



Location Intelligence

GeoTAX Matrix

Version 6.1.4.7

Installation Guide for Windows

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CHAPTER 1

Installation overview

Installation package contents

- Software files – install image available for Internet download from the Pitney Bowes Software Technical Support web site (www.g1.com/Support) which contains the Windows installation application, utilities and product manuals.
- Centrus Data files – available for Internet download from the Pitney Bowes Software Technical Support web site.
- GeoTAX Matrix Release Announcement (optional) – contains an overview of regulatory information, release highlights, database compatibility and platform-specific changes for the release version.
- GeoTAX Matrix Technical Notes (optional) – contains detailed information about the changes in this version of the software.

Related documentation

Pitney Bowes provides the following documentation for GeoTAX Matrix.

- Manuals – you can locate the manuals for each product in the associated product's install directory.

Title	File Name
GeoTAX Matrix Reference Manual	geotaxmatrix.pdf
Centrus User Dictionary Writer Reference Manual	udwriter.pdf

- Readme files
 - The product has its own readme file that contains important information including last-minute changes and known issues. The readme is in the root directory on the installation media.

You can obtain the manuals and readmes from the Pitney Bowes Software Support Web site: <http://www.g1.com/Support/>.

Contacting Technical Support

Pitney Bowes Technical Support Representatives work closely with your company's personnel to help you use your Pitney Bowes products. If you are having difficulty during the installation, before you contact Technical Support make a note of exactly what you are trying to accomplish as well as any error messages the system displays. Reporting complete details will enable the technical support representative to pinpoint the problem and resolve it quickly. Contact Technical Support via the web, email or phone for assistance:

- Create a case in our Online Case Management System at:
<http://www.pitneybowes.com/us/software-support.html>.
- The Technical Support e-mail address is software.support@pb.com.
- The Technical Support hotline number is 1-800-367-6950.

CHAPTER 2

Installation procedure

This section covers the materials you need and the background information you must have to begin this procedure, as well as instructions on downloading the software.

Preparations for installing the software

Before installing the software, make sure you:

- Have administrative rights on the system where the software is being installed.
- Have your Centrus license file and password handy. This information would have been sent via e-mail to the primary user contact in your company. Please note that you only need to install the license file if you are a new customer or if you are renewing your contract. Regular updates do not require new license files.
- Have a user ID and password to gain access to the secure area of the PBS Web site (for internet installs only). To receive your user ID and password, call 800-367-6950 and follow the voice prompts to connect to Technical Support for your product.
- Review the Release Announcement and Technical Notes.

Downloading the software and databases

Downloading the software

The following explains how to download software from the Internet. To obtain the GeoTAX Matrix software from the Web site, you must:

- 1 Access the Pitney Bowes Software Technical Services Web site <http://www.g1.com/Support>.
- 2 Enter your user ID and password.
- 3 Click **My Products**.
- 4 Click **Centrus GEOTAX Matrix** from the product list.
- 5 Click **View Available Downloads** for the product release you want to download.

- 6 Click on the file size under the File column in the Products table.

A new window opens where you can either download the installation instructions or start the product download process.

- 7 Select **Start Download**.

- 8 Save the zipped file in a temporary location.

When the download is complete, if the download window does not automatically close, click **Close**.

Downloading the databases

To download the databases from the Internet, you must:

- 1 Navigate to GEOTAX Matrix on the <Platform> page where you downloaded the software.
- 2 Scroll down to the Databases table toward the bottom of the web page.
- 3 Find the appropriate version of the database (based on upload date) you want to download and click the file size in the File column of the table. Depending on your licensed options, you may need to download several databases.
- 4 A new window opens allowing you to either download the installation instructions or start the product download process.

Click **Start Download**.

- 5 Save the zipped file. When the download is complete, if the download window does not automatically close, click **Close**.
- 6 Repeat the procedure for each database you need to download.

Continue to the next section for step-by-step instructions on extracting the Internet files.

Extracting the downloaded files

Follow the steps below to extract both the product software and databases:

- 1 Navigate to the downloaded .zip file and double-click the .zip file.
- 2 Use your environment-specific application to extract the contents of the .zip file into the download folder.

NOTE: The .zip files for both the software products and databases contain folder information. When extracting the files, make sure you select the option to maintain those folder names, otherwise the installation may not complete.

- 3 Extract the rest of the product and database files in the same manner.

Installing the software product

NOTE: You must have administrator rights on your system to install the software - refer to step 3 in this procedure for instructions.

NOTE: You must install the following Windows Visual C++ Redistributable Package prior to installing the Matrix GeoTAX software to prevent runtime errors from occurring.

- Microsoft Visual C++ Redistributable for Visual Studio 2015

Download and install the redistributable package available from the Microsoft Download Center via this link, this link has downloads for both 32-bit and 64-bit platforms:

– <https://www.microsoft.com/en-us/download/details.aspx?id=48145>

- 1 Ensure that the Windows Visual C++ Redistributable Package noted above has been installed.
- 2 Close all open applications.
- 3 Locate the **setup.exe** file located in the folder to which you extracted the installation software. To run the install as an administrator, right-click on **setup.exe** and select “**Run as administrator**”.
- 4 The GeoTAX Matrix install wizard appears and will walk you through the installation process.

NOTE: During the product install process you will be prompted to enter in your product license: If you do not provide the license at the time of the install, you will need to manually copy the license file to the product install directory at a later time.

When the installation completes, follow the instructions for installing the data files. Refer to the product’s manual to configure and begin using your software.

Installing the Centrus Data

If you need to install one or more of the Centrus Data Products, refer to the *Centrus Data Products Suite Release Notes* and *Centrus Data Products Suite Installation Notes* provided with those files.



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