Confirm®

Confirm Task Processor - Photo Upload
Version v17.20a.AM
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Confirm Task Processor

The Confirm Task Processor is an individual component within the Confirm release package and is installed as a Windows service through its installer. It supports processing of the Agents that are available within the ‘Scheduled Tasks’ screen.

In this section

Photo Upload Agent  

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Photo Upload Agent

Overview
This Agent moves entity task photos that have been uploaded from a mobile device from the Confirm database to a pre-configured data store location.
The photos can then be viewed or managed from the data store.

Operation
Photos are uploaded from mobile devices to the Confirm database.
On each scheduled run, the Agent checks for any new photos that have been added to the database.
The Agent will then check the Document Links System Settings screen and retrieve the document store details.
The Agent will then copy the photos to the document store and remove the photos from the database.

Configuration
This section details how to configure the Photo Upload Agent.
1. Ensure that the agent is scheduled as a Task in the Scheduled Tasks screen within the Confirm client.
2. Check that the ‘Document Store’ is configured in the Document Links System Settings screen.
3. Ensure the Task Processor is configured and running