line cord.
- Do not use wall outlets that are controlled by wall switches and avoid sharing an outlet with other equipment.
- Do not route the power cord over sharp edges or trap between furniture.
- Ensure there is no strain on the power cord and that it does not become jammed between the equipment, walls or furniture.
- Be certain the area in front of the wall receptacle into which the machine is plugged is free from obstruction.
- Before clearing a stoppage, be sure machine mechanisms come to a stop.
- When removing stalled material, avoid using too much force to protect against minor personal injury and damaging equipment.
- To prevent overheating, do not cover any vent openings.
- Operation of this equipment without periodic maintenance will inhibit optimum operating performance and could cause the equipment to malfunction. Contact your machine supplier for required service schedule.
- Read all instructions before attempting to operate the equipment. Use this equipment only for its intended purpose.
- Always follow the specific occupational safety and health standards for your workplace.
- This product contains a lithium ion battery. The battery must be recycled or disposed of properly. If you are leasing this product, you must return it to Pitney Bowes. Alternatively, contact your local waste disposal or recycle facility for instructions on how to dispose of it properly.
- This Equipment contains a Radio Frequency Transmitter operating at 2.4 or 5 GHz ISM band.